



# Office of the Chief Executive Officer Shri Mata Vaishno Devi Shrine Board,

Central Office, Jammu Road, Katra (J&K – UT) - 182301

No.CO/Pur/Electronics/25/521/3566

Dated: 04.02.2026

## Request for Inviting Quotations (RFIQ)

For and on behalf of Shri Mata Vaishno Devi Shrine Board; through Chief Executive Officer (herein after referred as SMVDSB), offers are hereby invited from reputed manufacturers / distributors / dealers / suppliers only for furnishing the rates for SITC of CCTVs and allied accessories as per specifications, Brand and Make mentioned in Annexure-“A”:

### Terms and conditions:

#### 1. Document to be submitted:

- GST Certificate.
- Earnest Money Deposit as per Clause no: 16 (i) for the RFIQ.
- Certification w.r.t. authorized manufacturer / distributor / dealer, (if any).
- Data Sheets in respect of Camera, NVR and Switches along with the offer. Failure to submit the same may lead to rejection of the bid at any stage, even after bid opening.
- Copy of the RFIQ document duly signed and stamped accepting all the terms and conditions.

#### 2. Last date for submission of sealed quotation:

By or before **11.02.2026 upto 03:00 PM** at Central Office, Katra through Speed Post / Registered Post / reputed courier /by hand.

#### 3. Validity: The validity of quotation should be 30 days from the last date prescribed for submission.

4. It shall be noted that the live feed from the CCTV cameras to be installed at both the locations should be made accessible at the Integrated Control Command Centre (ICCC) located at SGC.

5. Quantity mentioned in RFIQ is indicative and can be increased or decreased as per requirement.

#### 6. Rates:

- The rates should be NET inclusive of GST, loading, unloading, labour charges, toll tax, freight and other taxes / charges / F.O.R. Engineering Store, Banganga.
- Thereafter the CCTVs and allied accessories shall be installed at the locations mentioned in Clause No. 7.
- The participating firms are advised to quote rate for SITC at site(s) (inclusive of all), strictly as per the specifications and Brand/Make mentioned in the RFIQ.

#### 7. Location for Installation of CCTVs:

S. No.	Location (Bhawan Area)	No. of Cameras
1.	Inside the Skywalk route from Gate No: 3 to Gate No: 5	06
2.	Track from SagarRatna to Gauri Bhawan	16

8. Delivery: The SITC shall be completed within a period of **20** days from the date of issuance of respective Order. Before participating, the competing firm must ensure that it has the capacity to meet the delivery period criteria. The Shrine Board may or may not extend the delivery period.

9. The conditional, illegible, ambiguous quotation (s) and quotation (s) received after the stipulated date and time shall be out rightly rejected.

10. The material to be supplied strictly should be from the brands / makes / specifications mentioned in the RFIQ. No change in the Brand / Make shall be accepted. No deviation or change in the specified Brand/Make shall be entertained after the issuance of the Work Order.

11. The rate of the successful firm(s) shall be considered on an L-1 basis.

12. The participating firms are required to clearly mention the Brand/Make of the items to be offered in the Annexure – B i.e. Price Bid. Incomplete information or failure to specify the Brand/Make against any item may lead to the rejection of the bid at any stage, even after opening of bids.

13. The successful firm is responsible for replacing the cameras as well as related accessories with same approved brand / make material only within the warranty period. Any deviation from the same leads to the rejection of the supplied material alongwith forfeiting of EMD and debarring from any further dealing with SMVDSB for a period of 03 years.

14. The successful firm shall ensure the replacement of faulty component within a period of 05 days failing which same shall be replaced by the SMVDSB at its own and the cost of the same shall be deducted from the pending payment / EMD of the firm.
15. **INSPECTION / LIFTING BACK OF REJECTED SUPPLIES:**
- a. On receipt, the material shall be inspected / checked by our Inspection Committee and if found of inferior quality/defective, the same will be rejected and the Board shall be at liberty to have the same procured from open market at the risk & cost of the supplier whereby the original supplier shall be liable to pay the extra cost, if any, involved in the process. The Competent Authority, however, may accept the replaced material within the delivery period if it conforms to the approved specifications.
  - b. The rejected material shall have to be lifted by the supplier at his own risk and cost within a week's time, failing which storage charges @ 2% per day shall be imposed against the supplier for a period of one week. Beyond one month the material shall be auctioned and storage charges shall be recovered from the supplier @ 2% per day. The amount acquired on account of auctioning shall be deposited to SMVDSB Account.
16. **Earnest Security Deposit (EMD):**
- a. The participating firm shall have to furnish the EMD in the shape of CDR/FDR amounting to **₹ 20,000/- (Rupees Twenty Thousand only)** pledged to FA/CAO, SMVDSB payable at Katra along with the offer. The participating firms may also deposit the EMD amount through NEFT/RTGS in the official A/c of Shri Mata Vaishno Devi Shrine Board, Bank Name: The J&K Bank, Account No. Account No. 0235040500001804, IFSC – JAKA0KATTRA ("0" Zero).
  - b. EMD in the shape of Demand Draft shall not be accepted. Also, no exemption for non-submission of EMD is allowed.
  - c. It shall be noted that if any bidder did not enclose EMD (in original) of stipulated amount or furnish CDR/FDR of an amount less than the stipulated amount as mentioned, the bid/offer submitted by the firm shall be rejected outrightly and the rates of the said firm shall not be considered even after opening.
  - d. The EMD of the successful bidder shall be retained as Security Deposit which shall be released after the expiry of warranty period, subject to receipt of satisfactory performance report from the concerned Unit Heads and IT Section.
  - e. The EMD of the unsuccessful bidder shall be released after issuance of work order in favour of successful bidder.
17. **Penalty:** Following penalties (calculated on the value of unsupplied material) shall be imposed for delay beyond the prescribed delivery/installation period, unless exempted by the competent authority for valid reasons to be brought on record.
- a) upto 7 days @ 0.5%
  - b) From 8<sup>th</sup> day to 15<sup>th</sup> day @ 1%
  - c) From 16<sup>th</sup> day to 22<sup>nd</sup> day @ 1.5% and
  - d) From 23<sup>rd</sup> day to 30<sup>th</sup> day @ 2% shall be imposed on each pending item as per the approved rate/quantity mentioned in the purchase order of the value of the pending supplies.
  - e) After 30 days of delay, the purchase order shall be deemed to have been cancelled to the extent of unsupplied material and the material shall be procured from alternative sources at risk and cost of vendor.
- Note:** Despite cancellation of Purchase Order as stated above; for any valid reason to be brought on record, the Competent Authority may grant extension in the stipulated delivery period; with or without penalty. (Amount to be decided by the Competent Authority).
18. **Force Majeure:**
- Any failure or omission to carry out the provisions of the order shall not give rise to any claim by one party against the other, if such failure or omission arises from an "Act of God" which shall include all acts of Natural Calamities such as fire, flood, earthquakes, hurricanes, pandemics or any pestilences or from civil strikes, compliances with any statute or regulations of the Government lock outs and strikes, riots, embargoes or from any other reasons beyond the control of the parties.

19. All disputes arising hereto are subject to Jurisdiction of the Courts of Law at Katra / Reasi.

**20. Payment:**

- a) No Advance payment shall be made.
- b) Payment shall be released after the successful installation and commissioning of work i.e. supply/installation/testing/commissioning (SITC) of CCTVs Cameras and its allied accessories, subject to satisfactory report received from concerned unit I/c and I/c IT Wing, SMVDSB.

**21. Warranty:**

- a) The successful firm shall provide onsite warranty on the items specified in the Annexure - A.
- b) The warranty shall start from the date of commissioning of CCTVs at Site(s).
- c) The successful firm shall be responsible for providing Guarantee / Warranty to SMVDSB on the supplied material. Warranty / Guarantee Certificate shall be furnished at the time of supply of material. The supplier shall be fully responsible for any manufacturing defects and shall provide onsite warranty / guarantee service after sales.

**22. Defect Liability Period:** The firm shall be responsible for providing a Defect Liability Period (DLP) of two (02) years for the entire Supply, Installation, Testing, and Commissioning (SITC) work of the CCTV camera system, including all allied accessories, commencing from the date of successful commissioning.

**23. Rights reserved by SMVDSB:** The Competent authority of SMVDSB reserves the right:

- a) To cancel / terminate the RFIQ / Purchase Order during the period of its validity without assigning any reason thereof.
- b) To forfeit the CDR/FDR of defaulter supplier.
- c) Debarring any defaulter firm from any further dealing with Shrine Board for a period of three years.
- d) Grant of extension with or without imposing penalty, as deemed fit.
- e) To visit the premises of the bidder to verify the production capacity of the bidder / quality of products.
- f) The Board reserves the right to establish reasonability of rates, to negotiate with the L-1 bidder for each item or to bifurcate the Purchase Order amongst more than one bidder (on L-1/negotiated rates).

24. This is just a RFIQ and not a Purchase Order.

25. The broad terms and conditions have been included. However, other standard terms and conditions of supply may be incorporated in the Purchase Order to be issued in due course.

26. Conditional, illegible, ambiguous quotation(s) and quotation(s) received after the stipulated date and time shall be out rightly rejected.

**27. Procedure for submission of Bid:**

Bidders are required to submit their bids under a Two-Bid System, comprising:

- a. Cover – I: Technical Bid
- b. Cover – II: Price Bid

**(A) Cover – I: Technical Bid:**

The technical bid shall include all supporting documents as per Clause 1 of the RFIQ document.

**(B) Cover – II: Price Bid:**

- The Price Bid must be submitted as per Annexure – “B”.
- The Price Bid must be absolute and unconditional.
- Conditional bids shall be summarily rejected.
- The Price Bid will only be opened for bidders who have qualified in the technical bid evaluation.
- Rates must be quoted strictly as per the prescribed format without any deviation.

**(C) Submission Method:**

Both the Technical Bid (Cover – I) and the Price Bid (Cover – II) must be sealed in separate envelopes super scribed as “**Quotation for SITC of CCTVs and allied accessories at Bhawan**” against RFIQ No. CO/Pur/Electronics/25/521/3566 dated 04.02.2026 and submitted in-person at the office of SMVDSB, Katra by 3:00 PM (15:00 Hrs) on 11.02.2026 or sent via Registered Post /Speed Post/ Courier addressed to:

**Asstt. Chief Executive Officer (VB)  
Shri Mata Vaishno Devi Shrine Board  
Central Office, Jammu Road, Katra (J&K) – 182301**

Bids received after the due date and time will not be considered under any circumstance.

28. All such offers, along with the terms and conditions duly signed, and enveloped as described above, must be submitted in person in the office of the SMVDSB, Katra by 03:00 PM (1500 hrs) on **11.02.2026**. Alternatively the sealed offer may be sent by Registered Post /Speed Post / Courier addressed to the office of the Chief Executive Officer, Central Office, Jammu Road, Katra (J&K) - 182301 so as to reach by 03:00 PM (1500 hrs) on **11.02.2026**. The offer(s) received after the due date and time shall not be considered under any circumstance.
29. The quotations shall be opened by the Committee, at the Office of Chief Executive Officer, SMVDSB, Katra in the presence of the bidders who may choose to be present.
30. The Shrine Board shall not be responsible for any delay in submission of quotation whatsoever. Any conditional offer or offers which are not appropriately sealed as per the format, as explained above, or offers received after the stipulated date and time, shall not be entertained. Any cutting or overwriting in the Documents will also make the bid liable for rejection.

**Sd/-  
(Vipan Bhagat), JKAS  
Asstt. Chief Executive Officer**

**Seal and Sign. of the firm**

**(Please read all the contents of the RFIQ before the submission of the quotation)**



**Office of the Chief Executive Officer  
Shri Mata Vaishno Devi Shrine Board,**

Central Office, Jammu Road, Katra (J&K – UT) - 182301

**Annexure – “A” to this office RFIQ No.CO/Pur/Electronics/25/521/3566  
dated: 04.02.2026**

**Detail of material to be installed at SITE:**

<b>S. No.</b>	<b>Description of items</b>	<b>Min. Warranty (in months)</b>	<b>Specifications / Makes</b>
1	Bullet IP Camera 2 MP	60	Specifications as per Annexure A-I
2	Dome IP Camera 2 MP	60	Specifications as per Annexure A-II
3	NVR 32 Channel	24	Nuuo / Honeywell / Hanwha (Samsung)
4	Gigabit Switch 4 port (PoE+) All ports - 10/100/1000 Mbps (with SFP Ports)	24	D-Link / Cisco / Fortinet / Ruckus
5	Gigabit Switch 8 port (PoE+) All ports - 10/100/1000 Mbps (with SFP Ports)	24	
6	Hard Disk Drive 4 TB	To be covered under DLP	Seagate / WD / Toshiba
7	Fiber Optical Cable 2 Core		Honeywell / D-Link / Molex
8	UTP CAT6 Cable (Outdoor)		
9	HDMI Cable 5 MTR		Honeywell / D-Link
10	RJ45 Connector		
11	Networking Rack 4U with PDU		ValRack / Comrac / President
12	Wireless Mouse		HP / Dell / Logitech
13	PVC BOX		
14	Junction Box / Termination Box		
15	Media Converter		Generic (Heavy Duty)
16	PVC Rack		
17	Extension Board		
18	Conduit Pipe		

**Sd/-  
(Vipan Bhagat), JKAS  
Asstt. Chief Executive Officer**



# Office of the Chief Executive Officer Shri Mata Vaishno Devi Shrine Board,

Central Office, Jammu Road, Katra (J&K – UT) - 182301

## Annexure – A (I)

### 1. Bullet Camera - Technical Specifications:

Sr.No.	Parameter	Minimum Specifications
1	Image Sensor	1/2.8 Inch CMOS Progressive Scan or better
2	Resolution Range	1920 × 1080 pixels (2MP) or better
3	Frame Rate	2MP@25/30 FPS
4	Compression Standard	H.265
5	Lens	Lower Focal Length limit to be: 3mm - 3.4 mm or better Upper Focal Length Limit to be: 8mm - 10.5mm or better
6	Focus	Auto Focus and Zoom
7	IR Illumination	Minimum 20 m or better; integrated adaptive IR Illumination
8	Signal Noise Ratio	>=50 dB
9	Wide Dynamic Range (WDR)	120 dB
10	Video Streaming	Minimum 03 Streams (Compression: H.265 simultaneously or better)
11	Network Port	RJ45 10/100 Base T
12	Edge Storage	Pre-installed minimum storage capacity of 256 GB or more & support upto minimum 1 TB SD Card.
13	IP Protection	IP66 and IK10
14	Image Settings	Color, Brightness, Sharpness, Contrast, White Balance, Backlight Compensation, Privacy Mask, Defog.
15	Video Analytics	Camera should have in-built Edge Based Analytics Video Motion Detection, Active Tampering Alarm/Shock Detection, Trip Zone, Abandoned Object, Intrusion Detection, Object Removal, Region Entrance Detection, Region Exiting Detection, Auto tracking, Crowd Management/Similar analytics on move
16	Event Trigger	Motion Detection, Edge Storage Events, External Input, Time Scheduled, Camera Tampering, Software Alarms.
17	Power	PoE Compliant as per IEEE 802.3at Class 4 & 12 V DC
18	Protocol	TCP, HTTP, HTTPS, SNMP, RSTP, SSL, TLS, 802.1x, DNS, ICMP, IP v4 & v6 Remote Administration: Remote configuration and status using web based tool, multicast / unicast.
19	Security	Security: IEEE 802.1x, IP Address Filter, Network authentication EAP/TLS, AES Encryption minimum 128 keys Onboard Cyber Security Chip like Trusted Platform Module / Public Key Infrastructure Camera Mac Address should be of same Camera OEM. NDAA or NIST or Better
20	Other features	ONVIF Compatible: ONVIF Profile S, G & T Compatible or better
21	Operating Temperature	- 20° to 55° C
22	Operating Humidity	Upto 90% RH (non-condensable)
23	Certification	Certification: UL (60950), CE, EN & FCC
24	Web Interface	Camera should have Web Interface to configure and control

Sd/-

(Vipan Bhagat), JKAS  
Asstt. Chief Executive Officer



# Office of the Chief Executive Officer Shri Mata Vaishno Devi Shrine Board,

Central Office, Jammu Road, Katra (J&K – UT) - 182301

## Annexure – A (II)

### 2. Fixed Dome Camera - Technical Specifications

Sr.No.	Parameter	Minimum Specifications
1	Image Sensor	1/2.8 Inch CMOS Progressive Scan or better
2	Resolution Range	1920 x 1080 pixels (2MP) or better
3	Frame Rate	30 FPS
4	Compression Standard	H.265
5	Lens	Lower Focal Length limit to be: 3mm - 3.4 mm or better Upper Focal Length Limit to be: 8mm - 10.5mm or better
6	Focus	Auto Focus and Zoom
7	IR Illumination	Minimum 20 m or better; integrated adaptive IR Illumination
8	Signal Noise Ratio	>=50 dB
9	Wide Dynamic Range (WDR)	120 dB
10	Video Streaming	Minimum 03 Streams (Compression: H.265 simultaneously or better)
11	Network Port	RJ45 10/100 Base T
12	Edge Storage	Pre-installed minimum storage capacity of 256 GB or more & support upto minimum 1 TB SD Card.
13	IP Protection	IP66 and IK10
14	Image Settings	Color, Brightness, Sharpness, Contrast, White Balance, Backlight Compensation, Privacy Mask, Defog.
15	Video Analytics	Camera should have in-built Edge Based Analytics i.e., Video Motion Detection, Camera Tampering Alarm, Trip Zone, Intrusion Detection, Region Entrance Detection, Region Exiting Detection.
16	Event Trigger	Motion Detection, Edge Storage Events, External Input, Time Scheduled, Camera Tampering, Software Alarms.
17	Power	PoE Compliant
18	Protocol	TCP, HTTP, HTTPS, SNMP, RTSP, SSL, TLS, 802.1x, DNS, ICMP, IP v4 & v6 Remote Administration: Remote configuration and status using web based tool, multicast / unicast.
19	Security	IEEE 802.1x, IP Address Filter Network authentication EAP/TLS AES Encryption minimum 128 keys Onboard Cyber Security Chip like Trusted Platform Module/ Public Key Infrastructure Camera Mac Address should be of same Camera OEM BIS Complied. NDAA or NIST or Better
20	Other features	ONVIF Compatible
21	Operating Temperature	0° to 50°C
22	Operating Humidity	Upto 85% RH (non-condensable)
23	Certification	UL (60950), CE, EN & FCC
24	Web Interface	Camera should have Web Interface to configure and control

Sd/-

(Vipan Bhagat), JKAS  
Asstt. Chief Executive Officer

(On the letter head of the firm)

**PRICE BID**

To,

**The Asstt. Chief Executive Officer (VB),**  
Shri Mata Vaishno Devi Shrine Board,  
Katra.

**Subject: Quotation for SITC of CCTVs and allied accessories.****RFIQ No. CO/Pur/Electronics/25/521/3566 dated: 04.02.2026**

Sir,

I, \_\_\_\_\_ representative / proprietor of M/s \_\_\_\_\_ hereby submit my following rates for SITC of CCTV camera and allied accessories at the locations mentioned at Clause no: 7 of the RFIQ, as per the specification / UOM / requirement of Shrine Board:

S. No.	Description of items	Min. Warranty (in months)	Specifications / Makes	Brand / Make offered	Net Rate inclusive of all taxes, and SITC at SITE including Defect Liability Period of 02 years
1	Bullet IP Camera 2 MP	60	Specifications as per Annexure A-I		
2	Dome IP Camera 2 MP	60	Specifications as per Annexure A-II		
3	NVR 32 Channel	24	Nuuo / Honeywell / Hanwha (Samsung)		
4	Gigabit Switch 4 port (PoE+) All ports - 10/100/1000 Mbps (with SFP Ports)	24	D-Link / Cisco / Fortinet / Ruckus		
5	Gigabit Switch 8 port (PoE+) All ports - 10/100/1000 Mbps (with SFP Ports)	24			
6	Hard Disk Drive 4 TB	To be covered under DLP	Seagate / WD / Toshiba		
7	Fiber Optical Cable 2 Core		Honeywell / D-Link / Molex		
8	UTP CAT6 Cable (Outdoor)		Honeywell / D-Link		
9	HDMI Cable 5 MTR				
10	RJ45 Connector				
11	Networking Rack 4U with PDU		ValRack / Comrac / President		
12	Wireless Mouse		HP / Dell / Logitech		
13	PVC BOX		Generic (Heavy Duty)		
14	Junction Box / Termination Box				
15	Media Converter				
16	PVC Rack				
17	Extension Board				
18	Conduit Pipe				

Notwithstanding anything mentioned in our price bid, we hereby accept all the terms and conditions mentioned in the RFIQ which are being signed in token of my acceptance. We hereby undertake and confirm that I/we have understood the specifications properly and shall supply the material as per the required / higher specifications to SMVDSB.

I further affirm that in case, I fail to abide-by the conditions or upto the entire satisfaction of the Shrine Board; I shall be liable to the penalties under rules. I further hereby declare that my firm is not blacklisted.

Seal & Signature \_\_\_\_\_  
Full Address \_\_\_\_\_  
Contact Number: \_\_\_\_\_

M/s \_\_\_\_\_  
Contact Person: \_\_\_\_\_  
E-mail ID: \_\_\_\_\_

*\*The price to be quoted / offered on the letter head of the firm only as per the Price Bid format.\**