



OFFICE OF THE CHIEF EXECUTIVE OFFICER
SHRI MATA VAISHNO DEVI SHRINE BOARD
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Corrigendum cum Addendum cum Extension order of RFP

e-Tender ID: 2026_SMVSB_319243_1

In partial modification of this office Request for Proposal (RFP) issued vide Endorsement No. CO/Pur/Electronics/686/1531 dated 01.08.2026 followed by the addendum vide no: CO/Pur/Electronics/686/1541 dated: 04.08.2026 for “Supply, Installation, Testing and Commissioning (SITC) along with 05 years’ Comprehensive Operation and Maintenance of LED Display Scrolls/Variable Message Display (VMD) Boards”, for which the last date for receipt of bids is **18.08.2026**, it is hereby informed that, pursuant to the pre-bid meeting held on **07.08.2026**, the following amendments/additions shall be incorporated in the RFP:

S. No.	Provisions contained in the RFP	Provision contained in Modified RFP
1.	<u>Clause 8 (vi)</u> The firm should not have been blacklisted by any Government Department/PSU. (Affidavit on stamp paper duly attested by 1st Class Magistrate/ Oath Commissioner)	<u>Clause 8 (vi)</u> The firm should not have been blacklisted by any Government Department/PSU. (Affidavit on stamp paper duly attested by 1st Class Magistrate/ Oath Commissioner/ Notarized)
2.	<u>Clause 2 (b & i)</u> <u>Tentative Technical Requirements:</u> b. Minimum Size: 4ft x 1ft P-10 RGB Parameter. i. Power surge and lightning protection.	<u>Clause 2 (b & i)</u> <u>Tentative Technical Requirements:</u> b. Minimum Size: 8ft x 1ft , not less than P-6 RGB Parameter. i. The successful firm shall be responsible for providing adequate Surge Protection Device (SPD) at its own cost.
3.	<u>Clause 1 (p) (vii)</u> UPS units shall be provided and installed for the entire installed system to ensure uninterrupted power supply and backup during mains power failures	<u>Clause 1 (p) (vii)</u> UPS units shall be provided and installed for the entire installed system to ensure uninterrupted power supply and backup during mains power failures, with a backup capacity of up to 120 minutes at the bidder’s own cost for each display board.
4.	<u>Clause 1 (o)</u> The services shall be integrated with the existing OFC Backbone and the public announcement system already established en-route to the Bhawan.	<u>Clause 1 (o)</u> Preference shall be given to equipment compatible with and capable of integration with the existing PA System.
5.	<u>Clause 4</u> The successful bidder shall provide 02 technical operators on a 24×7 basis at the SMVDSB premises to provide technical support for the project. The	<u>Clause 4</u> The successful bidder shall provide adequate manpower for Operation & Maintenance (O&M) on a 24×7 basis at

	Board shall make the necessary arrangements for their accommodation and all other logistical requirements.	the SMVDSB premises to provide technical support for the project. The Board shall make the necessary arrangements for their accommodation and other logistical requirements.
6.	<u>Clause 2 (g)</u> Scrolling text, static text and emergency message display.	<u>Clause 2 (g)</u> Scrolling text, static text and emergency message display. The data/content to be displayed shall be provided by SMVDSB.

Further, the following clauses are hereby added to the RFP:

i) **Clause 21:-**

Maintenance of Log Records

The successful bidder shall make adequate provision in the CMS for maintaining **daily logs/records of all messages displayed on the LED Screens**. The system shall record, at a minimum, the date and time of display, message/content displayed, duration of display, and the respective LED Screen on which the message was displayed. Such logs shall be securely stored in the CMS and made available for viewing, retrieval, and reporting by authorized users as and when required.

ii) **Clause 17:-**

Penalty for Breakdown During Operation and Maintenance

In the event of any breakdown of the LED Screen/system during the Operation and Maintenance (O&M) period, the successful bidder shall rectify the breakdown within the following stipulated timelines:

Particulars	Maximum Timelines
<u>Micro Breakdown:</u> A minor technical fault or temporary malfunction that affects a limited portion of the LED Screen/system and does not materially affect the overall display operation. Examples include isolated pixel/module faults, minor brightness or colour irregularities, loose connections, minor software/display glitches, or similar issues that can normally be rectified quickly without replacement of major components.	3 hours
<u>Minor Breakdown:</u> A technical fault affecting a significant portion or function of the LED Screen/system, resulting in partial loss or degradation of display/service, but where the system remains substantially operational. Examples include failure of multiple LED modules, receiving cards, power adopter, data connections, control components, or other similar faults requiring replacement/repair of components but not involving major structural or system-level replacement.	6 hours
<u>Major Breakdown:</u> A serious failure resulting in complete or substantial loss of operation of an LED Screen/system, or a fault requiring extensive repair, replacement of major components, or specialized technical intervention. Examples include failure of a major section or complete LED display, control system failure, power distribution system failure, major electrical fault, communication/control infrastructure failure, or any other failure that renders the display substantially non-operational.	24 hours

- i) The successful firm shall also maintain an additional quantity equivalent to 10% of the total installed / supplied quantity of the LED Display System and associated components, to cater to any replacement, breakdown, or emergency requirements during the contract period.
- ii) In case the successful bidder fails to rectify the reported breakdown within the stipulated timeline, a penalty of ₹5,000/- (Rupees Five Thousand only) per

instance shall be levied. A maximum of three (3) breakdown instances per month shall be permitted during the Operation and Maintenance (O&M) period. In the event that the number of breakdown instances exceeds three (3) in any particular month, each breakdown instance beyond the permissible limit of three (3) instances shall attract a penalty at twice the prescribed rate, i.e., ₹10,000/- (Rupees Ten Thousand only) per instance. The enhanced penalty shall apply only to the instances exceeding the permissible monthly limit of three (3) breakdowns.

iii) **Modifications in the clause 13 (A) (4):-**

Presentation/Demonstration of Proposed Solution (Post-bid Presentation)

S. No.	Parameter	Evaluation Criteria	Marks	Supporting documents
4	Presentation/Demonstration of Proposed Solution (Post-bid Presentation)	Understanding of Project Requirements	5	Technical Presentation before the Evaluation Committee.
		Proposed Solution Architecture & Design	10	Live Demonstration of the proposed LED Display System, Content Management Software (CMS), Monitoring Dashboard, Remote Management Features and
		Demonstration of LED Display, CMS & Monitoring Software	10	
		Integration with the existing PA system	5	Provisioning of integration of content with the existing Public Address (PA) System of SMVDSB.
		Integration with Existing Systems/Third-party Applications	5	API Documentation, Integration Architecture, SDK Documentation or Live Demonstration.
		Project Implementation Methodology & Timeline	10	Detailed Project Execution Plan, Deployment Schedule, Resource Plan and Gantt Chart.
		Query Handling & Technical Competence during Presentation	5	
		Sub Total	50	

iv) **Extension of Bid Submission Date**

In view of the above Corrigendum-cum-Addendum and to provide sufficient time to the prospective bidders to incorporate the revised requirements in their bids, the last date for bids is hereby extended as per following dates.

Bid submission End Date (Online)	01.09.2026 at 02:00 PM
Date of Opening of Technical Bid (Online)	02.09.2026 at 03:00 PM

The bidders are advised to take note of the above amendments / additions while preparing and submitting their bids. This Corrigendum-cum-Addendum shall form an integral part of the original RFP.

Other contents, terms and conditions of the ibid RFP shall remain the same.

Sd/-
(Vipan Bhagat) JKAS
Asstt. Chief Executive Officer

No. CO/Pur/Electronics/686/1718
Dated: 14.08.2026