



Shri Mata Vaishno Devi Shrine Board Tender Document

for

Supply, Installation, Testing and Commissioning of new Commercial Laundry Machines/ Plants at various locations Shrine Board (a) Niharika Complex- Katra (b) Adhkuwari Complex- Adhkuwari (c) New Vaishnavi Bhawan- Bhawan with the capacity of (60 Kg X 2) which includes (Washer cum Extractor), Commercial Tumbler Dryer and Flat Bed Iron, Flatwork Drying Ironer/ Roller Heated (front feed – front return) along with 05 years Comprehensive Annual Maintenance Contract (CAMC) with conditional buyback of Laundry machines at Niharika (50 Kg X2) and Adhkuwari (50 Kg X2)”.

e-NIT No. CO/SW/Laundry/168(B)/23 of 2026 Dated: 13.04.2026

Last Date for submission of (Online) Tender: 23.04.2026

Address: Central Office, Shri Mata Vaishno Devi Shrine Board, Katra (J&K) – 182301
Ph.: 01991-232075 Fax: 1991-232120,

Website: www.maavaishnodevi.org



**OFFICE OF THE CHIEF EXECUTIVE OFFICER
SHRI MATA VAISHNO DEVI SHRINE BOARD,**

Central Office, Jammu Road, Katra (J&K) – 182301

Fax: +91- 1991-232120 Tel.: +91-1991-232818

E-mail: sanitation@maavaishnodevi.net

e-NIT No. CO/SW/Laundry/168(B)/23 of 2026 Dated: 13.04.2026

E-Tenders are invited, on behalf of Chairman of Shri Mata Vaishno Devi Shrine Board through Chief Executive Officer from the reputed Proprietor firm / Companies / Limited Liability Partnership (LLP) dealing in Laundry Manufacturers/Dealers for **“Supply, Installation, Testing and Commissioning of new Commercial Laundry Machines/ Plants at various locations Shrine Board (a) Niharika Complex- Katra (b) Adhkuwari Complex- Adhkuwari (c) New Vaishnavi Bhawan- Bhawan with the capacity of (60 Kg X 2) which includes (Washer cum Extractor), Commercial Tumbler Dryer and Flat Bed Iron, Flatwork Drying Ironer/ Roller Heated (front feed – front return) along with 05 years Comprehensive Annual Maintenance Contract (CAMC) with conditional buyback of Laundry machines at Niharika (50 Kg X2) and Adhkuwari (50 Kg X2)”**.

E-Tenders are invited, on behalf of Shri Mata Vaishno Devi Shrine Board, Katra through its Chief Executive Officer from the professional firm / companies/ Limited Liability Partnership (LLP) dealing in **“Supply, Installation, Testing and Commissioning of new Commercial Laundry Machines/ Plants at various locations Shrine Board (a) Niharika Complex- Katra (b) Adhkuwari Complex- Adhkuwari (c) New Vaishnavi Bhawan- Bhawan with the capacity of (60 Kg X 2) which includes (Washer cum Extractor), Commercial Tumbler Dryer and Flat Bed Iron, Flatwork Drying Ironer/ Roller Heated (front feed – front return) along with 05 years Comprehensive Annual Maintenance Contract (CAMC) with conditional buyback of Laundry machines at Niharika (50 Kg X2) and Adhkuwari (50 Kg X2)”**.

| Description of work | Approx. cost of Project | Time of completion | Tender Fee | Amount of CDR / FDR |
|--|-------------------------|--------------------|------------|---------------------|
| 1. Supply, Installation, Testing and Commissioning of new Commercial Laundry Machines/ Plants at various locations Shrine Board (a) Niharika Complex- Katra (b) Adhkuwari Complex- Adhkuwari (c) New Vaishnavi Bhawan- Bhawan with the capacity of (60 Kg X 2) which includes (Washer cum Extractor), Commercial Tumbler Dryer and Flat Bed Iron, Flatwork Drying Ironer/ Roller Heated (front feed – front return)” | 1.50 Cr | 180 days | 1500/- | 03.50 Lakh |
| 2. Comprehensive Annual Maintenance Contract (CAMC) with 05 years | 0.25 Cr | | | |
| Total | 1.75 Cr | | | |

The e-NIT consisting of Qualifying Information, Eligibility Criteria, Specifications, Bill of Quantities, (B.O.Q), set of Terms & Conditions of Contract and other details can be seen / downloaded from the departmental Website:- <http://jktenders.gov.in> & on SMVDSB website www.maavaishnodevi.org as per following dates:

| | |
|--|-------------------------------|
| Publishing Date | 13.04.2026 at 10:00 AM |
| Bid Download Start Date | 13.04.2026 at 10:30 AM |
| Pre Bid Conference | 15.04.2026 at 02:00 PM |
| Bid Submission Start Date | 17.04.2026 at 01:00 PM |
| Bid submission End Date (Online) | 23.04.2026 at 04:00 PM |
| Submission of Hard Copy (end) date and time | 24.04.2026 at 05:00 PM |
| Date of Opening of Technical Bid (Online) | 25.04.2026 at 02:00 PM |

The e-tender should be accompanied with an Earnest Money Deposit in the form of CDR / FDR amounting to **Rs. 3.50 Lakh** from any Nationalized / Scheduled Bank duly pledged to the FA / Chief Accounts Officer, Shri Mata Vaishno Devi Shrine Board, Katra and Tender Fee of **Rs. 1500/-** in the official account of Shri Mata Vaishno Devi Shrine Board Branch J&K Bank Katra, Account No. **0235040500001804**, **IFSC – JAKA0KATTRA**. The bidder shall mention UTR No. in the prescribed Technical Bid Form at **Schedule-A**. Complete bidding process will be done online on e-Tender portal www.jktenders.gov.in & www.maavaishnodevi.org. The tenders should be submitted strictly in accordance with the provisions of the detailed e-NIT.

Instruction to Bidders regarding e-Tendering process:

1. The interested firm(s) / companies can download the e-NIT / bidding document from the website <https://jktenders.gov.in> & www.maavaishnodevi.org
2. To participate in bidding process, Bidders have to get (DSC) “Digital Signature Certificate” as per Information Technology Act 2000; to participate in online bidding. This certificate will be required for digitally signing the bid. Bidders can get above mentioned digital certificate from any approved vendors.
3. The Bidders, who already possess valid (DSC) Digital Signature Certificates, need not to procure new Digital Signature Certificate.
4. The Bidders have to submit their bids online in electronic format with Digital Signature. The bids cannot be uploaded without Digital Signature. No Proposal will be accepted in physical form.
5. Bids will be opened online as per time schedule mentioned in the e-NIT.
6. Before submission of online bids, Bidder must ensure that scanned copies of all the necessary documents have been attached with bid.
7. The Board will not be responsible for delay in online submission of bids whatsoever reasons may be.
8. All the required information for bid must be filled and submitted online.

9. Bidder(s) should get ready with the scanned copies of documents & EMD as specified in the Tender documents.
10. The details of cost of documents, EMD specified in the Tender documents should be the same, as submitted online (scanned copies) and hard copies otherwise bid will not be accepted.
11. Bidder(s) are advised to use “My Documents” area in their user ID on <https://jktenders.gov.in>, e-Tendering portal to store important documents like Balance sheet, GST Registration Certificate, Tax Clearance Certificate, IT certificate, Manufactures authorization and other related documents etc., and attach these certificates as Non-Statutory documents while submitting their bids.
12. Bidder(s) are advised not to make any change in BOQ (Bill of Quantities) contents or its name. In no case they should attempt to create similar BOQ manually. The BOQ downloaded should be used for filling the item rate as prescribed and it should be saved with the same as it contains.
13. Bidder(s) are advised to scan their documents at 100 DPI (Dots per Inch) resolutions with Black and White, PDF Scan properly.
14. The guidelines for submission of online bid can be downloaded from the website <https://jktenders.gov.in> & www.maavaishnodevi.org.
15. The Tenderer(s) should carefully study the document and prepare his Tender with consideration of all provisions of the document. He should fully acquaint himself with site conditions and all other factors which may influence preparation of his Tender.

Sd/-
Asstt. Conservator of Forests
SMVD Shrine Board, Katra

No:- CO/SW/Laundry/ 168/(B)/3524-27
Dated: 13.04.2026



**OFFICE OF THE CHIEF EXECUTIVE OFFICER
SHRI MATA VAISHNO DEVI SHRINE BOARD,**

Central Office, Jammu Road, Katra (J&K) – 182301

Fax: +91- 1991-232120 Tel.: +91-1991-232818

E-mail: sanitation@maavaishnodevi.net

e-NIT No. CO/SW/Laundry/168(B)/23 of 2026 Dated: 13.04.2026

SUBJECT: E-Tenders on the prescribed format are invited on behalf of Chairman of Shri Mata Vaishno Devi Shrine Board through Chief Executive Officer from the reputed Proprietor firm / Companies / Limited Liability Partnership (LLP) dealing in Laundry Manufacturers/Dealers for **“Supply, Installation, Testing and Commissioning of new Commercial Laundry Machines/ Plants at various locations Shrine Board (a) Niharika Complex- Katra (b) Adhkuwari Complex- Adhkuwari (c) New Vaishnavi Bhawan- Bhawan with the capacity of (60 Kg X 2) which includes (Washer cum Extractor), Commercial Tumbler Dryer and Flat Bed Iron, Flatwork Drying Ironer/ Roller Heated (front feed – front return) along with 05 years Comprehensive Annual Maintenance Contract (CAMC) with conditional buyback of Laundry machines at Niharika (50 Kg X2) and Adhkuwari (50 Kg X2)”.**

1. **REQUIREMENT:**

For and on behalf of Chairman of Shri Mata Vaishno Devi Shrine Board through Chief Executive Officer, e-Tenders under two e-bid System are invited from the Proprietor firm / Companies / Limited Liability Partnership (LLP) dealing in Laundry Manufacturers/Dealers for **“Supply, Installation, Testing and Commissioning of new Commercial Laundry Machines/ Plants at various locations Shrine Board (a) Niharika Complex- Katra (b) Adhkuwari Complex- Adhkuwari (c) New Vaishnavi Bhawan- Bhawan with the capacity of (60 Kg X 2) which includes (Washer cum Extractor), Commercial Tumbler Dryer and Flat Bed Iron, Flatwork Drying Ironer/ Roller Heated (front feed – front return) along with 05 years Comprehensive Annual Maintenance Contract (CAMC) with conditional buyback of Laundry machines at Niharika (50 Kg X2) and Adhkuwari (50 Kg X2)”.**

Terms and Conditions are available at www.jktenders.gov.in & www.maavaishnodevi.org

2. **TENDER SCHEDULE:**

| | |
|--|-------------------------------|
| Publishing Date | 13.04.2026 at 10:00 AM |
| Bid Download Start Date | 13.04.2026 at 10:30 AM |
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NAME OF THE PROJECT:

E-Tenders on the prescribed format are invited on behalf of Chairman of Shri Mata Vaishno Devi Shrine Board through Chief Executive Officer from the reputed Proprietor firm / Companies / Limited Liability Partnership (LLP) dealing in Laundry Manufacturers/Dealers for “**Supply, Installation, Testing and Commissioning of new Commercial Laundry Machines/ Plants at various locations Shrine Board (a) Niharika Complex- Katra (b) Adhkuwari Complex- Adhkuwari (c) New Vaishnavi Bhawan- Bhawan with the capacity of (60 Kg X 2) which includes (Washer cum Extractor), Commercial Tumbler Dryer and Flat Bed Iron, Flatwork Drying Ironer/ Roller Heated (front feed – front return) along with 05 years Comprehensive Annual Maintenance Contract (CAMC) with conditional buyback of Laundry machines at Niharika (50 Kg X2) and Adhkuwari (50 Kg X2)**”.

3. TECHNICAL ELIGIBILITY CRITERIA:

The following shall be technical eligibility conditions for the bidders:-

- a) Bidder must be registered under the Companies Act, 1956 and bidder should be an ISO 9001 certified.
- b) Bidder shall be authorized Manufacturer, dealers/suppliers of Laundry Equipments. Successfully completed similar works during last 05 years ending last day of month previous to the one in which applications are invited should be either of the following: -
 - a) Three similar completed works/ Projects where cost of Project is not less than the amount equal to 40% of Estimated Capital cost.
OR
 - b) Two similar completed works/ Projects of similar nature where cost of projects not less than the amount equal to 50% of Estimated Capital cost.
OR
 - c) One similar completed works/ Projects costing not less than the amount equal to 80% of Estimated Capital cost.
- c) Bidder must have Average Annual financial turnover of at least Rs.50/- Lakh during the last three financial years (FY 2022-23, 2023-24 & 2024-25) and submit the documentary proof of the same duly certified by CA
- d) The bidder must have sound financial background and a positive average net-worth for the last three financial years (FY 2022-23, 2023-24 & 2024-25) and submit the documentary proof of the same duly certified by CA.
- e) Bidder must be an income tax payee and shall submit attested copies of the Income Tax Returns, copies of audited balance sheets and profit and loss of account be attached for the last three financial years (FY 2022-23, 2023-24 & 2024-25) duly certified by CA.
- f) The bidder should have all the necessary registrations of the Govt. under the Shop and Establishment Act. PAN Number and GST Registration.
- g) The bidder must enclose undertaking on the letter head of the firm concern / company that the bidder has never been black listed or punished by any court or

for any criminal offence/breach of contract and no police/vigilance enquiry/criminal case is pending against him or company/agency as the case may be.

- h) The bidder must enclose the Undertaking that Supplier will provide 60 month Warranty/Guarantee after installation of Laundry Unit.
- i) Performa of Affidavit to be submitted by the bidder regarding eligibility. "I/We undertake and confirm that eligible similar work(s) has /have not been got executed through another Contractor on back to back basis.

4. PROCEDURE FOR SUBMISSION OF TENDER:

Bidders are invited to submit Bids for e-Notice Inviting Tender (e-NIT) for “**Supply, Installation, Testing and Commissioning of new Commercial Laundry Machines/ Plants at various locations Shrine Board (a) Niharika Complex- Katra (b) Adhkuwari Complex- Adhkuwari (c) New Vaishnavi Bhawan- Bhawan with the capacity of (60 Kg X 2) which includes (Washer cum Extractor), Commercial Tumbler Dryer and Flat Bed Iron, Flatwork Drying Ironer/ Roller Heated (front feed – front return) along with 05 years Comprehensive Annual Maintenance Contract (CAMC) with conditional buyback of Laundry machines at Niharika (50 Kg X2) and Adhkuwari (50 Kg X2)**” in two parts viz. Technical Bid (Annexure-‘A’) and Financial Bid (refers to BoQ Online only) as per enclosed performa along with supporting documents, application fee, EMD etc. The bidders are required to submit their bid under 2 bids system with Cover-I (Technical Bid) and Cover-II (Price Bid).

A. Cover-I (Technical Bid) (This cover shall contain): -

- (i) Schedule -‘A’ form duly filled in along with relevant documentary proofs.
- (ii) Scanned copies of EMD in shape of CDR / FDR pledged to FA / Chief Accounts Officer, SMVDSB.
- (iii) Tender Fee of Rs.1500/- (non refundable) shall be deposited in the official account of the Shri Mata Vaishno Devi Shrine Board, Branch J&K Bank Katra, Account No. **0235040500001804, IFSC – JAKA0KATTRA (in IFSC Code JAK0KATTRA – 0 stands Zero)**. The bidder shall mention UTR No. in the prescribed Technical Bid Form at **Annexure- ‘A’**
- (iv) Tender Document containing Instructions, **Terms and Conditions duly signed** on each leaf by the Tenderer, along with documentary proof wherever required.

B. Cover II (Price Bids) Schedule B online only:

- (i) Price bid shall contain price quoted for each work separately as per BOQ & has to be submitted **online** in the form of BOQ only.
- (ii) The rates quoted shall be complete in all respect and include all taxes, excise duty, levies, service tax, transit insurance, freight, entry tax at Lakhanpur etc. Nothing extra on any account shall be payable by the SMVD Shrine Board.
- (iii) The price bid should be absolute and unconditional.
- (iv) Conditional bids shall be rejected.
- (v) The price bid shall be opened in favour of bidders who qualify in the technical bid. Rates are required to be quoted strictly as per prescribed BOQ / item of works.

- (vi) The bidder shall mandatorily quote rates for buyback offer of existing Laundry machines at Niharika and Adhkuwari in the said locations, in the BoQ without which their bid shall not be entertained even qualified in the Technical Stage.
- (vii) Price bids not conforming to above standards or suffering from any flaw shall be rejected

Note: The Bidder shall upload and submit the original instruments in respect of Tender Fee, EMD and other relevant documents by and before specified date in the Tender Schedule in the office of the Assistant Conservator of Forests, SMVDSB alongwith Technical Bid. E-tender will not be accepted without hard copies of the Tender fee receipt and EMD.

5. EARNEST MONEY DEPOSIT:

- I. The Bidders should submit an EMD of **Rs 3.50 Lakh (Rupees Three Lakh Fifty Thousand Only)** in the form of CDR/FDR pledged to the FA/ Chief Accounts Officer, Shri Mata Vaishno Devi Shrine Board, Katra. There shall be no relaxation/ concession to any Unit/Agency whatsoever in regard to the amount of EMD to be paid.
- II. EMD should be included along with the Technical Bid in the cover containing Technical Bid as the Technical Bid will be opened first. The Bidders should NOT include EMD in the cover containing Financial Bid. If the EMD is not found in the cover containing Technical Bid, the tender will be rejected.
- III. Tenders received without enclosed EMD in the cover containing Technical Bids will be summarily rejected. EMDs other than in the form of CDR / FDR will not be accepted and the tenders with EMD in the form of other than CDR / FDR Draft will be summarily rejected. The EMD amount will not bear any interest. The Shrine Board will not entertain any request for adjusting the EMD from the tender due / running bills or from the EMD / Security Deposit of / for any other Bidders. In case of withdrawal of tender by the Bidders within the Validity period of the offer or before finalization of the order, the EMD amount paid will be forfeited.
- IV. The earnest money of the Bidders shall be forfeited if they withdraw their tender or raise the price of their offer within the validity period. The earnest money shall also be forfeited in case of the Bidders who do not comply with the purchase order placed on them within the validity period of the offer or violate any terms and conditions contained herein, for this purpose purchase order shall be deemed to have been placed from the date of letter of intent.
- V. Earnest money deposited shall be released in favour of the unsuccessful Bidders(s) after finalization of the order.

6. SECURITY DEPOSIT/ PERFORMANCE GUARANTEE:

- I. The successful Bidders(s) shall furnish security deposit equivalent to 10% (ten percent) of the value of the contract in the form of Bank Guarantee/ CDR /FDR / TDR from Nationalized/ Scheduled Bank pledged to the FA/Chief Accounts Officer, Shri Mata Vaishno Devi Shrine Board, Katra valid upto the end of Maintenance Contract period of (05) years. Such security deposit shall be furnished within one month from the date of issuance of LoA. Failure to do so within the stipulated period will make the contract liable for cancellation

together with forfeiture of the E.M.D at the discretion of Chief Executive Officer, Shri Mata Vaishno Devi Shrine Board. The EMD of the successful Bidders will be release after the deposit of Bank Guarantee/ CDR /FDR / TDR in full.

- II. The security deposit will be released within one month from the date of completion of agreed contract and no interest will be paid thereon.

7. **PRE-BID CONFERENCE:**

A pre-bid conference will be held on **15.04.2026 (02:00 PM)** at Conference Hall, Spiritual Growth Centre, SMVDSB, Katra. It is advised that after Pre-bid meeting, the bidder shall visit the plant(s) to acquaint themselves with quantum of work and Conceptual understanding / layouts of area. Shrine Board reserves the right to modify the terms & conditions of e-NIT after the pre-bid conference in view of any practical modalities which may emerge during the pre-bid meeting. The site for the work is available and can be seen on any working day during office hours by contacting Administrative officers.

8. **SELECTION CRITERIA:**

- i. In the first stage of evaluation, offer shall be rejected if found deficient as per the requirements of Tender / Bid Processing Fee and other eligibility criteria. Only bids confirming to the e-NIT conditions shall be further taken up for evaluation. Evaluation of the technical Bid will start first. The bidder qualifying the technical stage shall only be admitted in process of financial bid evaluation.
- ii. Financial bids of technically qualified bidders shall be opened and the L-1 firm for the respective site(s) shall be reckoned on the following formula:

| | | | | |
|----------------------------|----------|--|------------------|--|
| Lowest bidder (L-1) | = | Rates quoted for SITC of new Laundry Machines (s) including 05 years (CAMC) | - (Minus) | Rates quoted for buyback of existing Laundry machines |
|----------------------------|----------|--|------------------|--|

- iii. The firm who emerged as L-1 shall be considered for the allotment of the contract. In-case of a tie in rates, revised sealed bid can be obtained and the bidder offering lowest rates shall be considered for the allotment of the contract. In-case of tie in second instance, it shall be decided by the process of “draw of lots”.

9. **SCOPE OF WORK OF SUCCESSFUL BIDDER:**

The Scope of Work includes all modifications to the built up space provided at the Niharika Complex- Katra, Adhkuwari Complex- Adhkuwari & New Vaishnavi Bhawan- Bhawan for proper Installation of Equipment, electrical works, plumbing works, and other related works of the Laundry Unit required for the smooth and efficient functioning laundry operations. These works shall comply with all relevant safety and standards guidelines. The successful Bidder will be fully responsible for installation and commissioning of all Laundry equipments. Further the Scope of

Work and Commissioning of the Laundry equipments should be completed within 180 days from the date of Letter of Award

Note: The Eligible Bidders are requested to visit the site and submit ideal Laundry Plant Layout based space. The following provisions/facilities have to be provided in the laundry area:

- (i) The flow of goods should be unidirectional and the goods i.e. soiled and Cleaned/disinfected linen should not criss-cross each other.
- (ii) Laundry should be equipped with following areas:
 - (a) Washing and Disinfection area
 - (b) Cleaned linen packing area.
- (iii) Electrical works and other cabling, paneling necessary for the efficient working of the equipment have to be done by the successful bidder.
- (iv) Proper earthing should be provided for the equipments
- (v) The consumables (such as various felts, lubrication oils, filters, belts etc. which are part of the machine/ equipment/ plant) required for preventive maintenance are included in the scope of work.
- (vi) Depute 01 no permanent technician at Katra for early trouble shooting of break downs throughout the contract period.
- (vii) **The details of laundry plants to be installed at various establishments of SMVDSB are as follows:**

| S. No. | Location | Capacity (in Kg) | Quantity (in nos.) | Remarks |
|--------|-----------|------------------|--------------------|---|
| 1. | Niharika | 60 | 02 | (i) 02 Nos. Laundry Washer cum Extractor machine, Dryer Tumbler of 60 Kgs Capacity. Annexure XI (ii) 02 Nos. Dryer Tumbler of 60 Kgs Capacity. Annexure XII (iii) 01 No. Flat Bed Iron Annexure XIII (iv) 01 No. Flatwork Drying Ironer. Roller Heated (front feed- front return) Annexure XIV (v) Necessary Electric Connections, Cabling, Panel Board. (vi) 02 No. SS trolleys of 60 Kgs Annexure XVI (vii) 02 Nos. Compressor. Annexure XV |
| 2. | Adhkuwari | 60 | 02 | (i) 02 Nos. Laundry Washer cum Extractor machine, Dryer Tumbler of 60 Kgs Capacity. Annexure XI (ii) 02 Nos. Dryer Tumbler of 60 Kgs Capacity. Annexure XII (iii) 01 No. Flat Bed Iron Annexure XIII (iv) 01 No. Flatwork Drying Ironer. Roller Heated (front feed- front return) Annexure XIV (v) Necessary Electric Connections, Cabling, Panel Board. (vi) 02 No. SS trolleys of 60 Kgs Annexure XVI (vii) 02 Nos. Compressor. Annexure XV |

| | | | | |
|----|----------------------|----|----|---|
| 3. | New Vaishnavi Bhawan | 60 | 02 | (i) 02 Nos. Laundry Washer cum Extractor machine, Dryer Tumbler of 60 Kgs Capacity. Annexure XI (ii) 02 Nos. Dryer Tumbler of 60 Kgs Capacity. Annexure XII (iii) 01 No. Flat Bed Iron Annexure XIII (iv) 01 No. Flatwork Drying Ironer. Roller Heated (front feed- front return) Annexure XIV (v) Necessary Electric Connections, Cabling, Panel Board. (vi) 02 No. SS trolleys of 60 Kgs Annexure XVI (vii) 02 Nos. Compressor. Annexure XV |
|----|----------------------|----|----|---|

10. **SCOPE OF SHRINE BOARD:**

- (i) **CIVIL WORKS (As Required):** All civil works and civil modifications, including those arising after renovation and in connection with the installation of the new laundry plant, shall be carried out by the Civil Wing of the Shrine Board.
- (ii) **ELECTRICAL WORKS:** Bidder should specify the details of the electrical work. Shrine Board will provide three phase supply at one convenient point in Laundry Area. All remaining work with regard to Supply, Installation, Commissioning and Testing has to be done by the bidder. The SITC of main electrical panel for all the plant shall also be in the scope of Successful bidder.

11. **GENERAL CONDITIONS:**

- a) The work allotted to the successful bidder shall be for a period of five years commencing from the date of issuance of LoA. The successful bidder shall have to enter into agreement with Shri Mata Vaishno Devi Shrine Board, Katra within a period of 15 days from the issuance of LoA.
- b) The Chief Executive Officer, SMVDSB reserves the right to accept or reject any one or all the tenders without assigning any reason thereof.
- c) The successful bidder shall have to make payment on account of any loss / damage caused to the property of the Shrine Board by his workers intentionally or un-intentionally, failing which the same shall be recovered from his due payment / Security Deposit of bidder.
- d) That the successful bidder shall have to deposit EMD in the form of CDR / FDR / TDR pledged to FA/ Chief Accounts Officer, SMVDSB along-with the tender document.
- e) The Successful bidder shall deposit an amount equals to the 10% of the offered bid as Security Deposit before signing the agreement in the shape of Bank Guarantee/ CDR /FDR / TDR pledged to Chief Accounts Officer, SMVDSB, Katra. The EMD of the Successful bidder shall be returned subsequently within a period of 15 days after submission of Security Deposit.
- f) The Security Deposit shall be forfeited if the firm prematurely withdraws or if the services are terminated for **being unsatisfactory**.
- g) The firm shall be under obligation to credit the salary to its employees into their respective bank accounts only for the preceding month by or before 03rd of every successive month, failing which penalty @1% of the monthly bill shall be

imposed. Further, the firm shall submit a certificate every month along with the bills raised certifying compliance of this Clause.

- h) The leave arrangement, as and when required, shall have to be made by the successful bidder only and there shall be no additional liability to Shrine Board in this regard..
- i) The successful bidder shall be exclusively responsible for meeting requirements of Labour Laws, the charges for leave arrangements, expenditure on uniforms, insurance, EPF/PF/CPF etc. Any amount of claim / compensation on this account, as may be payable, shall be the liability to the successful bidder solely and Shrine Board shall in no way be responsible for any act of omission or commission of the successful bidder with regard to the violation of labour laws or any other law for the time being in force.
- j) The successful bidder shall fully comply with all applicable laws, rules and regulation relating to EPF/PF/CPF Act, minimum wages Act, Contract Labour Act, Workmen's Compensation Act and such other Acts or Laws, Regulations passed by Central, State and Local Govt. Agency or Authority from time to time.
- k) The firm shall have to abide by all laws of the land including Minimum Wages Act, Labour Laws, Companies Act, tax deduction liabilities, welfare measure of its workers and all other obligations, and any such acts that are not essentially enumerated and defined herein.
- l) That the successful bidder shall solely be liable for any costs, charges or expenses arising out of any claims or legal proceedings in connection with or relating to its operation / activities under this agreement. The successful bidder shall be liable to indemnify and keep indemnified the SMVD Shrine Board against any damages, compensation, costs, charges or expenses arising out of any claims or proceedings relating to its operations / activities.
- m) That the successful bidder shall continuously maintain adequate protection of all the materials and equipment from damages, destruction or loss and shall also protect the property of the SMVD Shrine Board from any damage.
- n) That if it is observed during bidding process/bids evaluation stage that a bidder has indulged in corrupt/fraudulent/collusive/coercive practice, the bid of such Bidder(s) shall be rejected and its Earnest Money Deposit (EMD) shall be forfeited. Further, such agency shall be debarred for future business with Shrine Board for a period of next five years.
- o) The firm shall ensure that its employees / workforce maintain the sanctity of Shrine and shall not indulge in any activity which is prejudicial to the interest of the Holy Shrine. **Staff of the successful bidder shall not indulge in smoking or consumption of liquor/alcohol or consumption of any non-vegetarian food articles.** They shall maintain proper decorum and discipline, and ensure proper conduct in speech and dress. They shall also refrain from any other activity which might hurt the sentiments of pilgrims.
- p) Firm shall submit the **Character Certificate** of each manpower duly verified by the Competent Authority of Police Department within 60 days from the date of issuance of Letter of Award. In case of failure to furnish the same within

stipulated period, penalty as per Clause – 14 (b) (7) shall be imposed and same shall be deducted from the monthly bill of the firm.

- q) The firm shall furnish medical fitness certificates issued by the competent authority, of the manpower engaged within 60 days from the issuance of Letter of Award and subsequently furnish the same on annually basis. In case of failure to furnish the same within stipulated period, penalty as per Clause –14 (b)(8) shall be imposed and same shall be deducted from the monthly bill of the firm.
- r) Frequently required spare parts of laundry plant must be kept at premises of the user for immediate replacement of the components of the faulty laundry machinery, so that, laundry machine be made functional at the earliest possible.
- s) A comprehensive report on Preventive Maintenance (PM) & Corrective Maintenance (CM) to this effect would be submitted by the contractor to concerned Unit Incharge/ Jr. Engineer and the entry of Preventive Maintenance & Corrective Maintenance, date wise shall be entered into the log book(s) of each laundry plant. This effect shall also be entered in the log books of each Laundry Machine(s).
- t) The firm shall display the Name and contact Numbers of the deployed technical person at each laundry plant.
- u) Each worker must possess and carry Aadhar Card at all times.
- v) The firm is under obligation to make alternate arrangements immediately, in case its employees go on strike. If such arrangements are not made by the firm, a penalty of **Rs. 10,000/-** per day for first instance, **Rs. 50,000/-** per day for second instance and in case of third instance the contract is liable to be terminated without notice and the security deposit / EMD shall be forfeited. Further, work shall be carried on the risk and responsibility of the firm.
- w) Staff must maintain & ensure utmost personal hygiene & etiquette and manners.
- x) At the time of execution of agreement, the successful bidder shall submit list of employees to be engaged for the above mentioned works and only those employees will be allowed to perform in the above mentioned works.
- y) After verification of antecedents, badges will be issued to them by the successful bidder or his representative. The cost of badges would be borne by the successful bidder.
- z) The successful bidder shall be responsible for behavior and conduct of his workers. No workman with doubtful integrity of having bad record shall be engaged by the successful bidder.
- aa) No payment shall be made to the successful bidder for any damage caused by any natural calamity, whatsoever during the execution of the work. The successful bidder shall be fully responsible for any damage to the SMVDSB Property; any loss caused shall be recovered from the bills of the successful bidder.
- bb) Labour huts/stay of workmen will not be allowed at site.

- cc) The successful bidder shall have to ensure that information provided to it as part of this contract / agreement shall be kept confidential, secure and protected.
- dd) The Shrine Board shall not be bound to accept the lowest or any Tender and reserves to itself the right of accepting / rejecting the whole or a portion of any of the Tender, as it may deem fit, without assigning any reason thereof.
- ee) The successful Bidder shall take necessary accidental insurance cover for the workers under Employee's Compensation Act. Manpower engaged by the successful Bidder should be covered under Employees State Insurance Corporation making statutory contribution under ESIC Act as per Govt. Laws.
- ff) The successful Bidder shall comply with the provisions of the Apprentices Act, 1961, Minimum Wages Act, 1948, PF/Gratuity Act, Employee's Compensation Act, 1923, Contract labour (Regulation and Abolition) Act, 1970, Payment of Wages Act, 1936, Employers Liability Act, 1938 and Industrial Disputes Act, 1947 etc as may be applicable, and the rules and regulations made there under from time to time. Failure to do so shall amount to breach of the Contract and the Tendering authority may, at its own discretion, terminate the contract. The successful bidder shall also be liable for any pecuniary liability arising on account of violation by him of the provisions of the Act.
- gg) Dismantled / replaced parts should be handed over to Shrine Board's Engineer-In-charge or to his subordinate staff under proper receipt.
- hh) Engineer-in-Charge / officer deputed by SMVDSB have the right to conduct a technical audit of the plant and to perform any random analysis/ laboratory test or inspection as deems necessary. The expenditure incurred for conduct of laboratory test if any shall be borne by the successful bidder and same shall be deducted from the monthly payment done in favour of successful bidder.
- ii) The Parties who are filing GST return on quarterly basis are required to file IFF return on monthly basis so that Shrine Board can claim input.
- jj) All bidders shall submit documentary proof in support of eligibility criteria. In the first stage of evaluation, proposal shall be rejected, if it is found deficient as per the requirements of Tender Fee/ Bid Processing Fee/ eligibility for responsiveness of the proposal. Evaluation of the technical Bid will start first and at this stage the financial bid (proposal) will remain unopened. Only the Financial bids of technically eligible & qualified bidders shall be opened.
- kk) The Bidders should go through the technical details mentioned in **Schedule – A** and stick to the specifications mentioned therein while quoting the rates. The rate quoted by the bidder should include all incidental expenditure such as transportation of the material for Laundry Plant to the site insurance including transit insurance, civil works at site, Plumbing Works etc.
- ll) The rate quoted should be inclusive of all taxes including GST. Rates mentioned in the quotations should be in Indian Rupees. All costs of importing any components will be the responsibility of the Bidders.
- mm) All materials shall be of the **BIS/IS** approved quality, new and unused and be capable of satisfactory operation when exposed to the local atmospheric conditions.
- nn) Bidder should be **ISO Certified Company**. Preference will be given if bidder

should have own lab setup.

- oo) Conditional, illegible, ambiguous tender(s) received after the stipulated date and time shall be out rightly rejected.
- pp) The tenderer shall be completely responsible for the design of all components, structural details & supervision of the civil works including labor & material, Supply, Installation, Testing of the Mechanical, Electrical pipes, Fittings & other accessories.
- qq) Work under this contract is time-bound and has to be completed within the time limit set in the tender. Work shall be executed in accordance with an agreed schedule within the overall time frame.
- rr) The Shrine Board reserves the right to order additional quantity or reduce the quantity of the material advertised at the time of placement of order for which the quoted rates shall be valid.
- ss) All materials shall be of the Government approved quality, new and unused and be capable of satisfactory operation when exposed to the local atmospheric conditions.
- tt) The Tenderer is required to submit a statement of facts in details as to their previous experience in performing a similar or comparable work and business and technical organization, financial resources and manufacturing facilities available and to be used in performing the contract.

12. **BUYBACK OFFER**

- a) The bidder shall mandatory submit an unconditional buyback offer for 02 two old M/s **Stefab laundry plants** installed at Niharika Complex- Katra and Adhkuwari Complex- Adhkuwari. The Complete responsibility for dismantling, handling, loading, transporting and removal of the said plants from each site shall rest solely with the successful bidder at no extra cost to the department. The buyback offer so offered shall be clearly indicated as the bid and shall be deducted from the final quoted price of the new laundry plants. No addition claim on account of dismantling, shifting or buyback adjustment shall be entertained at any stage.
- b) The renovation w.r.t civil work (dismantling of walls etc.) shall be covered under the scope of successful firm.

| S. No. | Make | Location | Capacity (in Kg) | Quantity (in nos.) | Remarks |
|--------|--------|-----------|------------------|--------------------|--|
| 1. | Stefab | Niharika | 50 | 2 | (i) 02 Washer (50 Kg) (ii) 02 Hydro Extractor (25 Kg) (iii) 02 Drying Tumbler (50 Kg) (iv) 02 FBP (v) 02 Compressor |
| | | Adhkuwari | 50 | 2 | (i) 02 Washer (50 Kg) (ii) 01 Hydro Extractor (25 Kg) (iii) 02 Drying Tumbler (50 Kg) (iv) 01 FBP (v) 01 Compressor |

13. **COMPREHENSIVE MAINTENANCE**

- a. The broad scope of the work includes Comprehensive Maintenance for a period of complete 05 years for the laundry plants installed at various locations of SMVDSB including its service, repair, spares etc.
- b. Repair /Replacement of defected parts of laundry plants as & when required by the Service Provider. The same shall be carried out immediately during the Comprehensive Maintenance period.
- c. The firm shall be fully responsible for rectification of all defects (free of cost) during 05 years of Comprehensive Maintenance Period reckoned from the date of successful completion of defect liability period of 01 year.
- d. Periodic inspection, checking, identification of problems of laundry plants installed at various locations of SMVDSB and its earliest/timely rectification & repair by the firm.
- e. The firm shall furnish 4 (four) copies of operating and maintenance instruction manual in English & Hindi. These manuals shall properly bound in book form and contain all information, description of equipment, diagram etc. necessary to enable the Shrine Board to operate and maintain the whole scheme.
- f. After expiry of comprehensive maintenance contract of five years, the firm shall handover the Laundry plants along-with residential structure in good running condition to authorized officer of Shrine Board or successor firm whoever is awarded the further O&M Contract.

14. **PRICES, TAXES & LEVIES ETC:**

Goods & Service Tax (GST) or any other tax chargeable at present rates shall be borne by the Bidders. However any variation in taxes during execution of work shall be borne by the Shrine Board.

15. **PAYMENT TERMS:**

- a. 50% of Project Cost on pro-rata after delivery of material and equipment at site (No part shipment of a full equipment will be entertained for payment).
- b. 40% payment shall be release after supply, installation, testing and commissioning of the laundry equipments at the Niharika Katra, Adhkuwari Bhawan, New Vaishnavi Bhawan and certified by the concerned Engineer-In-charge duly endorsed by the concerned Unit Incharge.
- c. Remaining 10% of the project cost shall be released after successful completion of defect liability period of 01 year.
- d. The Comprehensive Annual Maintenance Contract (CAMC) payment shall be paid on quarterly basis against the bill raised by the Bidder before the Engineer-in-Charge. The Engineer-in-Charge should duly verify the bills and forward the same alongwith performance report to the Incharge, Sanitation Section, Central Office, Katra for release of payment.

16. **PENALTY:**

- a) In case of failure on the part of the Firm to install & commission the Laundry Plant(s) installed at various locations of SMVDSB and execute the work in full or part thereof within the delivery schedule stipulated in the award of work, a penalty @ 0.5% (*half percent*) per week of unfinished work subject to a maximum of 03% (*three percent*) of the cost of unfinished portion of the contract shall be levied at the discretion of the Shrine Board.
- b) In case of poor performance, a minimum penalty of Rs. 15000/- (Rupees Five Thousand Only) or any amount approved by the Competent Authority shall be imposed which shall be deducted from the quarterly bill submitted by the firm and three or more instances of poor performance shall invite risk of termination of the Contract without any notice. In that event Service Provider's Security Deposit shall be liable to be forfeited.
- c) In case of irregular services within the stipulated period the penalty shall be imposed as under:

| S No. | Particulars | Amount (in Rs.) |
|-------|--|---|
| 1. | Failure to report for emergency breakdown within 24 hrs of reporting | Rs 1500/- per day |
| 2. | Any breakdown not rectified within 72 hrs of being reported | Rs 2000/- per day |
| 3. | Any other violation of terms & Condition of the contract | Rs 2000/- per day |
| 4. | For major breakdown like motor rewinding, VFD, bearing replacement, spring padding etc. | To resolve major breakdown 07 days will be allowed by Shrine Board without any penalty. After 07 days a penalty of Rs 2000/- per day will be imposed. |
| 5. | From 15 days upto 30 days | Penalty upto 50% of overall monthly Charges will be deducted. |
| 6. | Beyond 30 days, | CMC order shall be treated as cancelled and firm will be debarred from any further dealings with the Shrine Board. |
| 7. | Non-submission of police verification reports after 60 days of LoA. | 1000/- per person per month |
| 8. | Non- submission of medical fitness certificate of engaged manpower after 60 days of LoA. | 1000/- per person on half yearly basis |

17. **ALLOTMENT OF THE WORK / CONTRACT, IN CASE OF TERMINATION OF CONTRACT/ WORK ORDER SITUATION ARISES:**

(A) The Earnest Money Deposit shall be forfeited, if the firm fails:

- i) To accept Letter of Award
ii) To furnish Security Deposit in accordance with Clause No. 6(i) of the e-NIT.

iii) To take-up the work or execute the agreement with SMVDSB in the stipulated time.

(B) Termination of Contract during the currency of the contract period due to whatsoever reasons.

In any of the above situations, the SMVDSB may allot the work for the remaining period to L-2 firm if agreed on the same rates quoted by the L-1 firm. In case, L-2 firm do not agree on the rates quoted by L-1 firm then L-3 firm and so on shall be called for negotiations. However, the final decision shall be taken by the Chief Executive Officer, SMVDSB.

18. **CANCELLATION/ TERMINATION OF CONTRACT IN FULL OR PART:**

That the contract shall be liable to be terminated any time during the period of contract on one month's notice by the Shrine Board or payment of an amount equivalent to one month's sum in lieu of the notice. The contract shall also be liable to be terminated any time during the period of contract on three months' notice by the firm or payment of an amount equivalent to three months' sum in lieu of the notice. The firm shall not sublet the operation to any other agency / person etc. at any time during the period of contract.

19. **DELIVERY :**

(i) **Supply, Installation, Testing and Commissioning of new Commercial Laundry Machines/ Plants at various locations Shrine Board (a) Niharika Complex- Katra (b) Adhkuwari Complex- Adhkuwari (c) New Vaishnavi Bhawan- Bhawan with the capacity of (60 Kg X 2) which includes (Washer cum Extractor), Commercial Tumbler Dryer and Flat Bed Iron, Flatwork Drying Ironer/ Roller Heated (front feed – front return)"** will have to be completed within 180 days from the date of issuance of LoA. The delivery schedule should be strictly adhered.

(ii) If the Supplier/Contractor fails to complete the supply within the time stipulated, the order for the **Supply, Installation, Testing and Commissioning of new Commercial Laundry Machines/ Plants at various locations Shrine Board (a) Niharika Complex- Katra (b) Adhkuwari Complex- Adhkuwari (c) New Vaishnavi Bhawan- Bhawan with the capacity of (60 Kg X 2) which includes (Washer cum Extractor), Commercial Tumbler Dryer and Flat Bed Iron, Flatwork Drying Ironer/ Roller Heated (front feed – front return)"** will be liable to be cancelled. In such a case, the Security Deposit will be forfeited.

(iii) In order to take care of situation arising out of the failure of the Supplier/ Bidder to supply as per the schedule and quality, norms, order for additional quantities will be placed with the other Tenderer to make good the shortfall caused by such defaulter and the orders placed with such Tenderer will be cancelled with sufficient cause.

(iv) Delivery of complete Laundry Unit shall be made by the successful Bidder in accordance with the terms specified by Shrine Board

20. **INSTALLATION:**

The installation of the commercial Laundry Plant at the Site. i.e **Niharika Complex-Katra, Adhkuwari Complex- Adhkuwari & New Vaishnavi Bhawan- Bhawan** should be done within **180 days** from the date of issuance of Letter of Award. The Supplier/Contractor shall submit Bar Chart showing all activities for SITC of Laundry Plant within 7 days of the issuance of Letter of Award.

21. **FACTORY INSPECTION:**

In case, Shrine Board desires to visit manufacturing unit of the successful bidder, in such case successful bidder shall be liable to have their factories inspected by a team of at least three officers of the Shrine Board for assessing their technical/commercial capacity for ensuring smooth supply of material and uninterrupted execution of Laundry installation works and the cost of the same shall be borne by the Successful bidder.

22. **PERMITS & LICENSES:**

All Licenses and Permits for the work under Government control (local/Central) authorities shall be obtained by the bidder himself at his own costs and fees.

23. **INSURANCE:**

The successful bidder shall insure all equipment, materials, machinery and installations as a whole until successful completion and handing over to the Engineer-In-Charge. Insurance policy should cover for all kinds of erection risks, fire, theft, or loss in transit. All workers and third party shall be insured in accordance with the employee Compensation Act in the event of an accident.

24. **ARBITRATION:**

In case of any dispute arising between the parties to this e-tender and all matters connected therewith, both parties shall make every effort to resolve it amicably by direct informal negotiation. If, even after thirty days from the commencement of informal negotiation, the parties have not been able to resolve the dispute amicably, then such disputes/ differences shall be resolved by Arbitration as per the Arbitration and Conciliation Act, 1996.

- a. Either party may request other of its intention that a dispute be submitted to arbitration and both the parties shall meet within 15 days from the date of receipt of such request, to select a sole arbitrator mutually for the resolution of dispute and venue / seat of Arbitration shall be at Jammu / Katra / Reasi.
- b. In the event that the parties cannot agree upon the selection of the sole Arbitrator, either party or both of the parties may move an application before the Hon'ble High Court at Jammu, under the Arbitration and Conciliation Act, 1996, for the appointment of sole Arbitration with seat / venue at Jammu for the resolution of disputes between the parties. However, on failure of resolution of disputes through procedure elaborated above, the Courts at Katra / Reasi alone shall have the Jurisdiction with respect to subject matter of this e-NIT.

25. **AGREEMENT:**

The successful Bidders shall be required to execute an agreement on a valid stamped paper for strict compliance of the terms and conditions of the contract, vis-à-vis the NIT and work order within a period of fifteen (15) days after the placement of order. The supplier shall bear the legal expenses, which shall be incurred on the execution of the agreement.

26. **FORCE MAJEURE:**

If during the currency of contract, there is any out-break of war/ natural calamity or any such reason, which whether financially or otherwise affects the execution of the contract the firm (unless contract is terminated) under provision of this clause shall make his / her best efforts to complete the contract. However after outbreak of such war / natural calamity or any such reason, Shri Mata Vaishno Devi Shrine Board shall be entitled to terminate the contract at any time by giving notice in writing. Force majeure is hereby defined as a 'clause' which is beyond the control of SMVDSB / firm and which consequently affects the performance of the contract.

27. **Shri Mata Vaishno Devi Shrine Board's Rights In Respect Of E-Tender:**

- a) SMVDSB reserves the right to modify terms and conditions of the contract which shall be granted to the successful bidder after the bidding process, if in the opinion of the SMVDSB, it is necessary or expedient to do so in yatries / Board's interest. The decision of the SMVDSB shall be final and binding.
- b) SMVDSB reserves the right to suspend and / or cancel the contract with the selected party in part or in whole at any time if in the opinion of the SMVDSB, it is necessary or expedient in the public interest. The decision of the SMVDSB shall be final and binding. Also, SMVDSB shall not be responsible for any damage or loss caused or arising out of aforesaid action.

28. **VALIDITY OF THE OFFER:**

The Tender should be unconditionally valid for a period of 90 days. Quoted prices shall be fixed and not fluctuating with the market price. The rates approved as per the e-NIT would be valid for further contract during the validity period.

29. **JURISDICTION:**

Court of Reasi & Katra alone shall have the jurisdiction with respect to the subject matter of this contract.

Queries may be addressed to:

Asstt. Conservator of Forest, SMVDSB, Katra,
Fax: +91- 1991-232120 Tel.: +91-1991-232818
Website: www.maavaishnodevi.org,
Email: acf@maavaishnodevi.net, sanitation@maavaishnodevi.net

**Sd/-
Asstt. Conservator of Forest
SMVD Shrine Board, Katra**

**No:- CO/SW/Laundry/168/(B)/3524-27
Dated: 13.04.2026**

Copy to the:

1. Chief Executive Officer, SMVDSB, Katra for kind information.
2. Addl. Chief Executive Officer, SMVDSB, Katra.
3. FA/Chief Accounts Officer, SMVDSB, Katra.
4. Dy. Manager (IT) for publication on the official website of the Shrine Board.
5. Office / Master file.

Performa for Technical bid

| S.No. | Particular / Criterion | | Mention Page Number |
|--------------|---|-------------------------|----------------------------|
| 1. | Name of the Firm Organization with complete details, including Address (Telephone No./ Contact Mobile No. / Fax No. / E-mail) alongwith brief description of background (The background may be as a separate). | | |
| 2. | Date of establishment of the Firm. Details of Registration No. of the firm/ company/ LLP. Location of Head Office, Regional Office and Branch Office. | | |
| 3. | Please specify whether you are submitting you tender as a proprietor of the firm or as a partner of the firm or Director of the Company. | | |
| 4. | Name of the Proprietor / Partner / Directors of the tendering firm / Company/ LLP together with technical qualifications. Organization Charts, Manpower Strength and details of key personnel. | Attached / Not Attached | |
| 5. | Bidder must be registered under the Companies/ Partnership Act Act, 1956 | Attached / Not Attached | |
| 6. | Bidder shall be authorized Manufacturer, dealers/suppliers of Laundry Equipments | Attached / Not Attached | |
| 7. | Bidder must be an approved Contractor empanelled with Government, Railways, Universities, Autonomous bodies or with private hospitality industry and must be having an experience of atleast 03 years in the field of Laundry equipment manufacturing/ trading/ supply and installation. ANNEXURE – II | Attached / Not Attached | |
| 8. | The Bidder must have Average Annual financial turnover of at least Rs 50 lakh during the last three financial years (FY 2022-23, 2023-24 & 2024-25) and submit the documentary proof of the same duly certified by CA. ANNEXURE – I | Attached / Not Attached | |
| 9. | The bidder must have sound financial background and a positive average net-worth for the last three financial years (FY 2022-23, 2023-24 & 2024-25) and submit the documentary proof of the same duly certified by CA Annexure-I | Attached / Not Attached | |
| 10. | a) PAN (proof to be enclosed) b) ITR statements / Income Tax Assessment Order (for the last 03 years to be enclosed) Audited balance sheet, | Attached / Not Attached | |

| | | | |
|-----|--|--|--|
| | profit and loss account statements c) GST registration | | |
| 11. | Detail of EMD (in form of CDR / FDR only) | Amount: Name of issuing Bank: Date of issue | |
| 12. | Tender Fee | Receipt No. & date Or DD No. _____ dated _____ Bank _____ Payable at _____ | |
| 13. | The bidder must enclose undertaking on the letter head of the firm concern / company that the bidder has never been black listed or punished by any court or for any criminal offence/breach of contract and no police/vigilance enquiry/criminal case is pending against him or company/agency as the case may be. (Annexure-III) | Attached / Not Attached | |
| 14. | Undertaking that Supplier will provide 60 month Warranty/Guarantee after installation of Laundry Unit. (Annexure– IV) | Attached / Not Attached | |
| 15. | Performa of Affidavit to be submitted by the bidder regarding eligibility. "I/We undertake and confirm that eligible similar work(s) has /have not been got executed through another Contractor on back to back basis. (Annexure-V) | Attached / Not Attached | |
| 16. | Bidder should be an ISO 9001 certified Copy of Certificate, | Attached / not attached | |
| 17. | Manufacturing License obtained from the following competent authority shall be uploaded-if the bidder is manufacturer Original Manufacturing License is to be uploaded and if the bidder is authorized supplier/agent/ dealer, Self attested copy of the Manufacturing License is to be uploaded and it is Mandatory. (i) Directorate of Industries & Commerce of a State or Union Territory. (ii) Factories & Boilers Department of a State or Union Territory. | Attached / not attached | |

I certify that I am authorized to furnish the information given in the **Schedule** -A on behalf of the firm I represent and that it is true to the best of my knowledge and belief

Signature of

Bidder _____

Name of the Firm & Address

Financial Bid

Online Only

Office of the Chief Executive Officer
Shri Mata Vaishno Devi Shrine Board, Katra (J&K)

Name of the Tender: _____
e-NIT No. with Date: _____
Amount of CDR/FDR with
number & date: _____

To
The Chief Executive Officer,
Shri Mata Vaishno Devi Shrine Board
Katra

Sir,
I _____ S/o Shri _____
R/o _____ in capacity as Proprietor of
a firm/ Partner of a firm/ Director of Company, hereby submit my tender **“Supply, Installation, Testing and Commissioning of new Commercial Laundry Machines/ Plants at various locations Shrine Board (a) Niharika Complex- Katra (b) Adhkuwari Complex- Adhkuwari (c) New Vaishnavi Bhawan- Bhawan with the capacity of (60 Kg X 2) which includes (Washer cum Extractor), Commercial Tumbler Dryer and Flat Bed Iron, Flatwork Drying Ironer/ Roller Heated (front feed – front return) along with 05 years Comprehensive Annual Maintenance Contract (CAMC) with conditional buyback of Laundry machines at Niharika (50 Kg X2) and Adhkuwari (50 Kg X2)”** for an amount mentioned below:-

| Description | | Amount (in Rs.) Including 18 % GST |
|--|----------------------|---------------------------------------|
| A. Supply, Installation, Testing and Commissioning of new Commercial Laundry Machines/ Plants at various locations Shrine Board (a) Niharika Complex- Katra (b) Adhkuwari Complex- Adhkuwari (c) New Vaishnavi Bhawan- Bhawan with the capacity of (60 Kg X 2) which includes (Washer cum Extractor), Commercial Tumbler Dryer and Flat Bed Iron, Flatwork Drying Ironer/ Roller Heated (front feed – front return) | | |
| B. Comprehensive Annual Maintenance Contract (CAMC) for 05 years | 1 st Year | |
| | 2 nd Year | |
| | 3 rd Year | |
| | 4 th Year | |
| | 5 th Year | |
| Total | | |
| C. Buyback Offer for Niharika Laundry Plant | | |
| D. Buyback Offer for Adhkuwari Laundry Plant | | |

***L-1 firm for the respective site(s) shall be reckoned on the following formula:**

| | | | | |
|----------------------------|----------|--|------------------|--|
| Lowest bidder (L-1) | = | Rates quoted for SITC of new Laundry Machines (s) including 05 years (CAMC) | - (Minus) | Rates quoted for buyback of existing Laundry machines |
|----------------------------|----------|--|------------------|--|

I further affirm that the rates offered are inclusive of all taxes, duties, freight, insurance, carriage, etc. I further affirm that I have read and fully understood the tender notice and agree to abide by all the terms and conditions laid therein, which are being signed in token of my acceptance.

Signature of Bidders _____

Signature of Block Letters _____

Name of the Firm & Address _____

ANNEXURE-I

Tender document for : **Supply, Installation, Testing and Commissioning of new Commercial Laundry Machines/ Plants at various locations Shrine Board (a) Niharika Complex- Katra (b) Adhkuwari Complex- Adhkuwari (c) New Vaishnavi Bhawan- Bhawan with the capacity of (60 Kg X 2) which includes (Washer cum Extractor), Commercial Tumbler Dryer and Flat Bed Iron, Flatwork Drying Ironer/ Roller Heated (front feed – front return) along with 05 years Comprehensive Annual Maintenance Contract (CAMC) with conditional buyback of Laundry machines at Niharika (50 Kg X2) and Adhkuwari (50 Kg X2) complete in all respects as mentioned in BoQ and in Annexure**

e-NIT No. : **CO/SW/Laundry/168(B)/23 of 2026**

Dated : **13.04.2026**

Tender Fee : Rs1500/-

Receipt No. & Date : _____

Issued to M/s _____ against Demand Draft for an amount of Rs. _____ drawn vide No. _____ dated _____.

Authorized Signatory

DETAIL OF TURN OVER & NET-WORTH

As per the tender eligibility criteria, bidder must have Average Annual financial turnover & average net-worth during the last three financial years (FY 2022-23, 2023-24 & 2024-25) w.r.t sale of Commercial Washing Machine and Commercial Tumble Dryer or Consumer Durables and submit the documentary proof of the same duly certified by CA.

The last three years sales turn-over details are furnished as follows:

Name of the Company / Firm:

| S. No | Financial Year | Turn Over | Net worth |
|--------------|-----------------------|------------------|------------------|
| 1 | 2022-23 | | |
| 2 | 2023-24 | | |
| 3 | 2024-25 | | |

Signature :

Name :

Designation :

Name of the Agency :

Address of the Tenderer :

Seal of Tenderer

Date

ANNEXURE – III

Credentials of the Tenderer with experience in Supply and Installation of Commercial Washing Machine and Commercial Tumble Dryer, in the last 05 years:

| S.No. | Year | Date of Receipt of order | Name of the Department/ Institution / Establishment | Value of order | Completion certificates |
|--------------|-------------|---------------------------------|--|-----------------------|--------------------------------|
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |

*(*Attach copies of the orders)*

Signature :

Name :

Designation :

Name of the Agency :

Address of the Tenderer :

Seal of Tenderer

Date

DECLARATION

I/We having our office at declare that I/we have never been blacklisted by any State Government/Central Government or any State/Central PSU or Statutory Autonomous Bodies.

Signature :

Name :

Designation :

Name of the Agency :

Address of the Tenderer :

Seal of Tenderer

Date

UNDERTAKING

I/We hereby accept to provide warranty/guarantee and Free Service for a period of 05 (five) years from the date of installation for the complete unit of Laundry Plant.

Signature :

Name :

Designation :

Name of the Agency :

Address of the Tenderer :

Seal of Tenderer

Date

Affidavit to be submitted by the bidder

Performa of affidavit to be submitted by the bidder regarding eligibility. "I/We undertake and confirm that eligible similar work(s) has /have not been got executed through another Contractor on back to back basis.

Further that, if such a violation comes to the notice of SMVDSB, then I/We shall be debarred for biding in SMVDSB Contracts in future forever. Also, if such a violation comes to the notice of SMVDSB before date start of work, the Authorized Officer of SMVDSB shall be free to forfeit the entire amount of Earnest Money Deposit/ Performance Bank Guarantee."

Signature of Bidders _____

Signature of Block Letters _____

Name of the Firm & Address _____

ANNEXURE-VII

**DETAILS OF WASHER CUM EXTRACTOR MACHINE TO BE OFFERED BY THE
TENDERER**

| Sr. No | Description | Details of the Washer cum Extractor |
|--------|------------------------------------|-------------------------------------|
| (i) | Make/Model of Machine | |
| (ii) | Type of Machine | |
| (iii) | Capacity (Kg) | |
| (iv) | Drum Diameter (mm) | |
| (v) | Drum Volume (mm) | |
| (vi) | Drum speed during wash (RPM) | |
| (vii) | Drum speed during extraction (RPM) | |
| (viii) | G Force | |
| (ix) | Material of Drum | |
| (x) | Material of Cabinet | |
| (xi) | Overall Dimensions (LxBxH) in mm | |
| (xii) | Drive Motor (kW)/(HP) | |
| (xiii) | Other Technical Details/Features | |
| (xiv) | Usage Voltage | |

ANNEXURE-VIII**DETAILS OF TUMBLER DRYER TO BE OFFERED BY THE TENDERER**

| Sr. No | Description | Details of the Washer cum Extractor |
|--------|----------------------------------|-------------------------------------|
| (i) | Make/Model of Machine | |
| (ii) | Type of Machine | |
| (iii) | Capacity (Kg) | |
| (iv) | Drum Diameter (mm) | |
| (v) | Drum Volume (mm) | |
| (vi) | Drum speed during | |
| (vii) | G Force | |
| (viii) | Material of Drum | |
| (ix) | Overall Dimensions (LxBxH) in mm | |
| (x) | Drive Motor (kW)/(HP) | |
| (xi) | Other Technical Details/Features | |
| (xii) | Usage Voltage | |

ANNEXURE-IX**DETAILS OF FLAT BED IRON TO BE OFFERED BY THE TENDERER**

| Sr. No | Description | Details of the Washer cum Extractor |
|---------------|-----------------------------|--|
| 1 | Make/Model of Flat Bed Iron | |
| 2 | Model | |
| 3 | Capacity (Kg) | |
| 4 | Head & Bed Size | |
| 5 | Suction Blower | |
| 6 | Blower Capacity | |
| 7 | Overall Dimensions | |
| 8 | Electric Load | |

DETAILS OF FLATWORK DRYING IRONER / ROLLER HEATED (FRONT FEED – FRONT RETURN) TO BE OFFERED BY THE TENDERER

| Sr. No | Description | Details of the Washer cum Extractor |
|--------|---|-------------------------------------|
| 1 | Make/Model of Flatwork Drying Ironer / Roller Heated (front feed – front return) | |
| 2 | Model | |
| 3 | Capacity (Kg) | |
| 4 | Head & Bed Size | |
| 5 | Suction Blower | |
| 6 | Blower Capacity | |
| 7 | Overall Dimensions | |
| 8 | Electric Load | |

**TECHNICAL SPECIFICATIONS OF AUTOMATIC 60 KGS. WASHER CUM
EXTRACTOR FOR LAUNDRY:**

Specifications :

| S. No. | Description of Material |
|---------------|---|
| 1. | Should be a Programmable Logic Controller (PLC) and inverter driven |
| 2. | Dispenser : 5 compartment detergent dispensers |
| 3. | Force - 320 G or more |
| 4. | Outer Drum - Made of Stainless steel AISI-304 with 2.5mm thickness Inner Drum - Made of Stainless steel AISI-304 with min 2.5 mm thickness of basket, CNC perforated |
| 5. | Outer Cabinet - Made of Stainless Steel sheet AISI-304 and channels, Welded structure, Finished with polishing |
| 6. | Should have a front loading facility and open packet |
| 7. | Should have high spin, fully stainless steel die pressed door, front panel, inner cylinder and outer drum of SS-304 quality. |
| 8. | Should have PLC controlled with moisture resistant screen. |
| 9. | Should have auto reverse, automatic with pneumatic valves |
| 10. | Should have built in control panel, motor and inverter drive. |
| 11. | Should have Cycle time, wash temperature and water level are programmable. Level Sensor - Highly sensitive auto water level sensor with PLC |
| 12. | Should have the PLC controlled electrical interlock allows unloading on the clean room side only if the wash program is fully completed |
| 13. | Should have a pneumatic brake system is used to hold the position of the basket door during loading and unloading |
| 14. | Should have LED blinker lamp alarm during completion of wash program, transfer operating control to clean room and transfer back to loading side after unloading is complete |
| 15. | Should have proximity sensors are used to automatically align the basket & drum door position during loading and unloading, interlocking and unlocking. The proximity sensors are controlled by the PLC. |
| 16. | Should have inverter drive to Enables uniform acceleration of the motor. Prevents voltage fluctuation from affecting the motor and LCD display showing current drawn, frequency, output voltage etc. |
| 17. | Should have heavy duty bearing & pulley of High grade, close grain cast iron (GG25), balance and rugged bearing housing and pulley for longer life. Seal - High quality seal to be used to prevent contact of water with the Bearings j) Bearing Housing- Roller bearings of reputed brand duly packed with grease & Lubricants |
| 18. | Suspension : washer extractors are free standing machine enabling high extraction speed/G forces and should have Dual suspension technology – Spring suspension on top & shock absorber/spring suspension on bottom |
| 19. | Should have emergency switch for termination of the cycle |
| 20. | Capacity : 60Kgs |

| | |
|-----|--|
| 21. | Basket Volume : 600 Liters ± 2% |
| 22. | Door should be made of die pressed Stainless steel AISI 304 quality, 2 mm thickness. Toughened glass window , SS door latch/handle and interlock for safety |
| 23. | All Stainless steel components should be TIG welded and highly polished. |

Warranty:

| | |
|--|---|
| | Three years standard warranty for entire machine including all types electrical and electronics spares and all types of sensor, heating elements etc. |
|--|---|

TECHNICAL SPECIFICATIONS OF TUMBLE DRYER**Specifications :**

| S. No. | Description of Material |
|---------------|--|
| 1. | Heavy duty, Front Loading, Cool down Feature, Auto-timed, Auto-reversible, Auto digital temperature control, Dual Motor drive, Open Pocket & Front display |
| 2. | Control - PLC/ Temperature - Auto digital control Controller Time - Auto digital control for drying and cooling Controller |
| 3. | Inner Drum - Made of Stainless steel AISI-304 with 2 mm thickness of basket, CNC Perforated Outer Cabinet - Made of Steel sheet of 2mm thickness, Welded structure, Finished with Powder Coating |
| 4. | Door - Made of die pressed Stainless steel AISI 304 quality, 2 mm thickness, Toughened glass window , SS door latch/handle and interlock for safety |
| 5. | The tumble drier use the principal of heat exchange to completely dry garments and other articles that have just been washed. |
| 6. | The complete stainless steel basket that holds the articles is precision punched and is supported by self aligning ball bearing for a noiseless operation. |
| 7. | The system should have sizes of the perforation of the inner basket are optimally designed so as to ensure the right amount of airflow. The inner basket has stainless steel paddles also designed to ensure consistency in the lifting of garments. |
| 8. | The system should be a programmable micro processor based control system with settings are displayed and can be programmed includes cycle times, temperatures and residual humidity. The heat exchange can be powered electricity. |
| 9. | The system should have emergency stop buttons and a safety limit switch is pre installed to ensure safety of the operator. The lint filter is extremely large and very easy to clean (low maintenance). The inner basket is doubly insulated with the finest quality mineral wool held in place by aluminum sheets on loaded spring hooked ties. |
| 10. | A reversing inner basket to prevent garments from tangling and a large door opening for ease of loading and unloading articles. a) Capacity : 60Kgs b) Basket Volume : 1227 Liters \pm 5% c) Suction Blower- Heavy duty Centrifugal Suction Blower and dynamically balanced d) Insulation - Glass wool duly packed on all sides & front of the drier to minimize the heat loss & saves energy e) Lint Screen - Self cleaning lint screen of Stainless Steel AISI-304. Facility of cleaning should be through front door |

SPECIFICATIONS OF FLAT BED PRESS, ELECTRIC, HEATED, PNEUMATIC OPERATED.

| S. No. | Description of Material |
|--------|--|
| 1. | Flat Bed press shall be pneumatically operated having top or buck size 750 x 1500 mm. ±100mm |
| 2. | FRAME: The frame shall be made of MS plate and chennals, nicely welded. The complete unit such as head, buck, levers etc. shall be supported on the frame |
| 3. | ROCKER ARM: The Rocker arm shall be made from MS plate & moved on ball bearings |
| 4. | HEAD: The head shall be fabricated out of MS plate 10 mm thick & lined with Teflon sheet. |
| 5. | BUCK: The bed shall be fabricated out of MS perforated sheet and shall be welded construction. The pressing surface shall be padded with a layer of Foam padding, and covered with cotton sheeting. |
| 6. | PRESSURE ADJUSTING DEVICE: The amount of pressure between the head and the buck shall easily and quickly change to suit the requirements of different kind of fabrics and garments of varying thickness by air regulator fitted on the side of the machine. |
| 7. | BLOWER: Suction blower with 1 hp motor shall be provided for sucking the moisture from linen during pressing. |
| 8. | TIMER: A auto pre-set timer provided for head lift automatically after present time. |
| 9. | ELECTRIC HEATER: 15 kw with auto temperature controller |
| 10. | WORK TABLE: A MS painted sheet shall be mounted on the frame. |

TECHNICAL SPECIFICATION OF FLATWORK DRYING IRONER
(FRONT FEED –FRONT RETURN)

| S No. | Description | Specifications |
|--------------|-----------------------|---|
| 1 | Roller Dimensions | 250 mm Diameter x 1500 mm Length |
| 2 | Type | Chest Heated (Ironing chest with pneumatic cylinders for pressure). |
| 3 | Heating Method | Electric heated (approx. 18 kW for this size). |
| 4 | Heating Method | Electric heated (approx. 18 kW for this size). |
| 5 | Drive | Variable Speed Drive (VFD) for precision control of roller speed. |
| 6 | Production Capacity | Varies, but often designed for smaller, faster, and more efficient, boutique hotel, or medium laundry operations. |
| 7 | Dimensions | |
| 8 | Safety Features | Emergency stop, finger guard for operator safety. |
| 9 | Material | Stainless Steel 304 Grade for the drum. |
| 10 | Padding | Heat-resistant double layer polyester or Nomex. |
| 11 | Adjustable Speed | Allows for ironing different fabric thicknesses. |
| 12 | Auto-Lift/Lower Chest | Pneumatic cylinders create uniform pressure. |
| 13 | Extraction | Built-in moisture exhaust. |

TECHNICAL SPECIFICATION OF AIR COMPRESSOR**Specifications :**

| S. No. | Description | Specification |
|---------------|-----------------------|-----------------------------|
| 1 | Make | Elgi / IR |
| 2 | Motor | 3 HP |
| 3 | Max Working Pressure | 12Kg/cm ² |
| 4 | RPM | 900-1000 |
| 5 | Drive | V-Belts |
| 6 | Air Delivery | 808CFM @ 175PSI -200PSI |
| 7 | Air Receiver Capacity | 160 Ltrs Horizontal ±5 Ltrs |

TECHNICAL SPECIFICATION OF LAUNDRY SYSTEM
(LINEN TROLLEY 60 KG CAPACITY)

Specifications :

| S. No. | Description of Material |
|--------|--|
| 1. | <p>DRY LINEN TROLLEY (SS BODY) Overall Dimensions : 950mm (W) x 650mm (D) x 850mm (H).±50mm Full Stainless Steel, formed out of S.S tubes & S.S Sheet cladding, round tubular handless on both sides welded construction, fitted with 04 Nos. Swiveling type 150mm ball bearing wheels.</p> |
| 2. | <p>WET LINEN TROLLEY (SS BODY) : Overall Dimensions: 950mm (W) x 650mm (D) x 850mm (H) ±50mm Full Stainless Steel, formed out of S.S tubes & S.S Sheet cladding, round tubular handless on both sides welded construction, fitted with 04 Nos. Swiveling type 150mm ball bearing wheels.</p> |

LIST OF APPROVED BRANDS OF MATERIAL

| S.No. | Description of Spare part | Approved Brand |
|--------------|--|---|
| 1) | V Belts | Fenner/Continental/ Escon |
| 2) | Contactors MCCBs/ELCBs etc | Finolex/ Schneider Electric /L&T/Siemans/ Indoasian /ABB |
| 3) | PLC, Instrumentation & Control Parts Timer | Siemens/Havells/L&T/ABB/ Allen Bradley/ Toshiba / Schneider / GE/ Mitsubishi |
| 4) | Bearing | SKF India/Schaeffler India/NRB Bearing / NBC Bearings / Schaeffler India / Timken India |
| 5) | Motors | ABB/SIEMENS/CROMPTON/KIRLOSKAR MAKE/NGEF/LG/ L&T |
| 6) | VFD Drives | ABB/SIEMENS/CROMPTON/KIRLOSKAR MAKE/ LG/ L&T |