



Office of the Chief Executive Officer Shri Mata Vaishno Devi Shrine Board, Katra

No.CO/Pur/Electric/645-I/ 89

Dated: 13.04.2026

Request for Inviting Quotations (RFIQ)

For and on behalf of Shri Mata Vaishno Devi Shrine Board; through Chief Executive Officer (herein after referred as SMVDSB), offers are hereby invited from OEMs or authorized distributors / dealers only for furnishing the rates for Supply, Installation, Testing & Commissioning (SITC) of **Online UPSs at Site(s)** as per the Specifications / Makes mentioned in **Annexure-“A & B”**:

Terms and conditions:

1. Document to be submitted:

- i) GST Certificate.
- ii) OEM or authorized distributor / dealer certificate of the Make offered must be submitted along with the quotation.

2. Earnest Money Deposit (EMD):

- i. Participating firm has to submit Earnest Money Deposit alongwith the quotation in the shape of CDR/FDR amounting to **Rs. 5,000/- (Rupees Five Thousand only)** pledged to FA/CAO, SMVDSB, Katra or transfer the amount through **NEFT** in the official account of SMVDSB Account No. 0235040500001804, IFSC - JAKA0KATTRA ("0" Zero). In case of online transfer, printout depicting UTR No. / Reference ID of transaction must be enclosed alongwith the quotation.
- ii. Furnishing of EMD for an amount less that the stipulated amount mentioned in the RFIQ quoting the exemption as Small Scale Industries or any other reason shall not be entertained and the quotation / offer submitted by the firm shall be rejected out-rightly.
- iii. The quotation will be considered of only those firms who had submitted requisite EMD.
- iv. The EMDs of all un-successful bidders shall be returned after the issuance of Job Order(s).
- v. EMD(s) of successful bidder(s) shall be released only after the completion of SITC job subject to satisfactory report received from AEE (Elect), SMVDSB.

3. Validity:

The validity of quotation should be 20 days from the last date prescribed for submission.

3. **The last date for submission of quotations is 20.04.2026 upto 3:00 PM**

4. Quantity mentioned in RFIQ is indicative and can be increased or decreased as per requirement.

5. Rates:

- i) The rates should be NET inclusive of GST, loading, unloading, labour charges, toll tax, freight and other taxes / charges / F.O.R. Engineering Store, Banganga, Katra & installation, testing & commissioning at Site(s).
- ii) The participating firms are advised to quote per piece rate (inclusive of all) (Rate excluding GST and Ex-Shop shall not be considered even after opening of the quotation).

6. **The selection of the L-1 firms shall be made on lowest rate offered against each item.**

7. Delivery / Timeline for completion:

The time-period for completion of SITC job shall be **20 days** from the date of issuance of Job Order. Before participating, the competing firm must ensure that it has the capacity to meet the delivery period criteria. The Shrine Board may or may not extend the time-period.

8. The conditional, illegible, ambiguous quotation (s) and quotation (s) received after the stipulated date and time shall be out rightly rejected.
9. The material to be supplied strictly as per the specifications mentioned in the RFIQ. No change in the Brand / Make shall be accepted. Any change in the specifications shall outrightly be rejected. Kindly note that the ISI is not a brand / make of the product.

10. **INSPECTION / LIFTING BACK OF REJECTED SUPPLIES:**

- a. On receipt, the material shall be inspected / checked by our Inspection Committee and if found of inferior quality/defective, the same will be rejected and the Board shall be at liberty to have the same procured from open market at the risk & cost of the supplier whereby the original supplier shall be liable to pay the extra cost, if any, involved in the process. The Competent Authority, however, may accept the replaced material within the delivery period if it conforms to the approved specifications.
- b. The rejected material shall have to be lifted by the supplier at his own risk and cost within a week's time, failing which storage charges @ 2% per day shall be imposed against the supplier for a period of one week. The penalty amount shall get doubled for each subsequent week and the rejected material in the stores shall be at the risk of the firm. Beyond one month the material shall be auctioned and storage charges shall be recovered from the supplier @2% per day. The amount acquired on account of auctioning shall be deposited to SMVDSB Account.

11. **Penalty:** Following penalties (calculated on the value of unsupplied material) shall be imposed for delay beyond the prescribed SITC period, unless exempted by the competent authority for valid reasons to be brought on record.

- a) upto 7 days @ 0.5%
- b) From 8th day to 15th day @ 1%
- c) From 16th day to 22nd day @ 1.5% and
- d) From 23rd day to 30th day @ 2% shall be imposed on each pending item as per the approved rate/quantity mention in the job order of the value of the pending supplies.
- e) After 30 days of delay, the job order shall be deemed to have been cancelled to the extent of unsupplied material and the material shall be procured from alternative sources at risk and cost of vendor.

Note: Despite cancellation of Job Order as stated above; for any valid reason to be brought on record, the Competent Authority may grant extension in the stipulated delivery period; with or without penalty. (Amount to be decided by the Competent Authority).

12. **Warranty / Defect Liability Period:** The successful firm(s) shall be responsible for providing atleast one year onsite Warranty / Defect Liability on the supplied material. Warranty shall start from the date of installation of material at site. Warranty Certificate shall be furnished at the time of supply of material.

13. **Payment:**

- a) No advance payment shall be made
- b) 80% of the sum shall be paid after receipt of complete material at Engg. Store, Banganga.
- c) 10% of the sum shall be released after successful completion of Installation, Testing & Commissioning at site, subject to satisfactory report received from AEE(Elect),SMVDSB.
- d) Balance 10% shall be released after the completion of Defect Liability Period, subject to satisfactory performance report received from AEE(Elect), SMVDSB.

14. **Debarring**

If the successful bidder fail to comply with the terms and conditions of the RFIQ after successful culmination of the RFIQ and placing of Job Order, the firm shall be debarred from further dealing with SMVDSB for a period of 03 years and the EMD/Security Deposit, if any, of the firm shall be forfeited without any communication.

15. Force Majeure:

Any failure or omission to carry out the provisions of the order shall not give rise to any claim by one party against the other, if such failure or omission arises from an "Act of God" which shall include all acts of Natural Calamities such as fire, flood, earthquakes, hurricanes, pandemics or any pestilences or from civil strikes, compliances with any statute or regulations of the Government lock outs and strikes, riots, embargoes or from any other reasons beyond the control of the parties.

16. Rights reserved by SMVDSB:

The Competent authority of SMVDSB reserves the right:

- i. To cancel/ terminate the RFIQ / Job Order during the period of its validity without assigning any reason thereof.
 - ii. To forfeit the CDR/FDR / Security Deposit of defaulter supplier.
 - iii. To debar defaulter firm from any further dealing with Shrine Board for a period of three years.
 - iv. To grant extension with or without imposing penalty, as deemed fit.
 - v. To establish reasonability of rates, to negotiate with the L-1 bidder for each item.
 - vi. To visit the premises of the bidder to verify the production capacity of the bidder / quality of products.
17. This is just a RFIQ and not a Job Order.
18. The broad terms and conditions have been included. However, other standard terms and conditions of supply may be incorporated in the Job Order to be issued in due course.
19. All disputes arising hereto are subject to Jurisdiction of the Courts of Law at Katra / Reasi.

20. Procedure for submission of Bid:

The firm shall submit the **Price Bid as per Annexure "C"** on its letter head in a sealed envelope super-scribed "**Quotation for SITC of Online UPS**" against **RFIQ No. CO/Pur/Elect/645-I/89 dated: 13.04.2026** which shall contain all relevant details along with requisite Earnest Money Deposit (EMD), copy of GST No., RFIQ document duly signed / stamped, OEM or its Authorized Dealer/ Distributor certificates, etc.

4. All such offers must be submitted in person or may be sent by Registered Post /Speed Post/ Courier at following address so as to reach by 3:00 PM (1500 hrs) on **20.04.2026**. The offer(s) received after the due date and time shall not be considered under any circumstance:

**Asstt. Chief Executive Officer (VB)
Shri Mata Vaishno Devi Shrine Board,
Central Office, Jammu Road, Katra (J&K) - 182301**

5. The quotations shall be opened by the Committee, at Central Office, SMVDSB, Katra in the presence of the bidders who may choose to remain present.
6. The Shrine Board shall not be responsible for any postal delay. Any conditional offer OR offers which are not appropriately sealed as per the format, as explained above, OR offers received after the stipulated date and time, shall not be entertained. Any cutting or overwriting in the Documents will also make the bid liable for rejection.

**Sd/-
(Vipan Bhagat) JKAS
Asstt. Chief Executive Officer**

Seal and Sign. of the firm

(Please read all the contents of the RFIQ before the submission of the quotation)

Specifications of 10 KVA Online UPS

Description of Material	Tentative Qty.	Required Brands / Makes
<p>Online UPS 10 KVA (Single Phase) 192 Volt</p> <p><u>Output Specification</u> Output Capacity (KVA) : 10 Kva Output Capacity (KW) : 9 Kw Output Power Factor : 0.99 Power Factor Output Phase :1 Phase Output Voltage :240 Volt Efficiency at Full Load : >93% Output Voltage Distortion : <2% Output Voltage THD :<3% Output Waveform type : Sine Wave Output Connections :3 Pin Indian Socket (04 Nos.) Bypass :Internal Bypass (automatic & manual) Overload Capacity :Optional</p> <p><u>Input Specification</u> Input Voltage : 230 Volt Input Phase : 1 Phase Input frequency : 50/60Hz +/- 3 Hz Input Voltage Range (Output Derated) : 160-300 Volt Input frequency Range : 50-60 Hz Input Power Factor : >0.99 Input Connections : 3-Pin 6A Indian Socket</p> <p><u>Environmental</u> Operating Temperature : 0-40 °C Operating Relative Humidity : 5-95 % Rh Storage Temperature : - 20 - +60 °C</p> <p><u>Batteries & Runtime</u> Battery 12V 40/42 AH :16 Nos</p> <p>(Installation site: Dental Clinic, Katra)</p>	01 No.	<p>Eaton / Numeric / Luminous / Microtek</p>

Sd/-
(Vipan Bhagat) JKAS
Asstt. Chief Executive Officer

S.No	Technical Specifications / Makes		
1	INPUT	1 KVA	2 KVA
a	Acceptable Input Voltage	100VAC-300VAC	100VAC-300VAC
b	Phase	Single phase with ground	Single phase with ground
c	Transfer Voltage Range (low load)	100VAC-300VAC (50% load)	100VAC-300VAC (50% load)
d	Transfer Voltage Range (100% load)	160VAC-300VAC	160VAC-300VAC
e	Inrush Current Limit	8*Irms	8*Irms
f	THDi	<9% with R full load @ 230V input	<9% with R full load @ 230V input
g	Input Power Factor	≥0.99(R FULL LOAD) @ 230V input	≥0.99(R FULL LOAD) @ 230V input
h	Input Frequency Range	45-55Hz / 54-66Hz	45-55Hz / 54-66Hz
i	Input protection	Breaker	Breaker
j	OVCD	Withstand 440Vac, 24Hours	Withstand 440Vac, 24Hours
k	Generator Set	2.2 x UPS Rating Power	2.2 x UPS Rating Power
2	OUTPUT		
a	Output Power(VA) max	1000	2000
b	Output Power(W) max	800	1600
c	Output Power Factor	0.8	0.8
d	Output Waveform	Pure sine wave	Pure sine wave
e	Output nominal voltage	200VAC/208VAC/220VAC/230VAC/240VAC	200VAC/208VAC/220VAC/230VAC/240VAC
f	Output Voltage Variation	± 1 %	± 1 %
g	Output Transient recovery	100ms (IEC 62040-3 Non-linear load)	100ms (IEC 62040-3 Non-linear load)
h	Output Voltage distortion	< 3% THD, linear load@Line mode < 3% THD, linear load @ battery mode, battery voltage 12V / per battery	< 3% THD, linear load@Line mode < 3% THD, linear load @ battery mode, battery voltage 12V / per battery
i		< 7% THD, non-linear load@line mode < 7% THD, non-linear load @ battery mode, battery voltage 12V / per battery	< 7% THD, non-linear load@line mode < 7% THD, non-linear load @ battery mode, battery voltage 12V / per battery
j	Output Frequency in inverter mode	45-55Hz / 54-66Hz	45-55Hz / 54-66Hz
k	Output Frequency Slew rate	1 Hz/s	1 Hz/s
l	Output Frequency in Battery mode	(50/60±0.05) Hz	(50/60±0.05) Hz
m	Transfer time Inverter Mode to Battery Mode.	0ms	0ms
n	Transfer Time Inverter Mode to Bypass Mode.	4ms	4ms
o	Line mode efficiency @ full load with battery fully charged	>88%	>90%
p	ECO mode efficiency @ full load with battery fully charged	>97.35%	>97.5%
q	Battery mode efficiency @ full load	>85%	>86%
r	Overload Capability (Line mode)	100%~105% :Constant 105%~130% :60s 130%~150% :10s >150% :300ms	100%~105% :Constant 105%~130% :60s 130%~150% :10s >150% :300ms
s	Overload Capability (Battery mode)	100%~105% :Constant 105%~130% :10s 130%~150% :1s >150% :300ms >105% and Vbat<10.5V: 300ms	100%~105% :Constant 105%~130% :10s 130%~150% :1s >150% :300ms >105% and Vbat<10.5V: 300ms
3	BATTERY		
a	DC Voltage	36VDC	72VDC
b	Charger Current	10A (2/4/6/8/10A adjustable)	10A (2/4/6/8/10A adjustable)
c	Battery VAH	3600 VAH	7200 VAH
4	FEATURES		
a	ECO Mode	YES	YES
b	EPO Function	NA	NA
c	Battery Capacity Calculation	YES	YES
d	Fan Speed Control	YES	YES
e	Frequency Converter Mode(CVCF)	YES, 60% load	YES, 60% load
5	INTERFACE		
a	RS232	Yes	Yes

b	USB	NA	NA
c	COM Slot	YES	YES
d	NMC card	Optional	Optional
e	AS400 card(Dry contact card)	Optional	Optional
f	Modbus card	Optional	Optional
g	Input connection	input powercord 6A	input powercord 16A
h	Outlet socket	3 x IEC 10A outlets	3 x IEC 10A outlets, 1 terminal block
6	MECHANICAL		
a	Operating Temperature Range	0°C ~ 40 °C	0°C ~ 40 °C
b	Relative Humidity	0 ~ 95% (No condensing)	0 ~ 95% (No condensing)
c	Audible Noise	≤45dB at front 1m	≤50dB at front 1m
7	Certificate		
a	BIS	YES	YES
Additional Parameters			
	1	Efficiency is upto 98% in ECO Mode	
	2	Inbuilt Over Voltege Cut off device as standard Offer.	
	3	Charger current should be more than or equal to 10A .	
Make: Eaton, Numeric, Luminous and Microtek.			
Installtion Site: New Helipad at Village Hutt, Katra			

Sd/-
(Vipan Bhagat) JKAS
Asstt. Chief Executive Officer

(On the letter head of the firm)

PRICE BID

To,

The Asstt. Chief Executive Officer (VB),
Shri Mata Vaishno Devi Shrine Board,
Katra.

Subject: Quotation for SITC of Online UPSs.

RFIQ No. CO/Pur/Electric/645-I/ 89

dated: 13.04.2026

Sir,

I, _____ representative / proprietor of M/s _____ hereby submit my following rates as per the specification / UOM / requirement of Shrine Board, NET rates inclusive of GST, freight, loading / loading and other taxes / charges, F.O.R. Engineering Store, Banganga, Katra / Installation, Testing & Commissioning at Site:-

S.No	Item Particulars	Offered Brand / Make	Warranty / Guarantee period offered	Net Rate (SITC at Site)
1	SITC of Online UPS 10 KVA as per specifications mentioned at Annexure- “A”			Per unit
2	SITC of Online UPS 1 KVA as per specifications mentioned at Annexure- “B”			Per unit
3	SITC of Online UPS 2 KVA as per specifications mentioned at Annexure- “B”			Per Unit

Notwithstanding anything mentioned in our price bid, we hereby accept all the terms and conditions mentioned in the RFIQ which are being signed in token of my acceptance. We hereby undertake and confirm that I/we have understood the specifications properly and shall supply the material as per the required / higher specifications to SMVDSB.

I further affirm that in case, I fail to abide-by the conditions or upto the entire satisfaction of the Shrine Board; I shall be liable to the penalties under rules. I further hereby declare that my firm is not blacklisted.

Seal & Signature _____

M/s _____

Full Address _____

Contact Person: _____

Contact Number: _____

E-mail ID: _____

The price to be quoted / offered on the letter head of the firm only as per the Price Bid format.