



**OFFICE OF THE CHIEF EXECUTIVE OFFICER
SHRI MATA VAISHNO DEVI SHRINE BOARD,
Central Office, Jammu Road, Katra (J&K) – 182301
E-mail: aceovb@maavaishnodevi.net, dmcatering@maavaishnodevi.net**

e-NIT No. : CO/Cat/358-II/619

Dated: 13.08.2025

For and on behalf of the Shri Mata Vaishno Devi Shrine Board, through Chief Executive Officer, Shri Mata Vaishno Devi Shrine Board (hereinafter referred as SMVDSB, Katra), e-Tenders under two bids system are invited from the eligible and experienced firms / contractors desirous of participating in the e-Bid for Annual Maintenance Contract (AMC) of Kitchen equipments installed at various catering outlets of SMVDSB, Katra indicated at **Annexure -II** for a period of two years extendable by one year subject to the feedback from respective Units and on such terms and conditions as may be agreed upon mutually by both the parties after the due date.

The e-NIT consisting of detailed Terms & Conditions, Eligibility Criteria and other details can be seen / downloaded from <http://jktenders.gov.in> and/or SMVDSB website www.maavaishnodevi.org as per following:

Publishing Date	13.08.2025 (03:00 PM)
Download Start Date	13.08.2025 (04:00 PM)
Pre-Bid Conference	18.08.2025 (12:00 Noon)
Bid Submission Start Date	20.08.2025 (12:00 Noon)
Bid and Hardcopy Submission End Date	27.08.2025 (02:00 PM)
Date of Opening of Technical Bids (Online)	28.08.2025 (03:00 PM)

The Bids shall be deposited in Electronic Format on the e-tender portal and should be submitted strictly in accordance with the provisions of the detailed e-NIT. Complete bidding process will be done online on e-tender portal www.jktenders.gov.in. However, the Bid document is also available on the official website of SMVDSB i.e. www.maavaishnodevi.org for reference purpose only.

The e-Tender must be uploaded as per the conditions mentioned in the e-NIT document. An Earnest Money (Rs.1.00 Lakh only) in the form of CDR / FDR, drawn from any Nationalized / scheduled Bank duly pledged to the Chief Accounts Officer, Shri Mata Vaishno Devi Shrine Board, Katra and receipt of non-refundable Tender Fee of Rs.1000/- deposited in the official account of Shri Mata Vaishno Devi Shrine Board Branch **J & K Bank Niharika, Katra, Account No. 0077040100013549, IFSC –JAKA0PKATRA** by way of NEFT / RTGS with due intimation of UTR No. for record in favour of CAO. SMVDSB, Katra. The bidder shall mention EMD detail and UTR No. in the Pre-Qualification Application Form at **Schedule-‘A’**.

The Earnest money deposited by the bidders shall be released soon after the finalization of the tender. The EMD shall remain valid for 90 days from the date of submission of tender. EMD to the successful tenderer shall be refunded on receipt of security deposit, whereas the EMDs of the un-successful bidders shall be released after

the allotment of Rate Contract in favour of the Successful bidder.

In case of holiday, the bids will be opened on the next working day. Further, the technical bid shall be opened to ascertain the eligibility of the competing firms and the resulting position shall be notified accordingly.

SMVDSB will not be responsible for any delay in online submission of the bid due to any reason (Technical or otherwise). Besides, the conditional, illegible, ambiguous tender(s) are liable to be rejected. Bids sent by Fax or e-mail or any other mode will not be considered.

Bidders must ensure to upload scanned copies of all necessary documents i.e. PAN, GSTIN, Tender Fee (DD) / UTR No., EMD (CDR / FDR), Registration, Income Tax Returns and other relevant document mentioned in the e-NIT.

The tenders should be submitted strictly in accordance with the provisions of the detailed e-NIT. The Shrine Board reserves its absolute right to reject the issued e-tender /any or all tenders / offers at any stage before execution of License Deed / Agreement without assigning any reason.

No Proposal shall be submitted to SMVDSB in physical form unless and until the same is uploaded on the e-tendering website. The Hardcopies of the Technical Bid documents viz. Tender Fee (Demand Draft/NEFT), EMD (CDR/FDR), PAN, GST and other documents (**except the Financial Bid**) shall be deposited via Registered Post **or** Speed Post **or** in person in the Catering Section in the office of Chief Executive Officer, Shri Mata Devi Shrine Board, Central Office, Katra – 182301 before the opening of the technical bid without which the offer submitted by the firm shall not be considered. SMVDSB is not responsible any postal delay whatsoever.

No: CO/Cat/358-II/619

Dated: 13.08.2025

**Sd/-
(Vipan Bhagat), JKAS
Asstt. Chief Executive Officer,
SMVDSB, Katra**

1. Instructions To Bidders For Online Bidding

- i) The interested bidder can download the NIT/bidding document from the website www.jktenders.gov.in and www.maavaishnodevi.org.
- ii) To participate in bidding process, bidders have to get (DSC) "Digital Signature Certificate" as per information Technology Act-2000, to participate in online bidding. This certificate will be required for digitally signing the bid. Bidders can get above mentioned digital certificate from any approved vendors.
- iii) The Bidders, who already possess valid (DSC) Digital Signature Certificates, need not to procure new Digital Signature Certificate.
- iv) The Technical Bids shall be opened online.
- v) Financial Bids of only those bidders shall be opened who have qualified the technical criteria.
- vi) The bidders have to submit their bids online in electronic format with Digital Signature. The bids cannot be uploaded without Digital Signature. No Proposal will be accepted in physical form unless and until the same is uploaded on the e-tendering portal.
- vii) Bids will be opened online as per time schedule mentioned in the e-NIT.
- viii) Before submission of online bids, bidders must ensure that scanned copies of all the necessary documents have been attached with bid.
- ix) **SMVDSB will not be responsible for delay in online submission of bids whatsoever reasons may be.**
- x) All the required information for e-bid must be filled and submitted online.
- xi) The details of cost of documents, EMD specified in the tender documents should be the same, as submitted online (scanned copies) otherwise bid will not be accepted.
- xii) Bidders are advised not to make any change in BOQ (Bill of Quantities) contents or its name. In no case they should attempt to create similar BOQ manually. The BOQ downloaded should be used for filling the item rate as prescribed and it should be saved with the same as it contains.
- xiii) The guidelines for submission of bid online can be downloaded from the website <http://www.jktenders.gov.in>.
- xiv) The tenderer should carefully study the document and prepare the bid with consideration of all provisions of the document. The bidder should fully acquaint himself / herself with site conditions and all other factors which may influence preparation of the tender.
- xv) **The companies or firms or its subsidiaries / sister concerns / franchisees or any firm bidding for the above e-NIT, must not be blacklisted by any government, PSU, Financial Institution, Court, regulatory authority or Shri Mata Vaishno Devi Shrine Board. To ensure compliance, the bidder is required to submit a declaration duly attested by Judicial Magistrate 1st Class / Oath Commissioner that they have not been black listed by any of the above mentioned authority, as on date of submission of the documents of e-NIT. Non submission of the affidavit will lead to rejection of the bid on technical parameters. Submission of fraudulent misleading documents, misrepresentation of information / facts or wrong / misleading affidavit at any stage will lead to blacklisting of the company / firm / individual involved for a period of 05 years.**
- xvi) The Shrine Board reserves its absolute right to reject the issued e-tender /any or all tenders / offers at any stage before execution of License Deed without assigning any reason.



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SHRI MATA VAISHNO DEVI SHRINE BOARD,
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e-NIT No.: CO/Cat/358-II/619 Dated: 13.08.2025

SUBJECT: For and on behalf of the Shri Mata Vaishno Devi Shrine Board, through Chief Executive Officer, Shri Mata Vaishno Devi Shrine Board (hereinafter referred as SMVDSB, Katra), e-Tenders under two bids system are invited from the firms / contractors desirous of participating in the e-Bid for Annual Maintenance Contract (AMC) of Kitchen equipments installed at various catering outlets of SMVDSB, Katra indicated at **Annexure -II** for a period of two years extendable by one year subject to the feedback from respective Units and on such terms and conditions as may be agreed upon mutually by both the parties after the due date.

1. INTRODUCTION

Shri Mata Vaishno Devi Shrine Board is an autonomous body created by an enactment of the Legislature. The Board is engaged in managing the pilgrimage to the Holy Shrine of Shri Mata Vaishno Devi Ji. To facilitate devotees during their pilgrimage Shri Mata Vaishno Devi Shrine Board operates various Bhojanalyas and Refreshment Units at strategic locations on the track and at Katra / Jammu. For Annual Maintenance Contract (AMC) of Kitchen equipments installed at these catering outlets of SMVDSB indicated at **Annexure-II**, e-Tenders under two bids system are invited from the firms / contractors desirous of participating in the e-Bid for Annual Maintenance Contract for a period of two years extendable by one year subject to feedback from respective Units and on such terms and conditions as may be agreed upon mutually by both the parties after the due date.

2. DEFINITIONS

- Unless repugnant to the subject or context of usage, the following expressions used shall carry the meaning hereunder respectively assigned to them, namely:
- The expression “Owner / Licensor” occurring in the TENDER document shall mean, Shri Mata Vaishno Devi Shrine Board, Katra.
- The expression “Bidder” shall mean the Tenderer who submits the tender for the work.
- The expression “Licensee” shall mean the Tenderer who submits the tender for the work and selected by the Shri Mata Vaishno Devi Shrine Board for the performance of the subject work.
- “Work” and “Scope of work” shall mean the totality of work / services and supplies cleaning agents and other materials by expression or implication envisaged in the contract and shall include all materials, equipments, and labour required for commencement, performance, provision, or completion thereof.
- “SMVDSB” shall mean Shri Mata Vaishno Devi Shrine Board, Katra.
- “Contract” shall mean the contract for the work and shall include the tender document, the specifications, general or special conditions of contract of SMVDSB,

the letter of acceptance and the acceptable rates / bill of quantities in price bids etc.

- Services provider / licensee shall mean Annual Maintenance Contract (AMC) of Kitchen equipments has been awarded by SMVDSB.
- Licensor shall mean Shri Mata Vaishno Devi Shrine Board.

3. Scope of Work

- i. The kitchen equipments installed at various catering outlets of SMVDSB, Katra (tentative list is at **Annexure-II**) shall have to be maintained by the Contactor to the satisfaction of SMVDSB during the period of contract as per good engineering practices.
- ii. The consumables (such as various belts, fans, lubrication oils, bearings, rubber sets, switches, refrigeration gas etc which are part of the machine/ equipment/ plant) required for preventive maintenance are included in scope of work and no additional payment shall be made by the SMVDSB for the same. However, in cases where the cost of a spare part exceeds Rs.5,000/- or the equipment is beyond repair (to be certified by the JE/AEE, Electric Wing, SMVDSB), the cost of replacement shall be borne by SMVDSB. **The firm shall provide a minimum warranty of at least 6 months or more on such replacements.**
- iii. Preventive / Routine maintenance of the equipments shall be carried out at least twice in a month. Proper maintenance log books to be maintained by the Contractor as well as the Unit Head.
- iv. The Contractor shall be responsible for providing necessary basic training to the Shrine Board staff about its operation/ maintenance from time to time at no extra cost.
- v. After completion of the Contract period, the Contractor shall handover the System in proper running/ working condition to the Officer-in-charge of concerned catering unit.
- vi. Similar Nature of work means maintenance contract for repairing of Refrigerators, Fresh Air System and Kitchen equipments etc.

4. Eligibility Criteria / Technical Criteria

- i. The Bidders shall have to be a legally valid entity, having their registered offices in India.
- ii. The Bidder should have completed at least one similar work of value not less than Rs. 10.00 lakh or two similar works of value not less than Rs. 5.00 lakh each or three similar works of value not less than Rs. 3.00 lakh each in the last three financial years (2022-23, 2023-24, and 2024-25) with Central Government/State Government departments, public sector companies/undertakings, autonomous bodies, multinational companies, or private institutions.

- iii. The Bidder should have a cumulative financial turnover of not less than Rs. 25 lakh for the last three financial years (2022-23, 2023-24 and 2024-25).
- iv. The Bidder must also be registered under the relevant laws.
- v. The Bidder should have at least 04 years of experience in repairing and maintaining kitchen equipment and shall provide relevant supporting documents.
- vi. The bidder should have sufficient qualified, skilled and experienced manpower and shall attach a self-certified document in support.
- vii. The Bidders shall also submit a certificate (self attested) that he has visited the catering outlets of the Shrine Board and is well versed with the conditions of the equipments installed in kitchens of catering outlets.

5. **SUBMISSION OF TENDERS:**

The Tenderers are required to submit their Bids (Technical as well as Financial) on e-tendering portal i.e. www.jktenders.gov.in under 2 bids system as per given below:

A. **Technical Bid**

- i) The e-Tender must be uploaded with an Earnest Money (Rs.1.00 Lakh only) in the form of CDR / FDR as per conditions of NIT, drawn from any Nationalized / scheduled Bank duly pledged to the Chief Accounts Officer, Shri Mata Vaishno Devi Shrine Board, Katra.
- ii) Tender Fee of Rs.1000/- deposited in the official account of Shri Mata Vaishno Devi Shrine Board Branch **J & K Bank Niharika, Katra, Account No. 0077040100013549, IFSC –JAKA0PKATRA by way of NEFT / RTGS with due intimation of UTR No. for record in favour of CAO. SMVDSB, Katra.** The earnest money deposited by the bidders shall be released soon after the finalization of the tender. The EMD shall remain valid for 90 days from the date of submission of tender. EMD to the successful tenderer shall be refunded on receipt of security deposit.
- iii) PAN number
- iv) GST / SGST number (the successful bidder must obtain a GST registration for JK-UT, if not already held, immediately upon allotment of the tender.)
- v) Work Experience
- vi) Statutory compliances like EPF / CPF registration number
- vii) Last 03 years Income Tax Return and Copies of audited statement of accounts / balance sheet for 03 financial years (2022-23, 2023-24 and 2024-25).

B. **Financial Bid (BoQ):**

- i. Price bid shall be as per BOQ & has to be submitted **online only**. (Format as per **Annexure – I**). Submission of Hardcopy of the same tantamount to

serious violation of tendering process which shall entail rejection of the bid submitted online.

- ii. The price bid should be absolute and unconditional.
- iii. The price bid shall be opened in respect of the bidders who have qualified in the technical bid. Rates are required to be quoted strictly as per prescribed UOM mentioned in the BOQ.
- iv. Price bids not conforming to above standards or deficient in any manner shall be rejected

6. **Pre-Bid Conference**

- (i) **A Pre-Bid Conference will be held on 18.08.2025 (12:00 Noon) at Spiritual Growth Centre of Shri Mata Vaishno Devi Shrine Board, Katra, District: Reasi, J&K (UT)** to finalise the services to be rendered by the bidders. It is advised that before pre- bid meeting, the bidders should visit the site to acquaint themselves with the prevailing condition and sale potential of the site.
- (ii) The Minutes of Pre-bid meeting will be uploaded on Shrine Board's official Website www.maavaishnodevi.org & www.jketenders.gov.in, for information of the bidders.

7. Only Hard copies of e-tender documents submitted online should be submitted in the Catering Section, Central Office of Shri Mata Vaishno Devi Shrine Board, Katra within the due date & time i.e. on **27.08.2025 upto 03.00 PM. *Submission of Hardcopy of the Financial Bid leads to the rejection of the bid submitted online.***

8. **General Information / Important Instructions:**

- i. The Contract period **initially shall be for a period of two (02) years, further extendable to 01 year** subject to the satisfaction of Officer In-charge of all catering outlets, SMVDSB
- ii. The cost of Tender document shall not be refunded under any circumstances.
- iii. The Tender offer shall be valid for 90 days from the date of its submission.
- iv. The tenderer is advised to visit the catering outlets of the Shrine Board in advance. **This is with a view to ensure that the company is well versed with the conditions of the equipments installed in kitchens of catering outlets before submitting commercial bid.** The tentative list is Annexed at **Annexure-II**
- v. The Licensor reserves the right to increase the existing strength of kitchen equipments by 10% (approx.) under the AMC.
- vi. Tender without requisite fee and not fulfilling all or any of the conditions or submitted incomplete in any respect is liable to be rejected. Conditional Tenders shall not be accepted and shall be outrightly rejected.

- vii. The Tender document shall be duly signed and stamped in respect of acceptance of all terms and conditions.
- viii. The Bidders shall have to comply with all the statutory provisions as laid down under various Laws/Act/Rules like Employees Provident Fund, ESI and other Laws/Acts/Rules in force from time to time, and any such enacted in future during the contract period.
- ix. The Bidders shall notify in its **bid the details of authorized signatory / key personnel and their contact details for further communications**.
- x. The Bidders shall keep necessary books of accounts and other documents for the purpose of the condition as may be necessary and shall allow inspection of the same by an authorized representative of the SMVDSB Authority and further shall furnish such other information / document as required by the representative.
- xi. Each Bidder shall submit only one Tender. Submission of any additional Tender shall lead to disqualification.
- xii. The SMVDSB reserves the right to reject any/or all the bids at any stage without assigning any reason thereof.
- xiii. If any information furnished by the Bidder is found incorrect at the later stage, Contract shall be terminated and further penal action shall be initiated, eg. forfeiture of Security Deposit and debarring for period of three years for participating in SMVDSB tender process.
- xiv. Even though any Bidder may satisfy the above requirements, it would be liable for disqualification on grounds of misleading or submitting false information or deliberately suppressing the information in the forms, statement and enclosures required in the Eligibility Criteria document and have record of poor performance such as abandoning work, leaving Contract incomplete or financial failures / weaknesses etc.
- xv. The Financial Bid shall be inclusive of all Taxes, Transportation, Levis, Labour Cess, Loading, Unloading etc.
- xvi. After scrutiny and evaluation of Financial Bids, the Contract will be awarded to the Lowest Bidder and the successful Bidder shall have to enter into an Agreement with the Shrine Board within a period of 15 days from the date of award of the Contract (Letter of Award).
- xvii. In case of any dispute or clarification in Tender, the decision of the Chief Executive Officer, SMVDSB shall be final & binding.
- xviii. The contract as a whole or part thereof is Non-Transferable. If it is found at any stage that the averments in this clause are infringed or violated, the Shrine Board (Licensor) shall have the right to cancel the contract or revoke the permission.

9. Security Deposit:

- (i) The successful Bidders shall furnish security deposit equivalent to one bi-annual payment of the total value of the Contract, in the form of Bank Guarantee from any Nationalized / Scheduled Bank pledged to the Chief Accounts Officer, SMVDSB, Katra within a period of 07 Days from the issuance of Letter of Award. Failure to do so within the stipulated period shall make the contract liable for cancellation together with forfeiture of the E.M.D.
- (ii) The validity of Security deposit shall be for the period of agreement plus grace period of 3 months. The security deposit shall be released within a period of 03 months after the satisfactory completion of the Contract.
- (iii) In case the contract is further extended, the performance security deposit shall have to be accordingly renewed by the Contractor.

10. Escalation:

The rates quoted by the Bidder shall remain firm during entire validity period of Contract / Extensions and no escalation in rates on any account of eventuality foreseen or unforeseen shall be entertained.

11. Spare Parts and Materials:

All spare parts and materials used for repair / maintenance must be genuine and of standard / branded make / good quality and type. On arrival of the material at site, it shall be inspected and checked by the Engineer-In-Charge of concerned area to ensure that the Spare Parts / Materials conform to the specifications and standards. The Engineer-In-Charge of concerned area and his representatives shall at all reasonable time have free access to the Contractor's works.

12. Liabilities:

- i. The firm shall be under liability to compensate for any damages (direct or indirect) caused to the kitchen equipments due to negligence on their part.
- ii. The firm shall be under liability to compensate for any consequential damages resulting from delay in providing service as per Contract Agreement.

13. Watch & Ward:

Watch and Ward of their material, machineries and system etc. till end of the contract shall be the sole responsibility of the contractor.

14. Tools:

All the general & special tools, tackles required for proper maintenance and repairs/break down etc, shall be arranged by the contractor at its own cost.

15. Payment Terms:

The Payment shall be made on bi-annual basis, based on the satisfactory performance report of work done by the concerned Officer In-charge of catering outlet (s), SMVDSB.

16. Penalty

- i. The contractor shall have to attend any breakdown preferably within a reasonable period of 24 hours of intimation and in no case beyond 07 days, failing which penalty @ Rs.500/- per day basis; upto 15th day shall be imposed by Shrine Board and deducted from the bills.
- ii. After 15th day, Shrine Board shall be at liberty to rectify the fault through some other Agency at the risk and cost of Contractor. The cost incurred on restoration and the penal action as stipulated above shall be deducted from AMC bills. In addition the Contract for maintenance shall be cancelled, security deposit shall be forfeited and other penal action shall also be initiated.

17. Period of Contract / Termination Notice:

- i. The contract shall be valid initially for a period of 02 years from the date issuance of Letter of Award. The Contract can be extended for one succeeding year on the same terms and conditions, subject to the satisfactory performance report by the all concerned Incharge of catering outlets, SMVDSB.
- ii. SMVDSB reserves the right to terminate the Contract at any time by giving 01 month prior notice in writing to the Contractor. In the event of termination / revocation of the Contract, SMVDSB shall be under no obligation to give any reason for its decision to put to an end the Contract. In the event of termination / revocation of the Contract, the Contractor agrees that it shall have no claim of any nature / kind against SMVDSB.
- iii. The Contractor can apply for termination of the contract at any time by serving three months prior notice in writing to SMVDSB communicating its intentions with valid reasons.

18. Work Performance:

The Work performance of the Contractor shall be reviewed after every 03 months as per terms and conditions of the Work Order / Contract Agreement. Unsatisfactory performance can lead to termination of the Contract and forfeiture of the Security Deposit by SMVDSB.

19. Force Majeure:

If during the currency of contract, there is any outbreak of war, natural calamity, pandemic or any other factor which effects the business whether financially or otherwise affects the execution of the contract, the Contractor unless contract is terminated under provision of this clause shall make his / her best efforts to complete the contract. However after outbreak of such war, Shri Mata Vaishno Devi Shrine Board shall be entitled to terminate the contract at any time by giving notice in writing. Force Majeure is hereby defined as a clause which is beyond the control of SMVDSB / Tenderer and which consequently affects the performance of the contract.

20. Arbitration:

In case of any dispute arising between the parties to this e-tender and all matters connected therewith, both parties shall make every effort to resolve it amicably by direct informal negotiation. If, even after thirty days from the commencement of informal negotiation, the parties have not been able to resolve the dispute amicably, then such disputes / differences shall be resolved by Arbitration as per the Arbitration and Conciliation Act, 1996.

- a) Either party may request other of its intention that a dispute be submitted to Arbitration and both the parties shall meet within 15 days from the date of receipt of such request, to select a sole arbitrator mutually for the resolution of dispute and venue / seat of Arbitration shall be at Jammu.
- b) In the event that the parties cannot agree upon the selection of the sole Arbitrator, either party or both of the parties may move an application before the Hon'ble High Court at Jammu, under the Arbitration and Conciliation Act, 1996, for the appointment of sole Arbitration with seat / venue at Jammu for the resolution of disputes between the parties.

However, on failure of resolution of disputes through procedure elaborated above, the Courts at Jammu, Katra / Reasi alone, shall have the Jurisdiction with respect to subject matter of this e-tender.

Sd/-
(Vipan Bhagat), JKAS
Asstt. Chief Executive Officer,
SMVDSB, Katra

No: CO/Cat/358-II/619

Dated: 13.08.2025



**OFFICE OF THE CHIEF EXECUTIVE OFFICER
SHRI MATA VAISHNO DEVI SHRINE BOARD,
Central Office, Jammu Road, Katra (J&K) – 182301
E-mail: aceovb@maavaishnodevi.net, dmcatering@maavaishnodevi.net**

ANNEXURE – I

PRICE BID

To,

The Chief Executive Officer,
Shri Mata Vaishno Devi Shrine Board,
Katra.

Sub: E-Tender for Annual Maintenance Contract (AMC) of Kitchen equipments installed at various catering outlets of SMVDSB, Katra for a period of two years further extendable by one year.

Ref. No: e.NIT No.: CO/Cat/358-II/619 Dated: 13.08.2025

Dear Sir,

I, _____ representative / proprietor of M/s _____ hereby submit the offer for Annual Maintenance Contract (AMC) of Kitchen equipments installed at various catering outlets of SMVDSB, Katra as per the BOQ.

Detail of Tender Fee:

a) UTR/DD No. _____ date _____ Amount _____

Detail of EMD:

a) CDR/FDR/TDR No. _____, Amount: _____ Date: _____,
Bank _____, Branch _____

S. No	Annual Maintenance Contract (AMC) of Kitchen equipments installed at various catering outlets of SMVDSB, Katra.	Amount with applicable GST
1	1 st Year	XXXXXX
2	2 nd Year	XXXXXX
3	3 rd Year	XXXXXX

I further affirm that I have read and fully understood the tender Notice and agree to abide by all the terms and conditions laid herein, which are being signed in token of my acceptance. In case, I fail to abide by the conditions or to carry on the contract to the entire satisfaction of the Shrine Board, I will be liable to the penalties mentioned in the terms and conditions.

Yours faithfully,

Signature _____

Name of Tenderer _____

M/S _____

Annexure – II

Detail of equipments installed at Catering Units

S. No	Particular	Langar Bhairon ji	Prasad Sewa Sanjichhat	Langar Tarakote	Langar Adhkuwari	Langar Shubhra Bhawan, Banganga	Bhoj Bhawan	Pithu Bhoj	MK 1	MK 2	Saket	Himkoti	Satya	Inder prasth	Ambalika	Bhoj Adh.	Alok	Annapoorna Bhoj.	Bakery Trikuta Bhawan	Bhoj Trikuta	Gauri Bhawan	Siddhidatri Buffet	Kalika Dham Jammu	Gurukul Ph I	Gurukul Ph II	SGC	Total
1	Bain Marie	1	2	2	2	2	4	1	1	1	1	3	2	1		2		1		1		1	1	1		1	31
2	Bakery Oven																		1								1
3	Blender with sound encloser						1																				1
4	Bottling Refrigerator	2												2	1										1		6
5	Bread Slicer																		1								1
6	Buffet counter 5 parts						1																				1
7	Chapati Tawa Bhati						3		1																		4
8	Cieclip Plier Outer 10"																		1								1
9	Circlip Plier Inner 10"																		1								1
10	Conveyor Toaster						1											1									2
11	Cooling Trolly (Samman)																		9								9
12	Coconut Scrapper																	1									1
13	Cutting plier 12"																		1								1
14	Cutting plier 8"																		1								1
15	Deep fat Fryer						1																1	1			3
16	Deep Fridge (Amul)										1																1
17	Deep Fridger	1									1								1							1	4
18	Diesel Rotory rack Oven 36 tray																		1								1
19	Dish Washer 3 unit						1															1					2
20	Display visi Cooler (Refrigerator)	1					1		1	1				1	1	2	1			1						1	11
21	Dosa Plate						1			1						1							2				5
22	Dough Kneading machine	1	1	1			3		1	1		1		1		1		2		2			3	2	1	1	22
23	Dum Waiter Elevator		1		1																						2
24	Exhaust fan (HD)										1	3	2	5				3				1					15
25	Exhaust fan (small)										2	2	2														6
26	Exhaust Hood			1	1	1	7									2		1				1	2			1	17
27	Flour shifter																		1								1
28	Four Door Refrigerator		1		1		2						1	2				1					3	1	1		13

29	Gas Bhatti Iron												5	1												6		
30	Gas range four burner	1	1							1	1		1		3				1				1			10		
31	Gas Range Single Burner	4			4	4	8	22	5	4	6	3		5	2		2						4	1	1	75		
32	Gas Range Three Burner				1			3		2						1							1			8		
33	Gas Chulla														4								2			6		
34	Hood type Dish Washer D-06																					1				1		
35	Hot Case Big Electric							1																		1		
36	Hot Plate with Puffer							1																2	1	4		
37	Idli Steamer							3			1							1					1	1		7		
38	Induction Plates							10										2								12		
39	Juicer Grinder																	1					1			2		
40	Lassi Maker							1																		1		
41	LPG operated Frying Kadhai							1														1				2		
42	Microwave Oven	1										1	1	1			1		2		1			1		9		
43	Milk Boiler							1																		1		
44	Mixer Grinder	1	1	1			1						1	1	2			1		1			2			12		
45	Nose Plier 8"																			1						1		
46	Pithi Grinder	1			1	1		4		2	2	1	2	1	1		1		1		1		1	1		21		
47	Plate warmer				2			1																		3		
48	Potato Peeler Machine	1			1			3		1	1		3				1		1					1	2	1	1	17
49	Pre Rinse Spray Unit D-03																					1					1	
50	Proving chamber 21"x24"x72"																		1								1	
51	Refrigerator Horizontal 2 door							2									1										3	
52	Refrigerator Portable							1				1						2									4	
53	Rice Boiler				2	3		2	1								1										9	
54	Ring Spanner Set																		1								1	
55	Reverse Veding Machine (for bottles)																							1			1	
56	Salamander Toast							2										2						1	1		6	
57	Sandwich Griller H/D							2										1					1	1			5	
58	Slide Wrench 12" (Adjustable)																		1								1	

59	Spiral mixer (cap 45 kgs)																	1									1
60	SS Counter with Granite Top					1																					1
61	SS Dining Table with folding stool 4 seater					4																					4
62	SS Dining Table with folding stool 6 seater					15																					15
63	SS utensil for Induction Dish					8																					8
64	Soup Tureen Deep Bowl																			3							3
65	Stock Pot Stove			2																							2
66	Three door bottle cooler					1																					1
67	Tilting Brat pan	2		1		1																					4
68	SS Tandoor															2						1					3
69	Two Burner gas range					1							1										1	1	1		4
70	Two Door Refrigerator			1		3		1	1	1	2	2			1				1			2					15
71	Under Counter Refrigerator					2														1	1	1					5
72	Under Counter hot case					1																					1
73	Vegetable Cutter Machine																					2					2
74	Water boiler					1																					1
75	Water Softner D-09																				1						1
76	Wet Masala grinder				1	1									1		1										4
	Total	17	7	20	14	14	124	6	14	16	14	18	18	23	3	24	2	27	23	9	1	13	33	17	7	6	470

Sd/-
(Vipan Bhagat), JKAS
Asstt. Chief Executive Officer

No: CO/Cat/358-II/619
Dated: 13.08.2025



**OFFICE OF THE CHIEF EXECUTIVE OFFICER
SHRI MATA VAISHNO DEVI SHRINE BOARD,
Central Office, Jammu Road, Katra (J&K) – 182301
E-mail: aceovb@maavaishnodevi.net, dmcatering@maavaishnodevi.net**

SCHEDULE-A

PRE-QUALIFICATION APPLICATION FORMAT

S.No	Particulars /Criterion	Attached at Page No.
1	Name of the Firm / Organization with Address (telephone number / contact Mobile No.) along with brief description of background.	:
2	Details of Registration No.	:
3	Proof regarding the Bidder should have completed at least one similar work of value not less than Rs.10.00 lakh or two similar works of value not less than Rs. 5.00 lakh each or three similar works of value not less than Rs. 3.00 lakh each in the last three financial years (2022-23, 2023-24, and 2024-25) with Central Government/State Government departments, public sector companies/undertakings, autonomous bodies, multinational companies, or private institutions.	:
4	Proof regarding the Bidder should have a cumulative financial turnover of not less than Rs. 25 lakh for the last three financial years (2022-23, 2023-24 and 2024-25).	:
5	The Bidder should have at least 04 years of experience in repairing and maintaining kitchen equipment and shall provide relevant supporting documents.	:
6	The bidder should have sufficient qualified, skilled and experienced manpower and shall attach a self-certified document in support.	:
7	The Bidders shall also submit a certificate (self attested) that he has visited the catering outlets of the Shrine Board and is well versed with the conditions of the equipments installed in kitchens of catering outlets.	:
8	PAN & and copy of Income Tax Assessment order for the last 03 years	:
9	Proof of GST / ESI registrations, if any and the registration numbers thereof. (Copy of latest assessment order to be enclosed)	:
10	Detail of EMD	:
11	The companies or firms or its subsidiaries / sister concerns / franchisees or any firm bidding for the above e-NIT, must not be blacklisted by any government, PSU, Financial Institution, Court, regulatory authority or Shri Mata Vaishno Devi Shrine Board. To ensure compliance, the bidder is required to submit a declaration duly attested by Judicial Magistrate 1 st Class / Oath Commissioner that they have not been black listed by any of the above mentioned authority, as on date of submission of the documents of e-NIT. Non submission of the affidavit will lead to rejection of the bid on technical parameters. Submission of fraudulent misleading documents, misrepresentation of information / facts or wrong / misleading affidavit at any stage will lead to blacklisting of the company / firm / individual involved for a period of 05 years.	:

No: CO/Cat/358-II/619

Dated: 13.08.2025

Signature of Tenderer _____

Address _____
