



**OFFICE OF THE CHIEF EXECUTIVE OFFICER,  
SHRI MATA VAISHNO DEVI SHRINE BOARD,**  
Central Office, Jammu Road, Katra (J&K) – 182301  
Fax: +91- 1991-232120

**E-mail: nes\_purchase@maavaishnodevi.net, aceog@maavaishnodevi.net**

**Notice Inviting e-Tender**

**e-NIT No. CO/Pur/NE/635-III/1060, Dated: 03.07.2025**

e-Tenders on the prescribed format are invited on behalf of Shri Mata Vaishno Devi Shrine Board through its Chief Executive Officer from the Manufacturers / OEM or authorized dealers for Supply, Installation, Testing and Commissioning of Medical Equipments (ENT / ENT Surgery) and (for selected equipments) post-warranty Comprehensive Annual Maintenance Contract for a period of 05 years. The Medical Equipments in reference are required at Shri Mata Vaishno Devi Institute of Medical Excellence, Kakryal (Katra).

<b>S. No</b>	<b>Particulars</b>	<b>EMD (in Rs.)</b>	<b>Tender Fee (in Rs.)</b>
1.	Supply, Installation, Testing and Commissioning of Medical Equipments (ENT / ENT Surgery) and (for selected equipments) post-warranty Comprehensive Annual Maintenance Contract for a period of 05 years (Group-III).	3.25 Lakh	1,000/-

The e-NIT consisting of Qualifying Information, Eligibility Criteria, Specifications, indicative Bill of Quantities, (B.O.Q), set of Terms & Conditions of Contract and other details can be seen / downloaded from the websites: <http://jktenders.gov.in> & [www.maavaishnodevi.org](http://www.maavaishnodevi.org) as per following:

Publishing Date	<b>03.07.2025 at 4:30 PM</b>
Download Start Date	<b>03.07.2025 at 4:45 PM</b>
Pre-Bid Conference	<b>09.07.2025 at 3:00 PM</b>
Bid Submission Start Date	<b>13.07.2025 at 12:00 Noon</b>
Bid submission End Date (Online)	<b>23.07.2025 at 02:00 PM</b>
Submission of Hard Copy (end) date and time	<b>23.07.2025 upto 04:00 PM</b>
Date of Opening of Technical Bid (Online)	<b>25.07.2025 at 04:00 PM or afterwards</b>

The tender must accompany an earnest money in the form of CDR / FDR / TDR of the amount mentioned above drawn from any Nationalized / scheduled Bank duly pledged to the Accounts Officer, Shri Mata Vaishno Devi Charitable Society, Katra and Tender Fee of Rs. 1,000/- (Rupees One Thousand only) either in the form of DD pledged to Accounts Officer, SMVDCS, Katra or deposited in the official account of Shri Mata Vaishno Devi Charitable Society Branch HDFC Bank Katra, Account No. **50100417566279, IFSC – HDFC0002344**. The bidder shall mention UTR No. in the prescribed Technical Bid Form at **Annexure-‘A’**. Complete bidding process will be done online on e-Tender portal [www.jktenders.gov.in](http://www.jktenders.gov.in). The bid document shall also be available on official website of SMVDSB ([www.maavaishnodevi.org](http://www.maavaishnodevi.org)) for reference only. The tenders be submitted strictly in accordance with the provisions of the detailed e-NIT. **The bidder shall be compulsorily required to submit the hardcopies of the uploaded documents in the Tender Box kept at Central Office, SMVDSB, Katra by or before 23.07.2025 upto 04:00 PM.**

**Sd/-**  
**(Dr. Gopal K Sharma)**  
**Asstt. Chief Executive Officer**

**Instruction to Bidders regarding e-Tendering process:**

1. The interested bidder can download the e-NIT / bidding document from the website [www.jktenders.gov.in](http://www.jktenders.gov.in) & [www.maavaishnodevi.org](http://www.maavaishnodevi.org).
2. To participate in bidding process, bidders have to get (DSC) "Digital Signature Certificate" as per information Technology Act-2000, to participate in online bidding. This certificate will be required for digitally signing the bid. Bidders can get above mentioned digital certificate from any approved vendors.
3. The Bidders, who already possess valid (DSC) Digital Signature Certificates, need not to procure new Digital Signature Certificate.
4. The bidders have to submit their bids online in electronic format with Digital Signature. The bids cannot be uploaded without Digital Signature. No Proposal will be accepted in physical form.
5. Bids will be opened online as per time schedule mentioned in the e-NIT.
6. Before submission of online bids, bidders must ensure that scanned copies of all the necessary documents have been attached with bid.
7. The SMVDSB will not be responsible for delay in online submission of bids whatsoever reasons may be.
8. All the required information for bid must be filled and submitted online.
9. Bidders must attach scanned copies of all documents & EMD as specified in the tender documents.
10. The details of cost of documents, EMD specified in the tender documents should be the same, as submitted online (scanned copies) otherwise bid will not be accepted.
11. Bidders are advised to use "My Documents" area in their user on <http://jktenders.gov.in>, e-tendering portal to store important documents like Balance sheet, GST Registration Certificate, Tax Clearance Certificate, IT certificate, and other related documents etc., and attach these certificates as non-statutory documents while submitting their bids.
12. Bidders are advised not to make any change in BOQ (Bill of Quantities) contents or its name. In no case they should attempt to create similar BOQ manually. The BOQ downloaded should be used for filling the item rate as prescribed and it should be saved with the same as it contains.
13. Bidders are advised to scan their documents at 100 DPI (Dots per Inch) resolutions with Black and White, PDF \ Scan properly.
14. The guidelines for submission of bid online can be downloaded from the website <http://www.jktenders.gov.in> & [www.maavaishnodevi.org](http://www.maavaishnodevi.org)
15. The Tenderer(s) should carefully study the document and prepare his tender with consideration of all provisions of the document. He should fully acquaint himself / herself with site conditions and all other factors which may influence preparation of his tender.

**Sd/-**  
**(Dr. Gopal K Sharma)**  
**Asstt. Chief Executive Officer**

**No: - CO/Pur/NE/635-III/1060**

**Dated: 03.07.2025**

**Copy to the:**

1. Chief Executive Officer, SMVDSB, Katra.
2. Addl. Chief Executive Officer, SMVDSB, Katra.
3. Accounts Officer, SMVDCS, Katra.
4. Dy. Manager (IT), SMVDSB, Katra with the request to generate link for pre-bid conference to be held on 09.07.2025.
5. Concerned file / Master file.



**OFFICE OF THE CHIEF EXECUTIVE OFFICER,  
SHRI MATA VAISHNO DEVI SHRINE BOARD,**

Central Office, Jammu Road, Katra (J&K) – 182301

Fax: +91- 1991-232120 Tel.: +91-1991-232189

**E-mail: nes\_purchase@maavaishnodevi.net, aceog@maavaishnodevi.net**

**Notice Inviting e-Tender**

**e-NIT No. CO/Pur/NE/635-III/1060, Dated: 03.07.2025**

**SUBJECT:** Notice inviting e-Tenders for Supply, Installation, Testing and Commissioning of Medical Equipments (ENT / ENT Surgery) and (for selected equipments) post-warranty Comprehensive Annual Maintenance Contract for a period of 05 years. The Medical Equipments in reference are required at Shri Mata Vaishno Devi Institute of Medical Excellence, Kakryal (Katra).

**1. REQUIREMENT:**

For and on behalf of SMVDSB, through its CEO, SMVDSB, e-Tender affixed with e-Stamp under Two Bids System are invited from the manufacturers / authorized dealers for the Supply, Installation, Testing and Commissioning of Medical Equipments (ENT / ENT Surgery) and (for selected equipments) post-warranty Comprehensive Annual Maintenance Contract for a period of 05 years. The detailed Tender Document with full description and Terms and Conditions is available at [www.jktenders.gov.in](http://www.jktenders.gov.in) & [www.maavaishnodevi.org](http://www.maavaishnodevi.org)

**2. TENDER SCHEDULE:**

Publishing Date	<b>03.07.2025 at 4:30 PM</b>
Download Start Date	<b>03.07.2025 at 4:45 PM</b>
Pre-Bid Conference	<b>09.07.2025 at 3:00 PM</b>
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Date of Opening of Technical Bid (Online)	<b>25.07.2025 at 04:00 PM or afterwards</b>

**3. ELIGIBILITY CRITERIA:**

- The bidder must have an experience of minimum 03 years for the supply of medical machines / equipments to Government Medical Colleges, Hospitals, Universities/ Institutes of National Importance as on 31 March, 2025 (Necessary documents in support must accompany the bid).
- Average Annual turnover of the bidder should be more than Rs. 1.20 Crore for the last three financial years as per the annual audited balance sheet and profit & loss account of the relevant period. **The turnover of the sister concern firms / subsidiaries shall not be considered by Shrine Board (Documentary proof needed).**
- The bidder must attach a CA certified proof about his Net Worth being positive in the last three financial years.
- The bidder must be the manufacturer / authorized distributor / dealer of the medical machines / equipments (necessary authorization document of OEM required, in case of distributors / dealers).
- The bidder must attach catalogue of each offered product alongwith bid document.
- The Authorized signatory of bidder must attach / upload a self-undertaking to the effect that:
  - The documents catalogue etc. enclosed with the e-tender are genuine and have not been tampered or fabricated.
  - The firm has not been blacklisted in the past by any Govt/ Private institution of the country.

- iii. If anything found wrong at any stage, I will be personally responsible for the same.
- g) The bidder must attach / upload the copies of following with bid document:
  - i) Pan card
  - ii) GST registration certificate.
  - iii) Income Tax Return / Profit & Loss Account for the last three years and positive net worth certificate.
  - iv) **Declaration Certificate:** Declaration Certificate that no case is pending with the police / court against the bidder / firm / company /Agency and not been suspended / blacklisted by any PSU / Government Department / Financial Institution / Court etc **(as per annexure C).**
  - v) **No Deviation Certificate:** - No Deviation Certificate (as per **Annexure – D**).
  - vi) Undertaking **(as per Annexure-E).**

4. **PROCEDURE FOR SUBMISSION OF TENDER:**

Bidders are invited to submit their Bids in two parts viz. Technical Bid (**Annexure-‘A’**) and Financial Bid (**refers to BoQ Online only**) as per enclosed proforma along with supporting documents, application fee, EMD etc. The Tenderers are required to submit their tenders under 2 bids system with Cover-I (Technical Bid) and Cover-II (Price Bid).

**A. Cover-I (Technical Bid)**

**(This cover shall contain): -**

- (i) **Annexure-‘A’** form duly filled in along with relevant documentary proofs.
- (ii) Scanned copies of EMD in the shape of CDR / FDR / TDR pledged to Accounts Officer, SMVDCS. However, EMD in original shall be submitted along-with the technical bid document.
- (iii) Tender Fee of **Rs. 1,000/-** either in the form of DD pledged to the Accounts Officer, SMVDCS, Katra or to be deposited in the official account of Shri Mata Vaishno Devi Charitable Society, Branch HDFC Bank Katra, Account No. **50100417566279, IFSC – HDFC0002344(in IFSC Code “0” stands for Zero).** The bidder shall mention UTR No. in the prescribed Technical Bid Form at **Annexure- ‘A’**
- (iv) Tender Document containing Instructions, **Terms and Conditions duly signed** on each leaf by the Tenderer, along with documentary proof wherever required.

**B. Cover II (Price Bids):**

- i. The bidder shall quote price separately for the Supply, Installation, Testing and Commissioning of machinery / equipments (SITC) and Comprehensive Annual Maintenance for a period of 05 years after the expiry of Warranty / DLP period. The prices have to be submitted online in the form of BOQ only.
- ii. The bidding firm shall have to quote all-inclusive rates F.O.R. site (including taxes, freight, transportation, loading / unloading, etc. i.e. without any exclusions) while separate rates (i.e. for SITC & CAMC) may be required to be quoted, A single cumulative price (including SITC & CAMC for 5 years) shall serve as the competition platform for the technically qualified bidders. In case of items where CAMC is not needed (detailed in the BoQ), the competition shall be on the basis of offered SITC rates.
- iii. The price bid should be absolute and unconditional.
- iv. Conditional bids shall be rejected.
- v. The price bid shall be opened in favour of bidders who qualify in the technical bid. Rates are required to be quoted strictly as per prescribed BOQ/item of works.
- vi. Price bids not conforming to above standards or suffering from any flaw shall be rejected.

5. **SELECTION CRITERIA:**

- i. In the first stage of evaluation, offers shall be rejected if found deficient as per the requirements of Tender / Bid Processing Fee and other eligibility criteria. Only bids confirming the e-NIT conditions shall be further taken up for evaluation. Evaluation of the technical Bid will start first. The bidder qualifying the technical bid shall only be admitted in process of financial bid evaluation. **Before declaring a bidder qualified in the technical stage, the Technical Evaluation Committee may insist for the “demonstration” of the product offered and may reject the product on the basis**

**of its non-compliance to prescribed specifications.**

- ii. Financial bids of the technically qualified bidders shall be opened and the bidder offering lowest rates for the cost of SITC of machinery / equipments shall emerged as L-1 bidder and can be considered for the allotment of the contract. In-case of a tie in rates, revised sealed bid can be obtained on the spot and the bidder offering lowest rates shall be considered for the allotment of the contract. In-case of tie in the second instance as well, it shall be decided by the process of "draw of lots".
- iii. The Shrine Board reserve the right to negotiate the quoted rates, terms & conditions with the lowest tenderer or any of the other tenderers on quality basis to ascertain the suitability of the acceptance offer.

**6. PRE-BID CONFERENCE:**

A pre-bid conference will be held on **09.07.2025 at 03:00 PM** at Conference Hall, C.O., Katra. The prospective bidders are requested to preferably send their queries at-least 02 days in advance before scheduled pre-bid meeting on e-mail ID [nes\\_purchase@maavaishnodevi.net](mailto:nes_purchase@maavaishnodevi.net). Further, in case, any of the prospective bidder(s) intends to join the pre-bid conference through online mode, they shall forward their request on the official e-mail ID [nes\\_purchase@maavaishnodevi.net](mailto:nes_purchase@maavaishnodevi.net) by or before 07.07.2025. **Shrine Board reserves the right to modify the terms & conditions of e-NIT after the pre-bid conference in view of any practical modalities which may emerge during the pre-bid meeting.**

**7. GENERAL TERMS & CONDITIONS:**

- i. The list of medical machines / equipments alongwith detailed specifications are annexed as **Annexure-B**.
- ii. The quantity of the material is indicative in nature and can be increased or decreased during the period of issuance of purchase order.
- iii. The Technical Bid should be accompanied by a copy of e-NIT with each page duly signed by the authorized signatory of the bidder(s), who has signed the tender document, as a token of acceptance of the terms and conditions of the e-NIT otherwise, bid(s) shall not be considered.
- iv. The validity of the bid shall remain valid for 90 days from the last date of submission of bid document.
- v. Even for the imported equipments, prices shall be required to be quoted as 'all inclusive', F.O.R. site and in INR.
- vi. The documents, asked in original should be page marked and bearing signature with seal on each and every page.
- vii. Tender where prices are quoted in any other way shall be treated as non-responsive and rejected. It will be mandatory on part of the tenderer to ensure that the rates quoted are not higher than as quoted in other Govt. Institutes of J&K State at least during the current financial year. If at any stage it is found that the supplier has executed the supplies or has quoted the rates lower than the approved ones, the differential amount shall be recouped from the supplier and further orders shall be placed on lower rates only.
- viii. The rates quoted should be F.O.R. Kakryal and inclusive of all taxes, duties, other charges like packing, transportation etc. Including entry tax, if any. No separate Tax/Levies shall be allowed. The rates should be quoted in accordance with the BoQ through online mode only.
- ix. No conditional tender shall be accepted. The authority reserves right to accept or reject any tender/ quotation without assigning any reasons thereof.
- x. The approved firm shall be bound to deliver ordered Machinery and Equipment within 4 weeks or a period mutually agreed up by the authorities.
- xi. The successful tenderer shall be responsible for execution of SITC obligations strictly in accordance with the contract in full and shall not in any case assign or sublet any part thereof. Deviation, if any can lead to forfeiture of Earnest money with holding of other deposits in Accounts Section as a whole or even black listing of the suppliers/ firms/ dealers/original manufacture.
- xii. If in case the tenderer fails to supply the material within the delivery period, the order will be liable to be treated cancelled and earnest money shall be forfeited.
- xiii. Rates should be quoted for the superior quality material only with Nomenclature/ catalogue duly marked with seal & signature of the firms.
- xiv. In case any Tenderer charges rates for any item(s) more than the MRP, the action like forfeitures of earnest money/security money/ performance bank guarantee and removal of name from the list of the supplier shall be taken against the firm.
- xv. If at any stage during the tenure of the tender the successful tenderer reduces the

- sales price lower than the quoted rates under agreement will forthwith notify such reductions of the sale price to the competent authority immediately.
- xvi. The competent authority shall also have right to alter/ modify the specifications of any item(s) for purchasing in the best interest of the SMVDSB during the process of finalization of a contract viz. Placement of supply order.
  - xvii. All the items supplied shall be of the best quality, specification, trade mark and in accordance with the approved standard, catalogue, samples if provided. In case of any articles supplied not being approved, shall be liable to be rejected or replaced and any expenses as a result of rejection or replacement of supplies, shall be entirely at the cost of tenderer.
  - xviii. The supplies shall be accepted only in proper packing where-ever required.
  - xix. **Down Time:** The engineer for servicing of the equipment shall be deputed within 48 hours of report from the concerned authorities and for any spare part required, same shall be arranged by the successful bidder at its own cost.
  - xx. The equipment to be supplied shall have to be guaranteed for **95% uptime** by the tenderer during the warranty period. The period during which the equipment remains non-functional or unserviceable for want of engineer or non-availability of spare parts shall not be counted towards the guarantee period and has to be extended accordingly by that period. (1 day down = 1day extended) besides the competent authority shall be at liberty to impose suitable penalty upto Rs.4,000/- per day of down-time.
  - xxi. Any other condition that is not indicated here can be incorporated in the purchase order if need arises.
  - xxii. Any changes/corrigendum/extension of closing / opening dates in respect of this e-NIT shall be issued **through SMVDSB's website, or e-publishing portal only and no press notification will be issued in this regard. The bidder(s) are therefore requested to regularly visit SMVDSB's website and e-publishing portal for updates.**
  - xxiii. In case of rejection of the bid(s) due to incomplete information or not meeting the terms & conditions mentioned in e-NIT, the competent authority's decision will be final and the bidder shall not be entitled to any compensation for non-issue of work.
  - xxiv. In case of any document attached found forged/tampered, the bidder (s) is likely to face legal action against them under rules including forfeiture of their earnest money and debarred to participate in the tendering process of SMVDSB for the period of 03 years.
  - xxv. After the successful culmination of tender, if the successful bidder(s) refuses to comply the supply orders on account of any reason, the same bidder(s) shall be debarred from further dealing with the Board for a period of 03 years and forfeiture of EMD.
  - xxvi. The bidder may take note that SMVDSB is procuring the equipments on behalf of SMVD Institute of Medical Excellence, Kakryal (a part of SMVD Charitable Society).
  - xxvii. SMVDSB reserves the right to seek clarifications or additional information/ documents from any bidder regarding its technical bid. Such clarification(s) or additional information/document(s) shall be provided within the time specified for the purpose. Any request / response thereafter shall not be considered and the proposal shall be liable to be rejected.
  - xxviii. SMVDSB reserves the right to negotiate the rates offered, terms and conditions with the lowest bidder or any of the bidder on quality basis to ascertain the suitability of the acceptable offer.
  - xxix. It is clearly understood by the parties that no financial liability of any type is created by issuance of the letter of Award.
  - xxx. The successful bidder shall indemnify the Shrine Board / SMVD Institute of Medical Excellence against any 3<sup>rd</sup> Party losses / damages resulting as a consequence of use of his 'Medical Equipments', during entire period of validity of the Contract.
  - xxxi. SMVDSB reserves the right to modify/change/delete/add any further terms and conditions prior to the issue of work order.
  - xxxii. The period of CAMC shall begin after the expiry of warranty period.

8. **WARRANTY:**

Each machine / equipment quoted shall be under compulsory warranty as per OEM's policy but not less than three years from the date of successful commissioning at required site.

9. **SECURITY DEPOSIT:** The successful bidder shall have to deposit "Security Deposit (SD)" in the form of performance Bank Guarantee equal to 5% of the Contract value within 10 days of issuance of Letter of Award / Purchase Order. On receipt of Security Deposit, the EMD amount of Rs. 3.25 Lakh shall be released. In case, the amount of Security Deposit turns out to be less than the amount of the EMD, the firm shall have the option of requesting to treat his EMD as the Security Deposit. The Security Deposit shall be released against certificate of successful commissioning.
10. **PENALTY:** In case of delay in executing the SITC orders issued against the e-NIT, a Penalty @1% of order amount per week of delay shall be imposed, subject to a maximum penalty amount of 5% of the ordered value, beyond which the order shall be cancelled and the EMD forfeited. Notwithstanding such cancellation of order, the Competent Authority reserves the right to accept material afterwards by extending the timeline with or without appropriate penalty, if the authority is convinced about the reason for delay.
11. **BILLING AND PAYMENTS:**
- (i) No advance payments shall be made.
  - (ii) The payment to the successful bidder(s) shall be made in the following manner:
    - a) 80% payment (excluding cost of Comprehensive Annual Maintenance Contract) shall be made against full supply of ordered material against certificate of Executive Director, Medical College, Kakryal.
    - b) 14% payment shall be made after successful installation, testing, commissioning and handover of equipment(s) to the end users against certificate to be issued by Executive Director, Medical College, Kakryal.
    - c) 2% payment shall be released after each year of Warranty / Defect Liability Period subject to satisfactory discharge of all DLP obligations. This amount can also be released early if the vendor provides a standard PBG (Performance Bank Guarantee) of equal amount valid till the end of DLP period.
    - d) The Comprehensive Annual Maintenance Charges shall be paid in 05 Annual equal instalments at the end of each year of CAMC coverage.
  - (iii) The supplier shall have to mention the GST No. 01ABIAS9784P1ZK of Shri Mata Vaishno Devi Charitable Society, Katra while raising their bill of supplies. While filing GSTR-I, the supplier shall classify the supply / Service made to Shrine Board under Business (B to B) Sales. The supplier shall also mention six digit HSN code of the material to be supplied. In case the vendor doesn't upload / mention the bill under B to B, the GST amount levied in the Bill shall not be paid.
  - (iv) The supplier shall file GSTR 1 and 3B within the due dates prescribed under the CGST / SGST Act 2017 so as to enable SMVDSB to claim timely input credit. In case of default, interest @2% per-month of tax amount shall be charged and recovered from the defaulting supplier.
  - (v) In case of quarterly based GST filling firms, the supplier shall have to transfer their bills (B to B) on monthly bases under Invoice Furnishing Facility (IFF).
12. **INSPECTION / LIFTING BACK OF REJECTED SUPPLIES:**
- i. The supplied machines / equipments shall be checked / inspected by the team nominated by the authorities and if found defective or not as ordered, the same shall be rejected at the sole risk of vendor.
  - ii. The rejected material shall have to be lifted by the supplier at his own risk and cost within a week's time failing which storage charges per day as may be deemed fit by the authority shall be levied. Beyond one month the material shall be auctioned and storage charges shall be recovered from the supplier @2% per day.
13. **TERMINATION OF CONTRACT:**  
If the successful bidder fails to execute the SITC orders within the stipulated time or violates the terms and conditions of the e-NIT, the SITC order shall be liable to be cancelled by the competent authority. In such an eventuality, no compensation / damages, whatsoever shall be payable to the successful bidder.
14. **ARBITRATION:**  
In case of any dispute arising between the parties to this e-tender and all matters connected therewith, both parties shall make every effort to resolve it amicably by direct informal negotiation. If, even after thirty days from the commencement of informal negotiation, the parties have not been able to resolve the dispute amicably, then such



disputes / differences shall be resolved by Arbitration as per the Arbitration and Conciliation Act, 1996.

- a) Either party may request other of its intention that a dispute be submitted to Arbitration and both the parties shall meet within 15 days from the date of receipt of such request, to select a sole arbitrator mutually for the resolution of dispute and venue / seat of Arbitration shall be at Jammu /Katra / Reasi.
- b) In the event that the parties cannot agree upon the selection of the sole Arbitrator, either party or both of the parties may move an application before the Hon'ble High Court at Jammu, under the Arbitration and Conciliation Act, 1996, for the appointment of sole Arbitration with seat / venue at Jammu for the resolution of disputes between the parties.

However, on failure of resolution of disputes through procedure elaborated above, the Courts at Katra / Reasi alone, shall have the Jurisdiction with respect to subject matter of this e-NIT.

16. **FORCE MAJEURE:**

Any failure or omission to carry out the provisions of the order shall not give rise to any claim by one party against the other, if such failure or omission arises from an "Act of God" which shall include all acts of Natural Calamities such as fire, flood, earthquakes, hurricanes or any pestilences or from civil strikes, compliances with any statute or regulations of the Government lock outs and strikes, riots, embargoes or from any other reasons beyond the control of the parties including the war (Whether declared or not) Civil War or State of Insurrection.

**Queries may be addressed to:**

1. Executive Director, SMVDIME, Kakryal.  
E-Mail: [edir.smvdime@maavaishnodevi.net](mailto:edir.smvdime@maavaishnodevi.net)  
Contact No. 9906035050
2. Asstt. Chief Executive Officer (G), SMVDSB  
E-Mail: [aceog@maavaishnodevi.net](mailto:aceog@maavaishnodevi.net)  
Contact No. 9906019466

No.: CO/Pur/NE/635-III/1060  
Dated: 03.07.2025

Sd/-  
(Dr. Gopal K Sharma)  
Asstt. Chief Executive Officer



**(Technical Bid)**

**(To be submitted on the letterhead of the Agency)**  
**FOR SUPPLY OF MEDICAL EQUIPMENTS TO SHRI MATA VAISHNO DEVI INSTITUTE OF**  
**MEDICAL EXCELLENCE, KAKRYAL**

**Name of the Tenderer:** \_\_\_\_\_

**Detail of Tender Fee:**

a) UTR No. \_\_\_\_\_ date \_\_\_\_\_ Amount \_\_\_\_\_

**Detail of EMD:**

EMD in the form of CDR/FDR/TDR No. \_\_\_\_\_, Amount: \_\_\_\_\_

Date: \_\_\_\_\_, Bank \_\_\_\_\_, Branch \_\_\_\_\_

**To,**

**The Chief Executive Officer,  
 Shri Mata Vaishno Devi Shrine Board,  
 Katra.**

**Sir,**

I hereby submit my tender / bid for supplying medical machines / equipments for Shri Mata Vaishno Devi Shrine as mentioned in the **Clause No. 03 of the e-NIT**. The detail of the particulars submitted through online mode and in a hardcopy format is as produced below:

<b>S. No.</b>	<b>Particulars</b>	<b>Attached/Not Attached</b>
1.	Name of the Supplier / Manufacturer with Address (telephone number/Mobile No.) along with brief description of background.	
2.	Manufacturer / Authorized dealer / Distributor of medical machines / equipments certificate.	
3.	Experience of supply of medical machines / equipments to Government Medical Colleges, Hospitals, Universities/ Institutes of National Importance for not less than 03 years as on 31 March, 2025 (Attach relevant copies of work order).	
4.	Self-undertaking certificate as per condition 3 (f)	
5.	Average Annual turnover for the last three years (2021-22, 2022-23 & 2023-24). (Proof to be enclosed)	
6.	The tenderer must have sound financial background and a positive net worth for the last three years (2021-22, 2022-23 & 2023-24). (Proof to be enclosed)	
8.	a) PAN (proof to be enclosed) b) ITR statement/ Income Tax Assessment Order (for the last three years to be enclosed) i.e. 2021-22, 2022-23 & 2023-24. c) GST No. (proof to be enclosed)	
9.	Catalogues of offered product	
10.	Declaration Certificate (Annexure-C)	
11.	No Deviation Certificate (Annexure-D)	
12.	Undertaking (Annexure-E)	

Copies of documentary proof may be furnished where-ever required. Additional pages may be used, if needed.

**Signature:** \_\_\_\_\_

**Name:** \_\_\_\_\_

**Designation:** \_\_\_\_\_

**R/o:** \_\_\_\_\_

**Contact No.:** \_\_\_\_\_

**Specifications of Medical Machines / Equipments:**

S. No.	Name of Equipment	Technical Specifications
1.	Fiberoptic Laryngoscope	<p><b>1. General Description</b></p> <ul style="list-style-type: none"> <li>Portable, handheld fiberoptic laryngoscope with integrated light source and video display for visualization during intubation.</li> </ul> <p><b>2. Physical Dimensions &amp; Weight</b></p> <ul style="list-style-type: none"> <li>Laryngoscope Assembly Size: Approximately 180 mm (length) × 68 mm (width) × 110 mm (height)</li> <li>Weight: ≤ 0.25 kg (lightweight design for ease of use)</li> </ul> <p><b>3. Power Supply</b></p> <ul style="list-style-type: none"> <li>Battery: Rechargeable Lithium-ion battery (approx. 3.6V) or equivalent</li> <li>Battery Life: Minimum 250 minutes continuous operation on a full charge</li> <li>Charging: Rechargeable with appropriate charger supplied</li> </ul> <p><b>4. Light Source</b></p> <ul style="list-style-type: none"> <li>High-intensity LED or equivalent fiberoptic illumination with IPX7 water/dust resistance rating (waterproof up to 1 meter for 30 minutes)</li> </ul> <p><b>5. Display and Imaging</b></p> <ul style="list-style-type: none"> <li>Display: 08 inch screen with monitor.</li> <li>Camera: CMOS or equivalent high-resolution sensor for clear image capture</li> <li>Video Output: USB or HDMI output for connection to external monitors (optional)</li> </ul> <p><b>6. Materials and Construction</b></p> <ul style="list-style-type: none"> <li>Laryngoscope Body: Medical-grade thermoplastic with reinforced alloy core for durability</li> <li>Blade: Compatible with disposable laryngoscope blades made from medical-grade optical polymer, sterile packed</li> <li>Device and packaging: Latex-free to prevent allergic reactions</li> <li>Non-Disposable</li> </ul> <p><b>7. Blade Specifications</b></p> <ul style="list-style-type: none"> <li>Disposable blades only, compatible with the laryngoscope handle</li> <li>Blade size 3 &amp; 4, D Shape Adult</li> <li>Packaging: Sterile, single-use, individually packed</li> </ul> <p><b>8. Safety &amp; Compliance</b></p> <ul style="list-style-type: none"> <li>Device and accessories must comply with: <ul style="list-style-type: none"> <li>IEC 60601-1 (Medical electrical equipment safety)</li> <li>IEC 60601-1-2 (Electromagnetic compatibility)</li> <li>FDA or CE Mark certification</li> </ul> </li> <li>The device and packaging must be latex-free.</li> </ul> <p><b>9. Accessories Supplied</b></p> <ul style="list-style-type: none"> <li>Rechargeable battery and charger</li> <li>Set of disposable blades (minimum 10 pcs)</li> <li>Carrying case or protective storage box</li> <li>User manual and maintenance guide</li> </ul> <p><b>10. Warranty and Support</b></p>

		<ul style="list-style-type: none"> <li>• Minimum 2 years warranty on device</li> <li>• After-sales service and availability of consumables guaranteed</li> <li>• Training for clinical staff on usage and maintenance to be provided</li> </ul>
2.	HD Spies Camera with Recording	<p><b>1. System Overview</b></p> <ul style="list-style-type: none"> <li>• Complete endoscopic imaging system including video processor, HD camera head, light source, monitor, recording module, trolley, and supporting accessories.</li> <li>• Designed for laparoscopic, ENT, gynecological, and general surgical applications.</li> <li>• System must be modular and compatible with a wide range of rigid and flexible scopes.</li> </ul> <p><b>2. Video Processor</b></p> <ul style="list-style-type: none"> <li>• Should support Full HD 1080p resolution (minimum), with optional 4K upgrade.</li> <li>• Support for fluorescence (ICG/NIR) imaging (optional).</li> <li>• Auto white balance, image enhancement (edge enhancement, contrast, noise reduction).</li> <li>• Video output: HDMI, DVI, SDI.</li> <li>• USB and/or network connectivity for video/image storage and transfer.</li> <li>• Onboard recording of full HD video in standard formats (e.g., MPEG4, AVI).</li> </ul> <p><b>3. Camera Head</b></p> <ul style="list-style-type: none"> <li>• HD 3CMOS or CMOS chip-on-tip sensor technology.</li> <li>• Resolution: Minimum 1920x1080p at 60 fps.</li> <li>• Digital zoom and programmable buttons on the head.</li> <li>• Must be autoclavable or with an autoclavable adapter.</li> <li>• Electronic Depth of Field (EDOF) and Contrast Adjustment Feature preferred.</li> </ul> <p><b>4. Light Source</b></p> <ul style="list-style-type: none"> <li>• LED light source with IR capability.</li> <li>• Brightness <math>\geq 3000</math> lumens.</li> <li>• Life span: <math>\geq 20,000</math> hours.</li> <li>• Integrated with the processor or separate modular unit.</li> <li>• Fiber optic light guide cable (4.0mm–4.5mm, <math>\geq 3</math> meters).</li> </ul> <p><b>5. Display Monitor</b></p> <ul style="list-style-type: none"> <li>• 27" or larger full HD/4K medical-grade monitor.</li> <li>• High contrast ratio (<math>\geq 1000:1</math>) and luminance (<math>\geq 300</math> cd/m<sup>2</sup>).</li> <li>• VESA mount compatible.</li> <li>• Option for 3D display (if offered).</li> </ul> <p><b>6. Recording &amp; Storage</b></p> <ul style="list-style-type: none"> <li>• Integrated recording system capable of capturing full HD video and still images.</li> <li>• Internal storage: <math>\geq 500</math>GB.</li> <li>• Export options: USB, SD Card, LAN/Wi-Fi.</li> <li>• Remote viewing or PACS/EMR integration via DICOM (optional).</li> </ul> <p><b>7. Trolley</b></p> <ul style="list-style-type: none"> <li>• Ergonomically designed mobile trolley with medical-grade castors.</li> <li>• Space for processor, light source, monitor, camera storage, and cable management.</li> </ul>

		<p><b>8. Power &amp; Safety</b></p> <ul style="list-style-type: none"> <li>Isolation transformer (2 kVA) for safety.</li> <li>Power Input: 100–240V AC, 50/60 Hz.</li> <li>Compliance with CE, US FDA, ISO 13485.</li> <li>Electrical safety: IEC 60601-1</li> </ul> <p><b>9. CO<sub>2</sub> Insufflator (Optional)</b></p> <ul style="list-style-type: none"> <li>30–40 L/min flow rate.</li> <li>Pressure range: 0–30 mmHg.</li> <li>Pressure control accuracy <math>\pm 1</math> mmHg.</li> <li>Includes regulator and insufflation tubing with wrench.</li> </ul> <p><b>10. Rigid Endoscopes</b></p> <ul style="list-style-type: none"> <li>4mm 0° &amp; 70°: 2 Nos.</li> <li>Otoendoscope 2.7 mm: 2 Nos.</li> <li>0° scope 2.7mm: 2 Nos.</li> <li>70° Scope Adult 4 mm: 2 Nos.</li> </ul> <p><b>11. Video Laryngoscopes (Optional)</b></p> <ul style="list-style-type: none"> <li>CMOS camera with anti-fog lens.</li> <li>Integrated display (<math>\geq 2.5''</math> color LCD).</li> <li>Reusable handle and disposable blades.</li> <li>Must meet IPX7 or better for water resistance.</li> </ul> <p><b>12. Certifications</b></p> <ul style="list-style-type: none"> <li>CE / US FDA approved system.</li> <li>ISO 13485, ISO 9001 certified manufacturer.</li> <li>BIS certification if applicable.</li> </ul> <p><b>13. Accessories</b></p> <ul style="list-style-type: none"> <li>Light cable (<math>\geq 3</math> meters, medical-grade).</li> <li>Isolation transformer (2 kVA).</li> <li>Trolley for endoscopy equipment.</li> <li>User and service manuals.</li> </ul>
3.	Pneumatic Drill ENT	<p><b>1. General Requirements:</b></p> <ul style="list-style-type: none"> <li>The system shall be a versatile powered ENT console suitable for ENT and aesthetic surgical procedures.</li> <li>Compatible with procedures including Rhinology, Otolaryngology, Neuro-otology, Nasopharyngeal, Laryngeal, Tracheal, and Bronchial surgeries.</li> <li>Capable of driving handpieces for adenoid-specific applications.</li> </ul> <p><b>2. Console Specifications:</b></p> <ul style="list-style-type: none"> <li>Interactive, user-friendly interface with a large touchscreen monitor.</li> <li>In-built illustrative help guide.</li> <li>Adjustable settings via touchscreen panel and multifunction foot switch.</li> <li>Simultaneous connection support for multiple handpieces: <ul style="list-style-type: none"> <li>Debrider handpiece: Up to 7500 RPM (oscillating), 12000 RPM (forward)</li> <li>Low-speed otology drill: Up to 16000 RPM</li> <li>High-speed otology drill: Up to 75000 RPM</li> </ul> </li> <li>Auto-recognition of connected handpieces with automatic setting adjustments.</li> <li>In-built irrigation pump: Flow rate adjustable from 5cc/min to 100cc/min.</li> <li>In-built cooling system.</li> <li>Ergonomic, multifunction foot switch with speed/mode control, direction toggle, and active handpiece selection.</li> </ul>

		<ul style="list-style-type: none"> <li>• Remote control irrigation operable from sterile area.</li> <li>• Integrated lens cleaning system.</li> <li>• Manual foot paddle operation from console in case of foot pedal failure.</li> <li>• Console mountable on various IV pole sizes.</li> </ul> <p><b>3. Micromotor Handpiece Specifications:</b></p> <ul style="list-style-type: none"> <li>• Full compatibility with main console.</li> <li>• Ergonomic design, suitable for both lateral and transnasal skull base procedures.</li> <li>• Electric motor with maximum stall torque &gt; 42 mNm.</li> <li>• Maximum speed: 75,000 RPM.</li> <li>• Weight: &lt; 90 grams.</li> <li>• Length: &lt; 11.0 cm, diameter &lt; 1.70 cm.</li> <li>• Quick-release system for tools and attachments.</li> <li>• Includes one straight and one angled attachment.</li> <li>• Direct attachment compatibility with transnasal skull base burs.</li> </ul> <p><b>4. Microdebrider Handpiece Specifications:</b></p> <ul style="list-style-type: none"> <li>• Operable up to 30,000 RPM (forward) and 7500 RPM (oscillating).</li> <li>• Fingertip-controlled 360-degree tip rotation.</li> <li>• Straight suction path to reduce clogging.</li> <li>• Integrated blade locking mechanism.</li> <li>• Side grooves and cable clips for tubing management.</li> <li>• Titanium construction for rust resistance.</li> <li>• Compatible with 0°, 12°, 40°, 60°, 90°, and 120° blades.</li> </ul> <p><b>5. Compliance and Certification:</b></p> <ul style="list-style-type: none"> <li>• All components must be from the same manufacturer.</li> <li>• CE (Notified Body 4-digit) or USFDA certified.</li> <li>• Demonstration of system mandatory before approval.</li> </ul> <p><b>6. Accessories &amp; Consumables:</b></p> <ul style="list-style-type: none"> <li>• Comprehensive range of drill burs and transnasal burs must be included.</li> <li>• Sterilizable components where applicable.</li> </ul> <p><b>7. Power &amp; Environmental Conditions:</b></p> <ul style="list-style-type: none"> <li>• Electrical requirements: 220-240V AC, 50/60Hz.</li> <li>• Operating temperature: 10°C – 40°C.</li> <li>• Humidity: 30% – 75% non-condensing.</li> </ul> <p><b>8. Warranty &amp; Support:</b></p> <ul style="list-style-type: none"> <li>• Minimum 2-year comprehensive warranty.</li> <li>• Optional CMC/AMC for 5 years post warranty.</li> <li>• On-site clinical and technical training to be provided.</li> </ul>
4.	Skull Base Nasal Drill	<p><b>1. Microdebrider System:</b></p> <ul style="list-style-type: none"> <li>• Speed: Up to 30,000 RPM (Forward mode), and 7,500 RPM (Oscillating mode)</li> <li>• Integrated fingertip blade rotation up to 360°</li> <li>• Ergonomic design with titanium body (rust-resistant)</li> <li>• Blade locking system, straight suction path to prevent clogging</li> <li>• Multiple blade options (0°, 12°, 40°, 60°, 90°, 120°)</li> </ul> <p><b>2. High-Speed ENT Drill Motor:</b></p> <ul style="list-style-type: none"> <li>• Electric motor with maximum speed of 75,000 RPM</li> <li>• Stall torque: Minimum 42 mNm</li> </ul>

		<ul style="list-style-type: none"> <li>• Weight: Not more than 90 grams</li> <li>• Length: Not exceeding 11.0 cm</li> <li>• Diameter: Not exceeding 1.7 cm</li> <li>• Bluetooth or console-based control (optional)</li> </ul> <p><b>3. Attachments:</b></p> <ul style="list-style-type: none"> <li>• One straight standard attachment</li> <li>• One angled standard attachment</li> <li>• Compatible with lateral and trans-nasal skull base burs</li> <li>• Quick-release system for tools</li> </ul> <p><b>4. Console Unit:</b></p> <ul style="list-style-type: none"> <li>• Touch screen control panel</li> <li>• Multiple handpiece support (Debrider and Drill)</li> <li>• Footswitch control: Forward/Reverse toggle, handpiece selection, irrigation control</li> <li>• Built-in irrigation pump with flow range 5cc–100cc/min</li> <li>• Auto-recognition of handpieces</li> </ul> <p><b>5. Certifications &amp; Standards:</b></p> <ul style="list-style-type: none"> <li>• CE certified (Notified Body with 4-digit number) / USFDA approved</li> <li>• Demonstration required at the time of technical evaluation</li> </ul>
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**(ON THE LETTER HEAD OF THE FIRM)**

**DECLARATION**

I / We hereby declare that no case is pending with the police / court against the bidder / firm / company (Agency). Also, I / We have not been suspended / blacklisted by any PSU / Government Department / Financial Institution / Court etc.

**Seal and Signature of the bidder**

Place:

Date:



**(ON THE LETTER HEAD OF THE FIRM)**

**NO DEVIATION CERTIFICATE**

Notwithstanding anything mentioned in our bid, we hereby accept all the terms and conditions mentioned in the e-NIT. I/We hereby undertake and confirm that we have understood the specifications properly and shall supply the medical machines / equipments to SMVDIME.

**Seal and Signature of the bidder**

Place:  
Date:

**(ON THE LETTER HEAD OF THE FIRM)**

**UNDERTAKING**

To \_\_\_\_\_  
The \_\_\_\_\_

Sub: e-NIT for Supply, Installation, Testing and Commissioning of Medical Equipments (ENT / ENT Surgery) and (for selected equipments) post-warranty Comprehensive Annual Maintenance Contract for a period of 05 years. The Medical Equipments in reference are required at Shri Mata Vaishno Devi Institute of Medical Excellence, Kakryal (Katra).

Sir,

1. I/We hereby agree to abide by all terms and conditions laid down in tender document.
2. **We will be responsible for warranty of all Machinery and Equipment for three years from the date of successful installation.**
3. This is to certify that/We before signing this bid have read and fully understood all the terms and conditions and instructions contained therein and undertake myself/ ourselves abide by the said terms and conditions.
4. I/we agree to abide by the tendered terms & conditions.
5. I / we declare that our financial position is sound and we are competent to execute the supplies as & when allotted.
6. We will execute the supplies strictly in accordance with the approved specifications, if approved in our favour.

(Signature of the Bidder)

Name and address of the Bidder

**FINANCIAL BID**  
(to be submitted online only)

**FOR THE SUPPLY OF MACHINES / EQUIPMENTS TO SHRI MATA VAISHNO DEVI INSTITUTE  
OF MEDICAL EXCELLENCE, KAKRYAL**

<b>S. No.</b>	<b>Name of Equipment</b>	<b>Indicative Qty</b>	<b>All-inclusive rate per Unit for SITC (in Rs.)</b>	<b>CAMC charges for 5 years (in Rs.)</b>	<b>Total Amount (in Rs.)</b>
1.	HD Spies Camera with Recording	1			
2.	Skull Base Nasal Drill	1			
3.	Pneumatic Drill ENT	1			
4.	Fiberoptic Laryngoscope	1		Not Required	