

OFFICE OF THE CHIEF EXECUTIVE OFFICER, SHRI MATA VAISHNO DEVI SHRINE BOARD.

Central Office, Jammu Road, Katra (J&K) – 182301 Fax: +91- 1991-232120

E-mail: nes_purchase@maavaishnodevi.net, aceog@maavaishnodevi.net

Notice Inviting e-Tender e-NIT No. CO/Pur/NE/635-I/1058, Dated: 03.07.2025

e-Tenders on the prescribed format are invited on behalf of Shri Mata Vaishno Devi Shrine Board through its Chief Executive Officer from the Manufacturers / OEM or authorized dealers for Supply, Installation, Testing and Commissioning of Medical Equipments (OT / ICU / Emergency / Wards) and (for selected equipments) post-warranty Comprehensive Annual Maintenance Contract for a period of 05 years. The Medical Equipments in reference are required at Shri Mata Vaishno Devi Institute of Medical Excellence, Kakryal (Katra).

S.	Particulars	EMD	Tender Fee
No		(in Rs.)	(in Rs.)
1.	Supply, Installation, Testing and Commissioning of Medical Equipments (OT / ICU / Emergency / Wards) and (for selected equipments) post-warranty Comprehensive Annual Maintenance Contract for a period of 05 years. (Group-I)	2.60 Lakh	1,000/-

The e-NIT consisting of Qualifying Information, Eligibility Criteria, Specifications, indicative Bill of Quantities, (B.O.Q), set of Terms & Conditions of Contract and other details can be seen / downloaded from the websites: http://jktenders.gov.in&www.maavaishnodevi.org as per following:

Publishing Date	03.07.2025 at 4:30 PM
Download Start Date	03.07.2025 at4:45 PM
Pre-Bid Conference	09.07.2025 at 3:00 PM
Bid Submission Start Date	13.07.2025 at 12:00 Noon
Bid submission End Date (Online)	23.07.2025 at 02:00 PM
Submission of Hard Copy (end) date and time	23.07.2025 upto 04:00 PM
Date of Opening of Technical Bid (Online)	25.07.2025 at 04:00 PM or afterwards

The tender must accompany an earnest money in the form of CDR / FDR / TDR of the amount mentioned above drawn from any Nationalized / scheduled Bank duly pledged to the Accounts Officer, ShriMata Vaishno Devi Charitable Society, Katra and Tender Fee of Rs. 1,000/- (Rupees One Thousand only) either in the form of DD pledged to Accounts Officer, SMVDCS, Katra or deposited in the official account of Shri Mata Vaishno Devi Charitable Society Branch HDFC Bank Katra, Account No. 50100417566279, IFSC – HDFC0002344. The bidder shall mention UTR No. in the prescribed Technical Bid Form at Annexure-'A'. Complete bidding process will be done online on e-Tender portal www.jktenders.gov.in. The bid document shall also be available on official website of SMVDSB (www.maavaishnodevi.org) for reference only. The tenders be submitted strictly in accordance with the provisions of the detailed e-NIT. The bidder shall be compulsorily required to submit the hardcopies of the uploaded documents in the Tender Box kept at Central Office, SMVDSB, Katra by or before 23.07.2025 upto 04:00 PM.

Sd/(Dr. Gopal K Sharma)
Asstt. Chief Executive Officer

Instruction to Bidders regarding e-Tendering process:

- 1. The interested bidder can download the e-NIT / bidding document from the website www.jktenders.gov.in&www.maavaishnodevi.org.
- 2. To participate in bidding process, bidders have to get (DSC) "Digital Signature Certificate" as per information Technology Act-2000, to participate in online bidding. This certificate will be required for digitally signing the bid. Bidders can get above mentioned digital certificate from any approved vendors.
- 3. The Bidders, who already possess valid (DSC) Digital Signature Certificates, need not to procure new Digital Signature Certificate.
- 4. The bidders have to submit their bids online in electronic format with Digital Signature. The bids cannot be uploaded without Digital Signature. No Proposal will be accepted in physical form.
- 5. Bids will be opened online as per time schedule mentioned in the e-NIT.
- 6. Before submission of online bids, bidders must ensure that scanned copies of all the necessary documents have been attached with bid.
- 7. The SMVDSB will not be responsible for delay in online submission of bids whatsoever reasons may be.
- 8. All the required information for bid must be filled and submitted online.
- Bidders must attach scanned copies of all documents EMD as specified in the tender documents.
- 10. The details of cost of documents, EMD specified in the tender documents should be the same, as submitted online (scanned copies) otherwise bid will not be accepted.
- 11. Bidders are advised to use "My Documents" area in their user on http://jktenders.gov.in, etendering portal to store important documents like Balance sheet, GST Registration Certificate, Tax Clearance Certificate, IT certificate, and other related documents etc., and attach these certificates as non-statutory documents while submitting their bids.
- 12. Bidders are advised not to make any change in BOQ (Bill of Quantities) contents or its name. In no case they should attempt to create similar BOQ manually. The BOQ downloaded should be used for filling the item rate as prescribed and it should be saved with the same as it contains.
- 13. Bidders are advised to scan their documents at 100 DPI (Dots per Inch) resolutions with Black and White, PDF \ Scan properly.
- 14. The guidelines for submission of bid online can be downloaded from the website http://www.jktenders.gov.in&www.maavaishnodevi.org
- 15. The Tenderer(s) should carefully study the document and prepare his tender with consideration of all provisions of the document. He should fully acquaint himself / herself with site conditions and all other factors which may influence preparation of his tender.

Sd/-(Dr. Gopal K Sharma) Asstt. Chief Executive Officer

No: - CO/Pur/NE/635-I/1058

Dated: 03.07.2025 Copy to the:

- 1. Chief Executive Officer, SMVDSB, Katra.
- 2. Addl. Chief Executive Officer, SMVDSB, Katra.
- 3. Accounts Officer, SMVDCS, Katra.
- 4. Dy. Manager (IT), SMVDSB, Katra with the request to generate link for pre-bid conference to be held on 09.07.2025.
- 5. Concerned file / Master file.



OFFICE OF THE CHIEF EXECUTIVE OFFICER, SHRI MATA VAISHNO DEVI SHRINE BOARD.

Central Office, Jammu Road, Katra (J&K) – 182301 Fax: +91- 1991-232120 Tel.: +91-1991-232189

E-mail: nes purchase@maavaishnodevi.net, aceog@maavaishnodevi.net

Notice Inviting e-Tender e-NIT No. CO/Pur/NE/635-I/1058, Dated: 03.07.2025

SUBJECT:

Notice inviting e-Tenders for Supply, Installation, Testing and Commissioning of Medical Equipments (OT / ICU / Emergency / Wards) and (for selected equipments) post-warranty Comprehensive Annual Maintenance Contract for a period of 05 years. The Medical Equipments in reference are required at Shri Mata Vaishno Devi Institute of Medical Excellence, Kakryal (Katra).

1. **REQUIREMENT**:

For and on behalf of SMVDSB, through its CEO, SMVDSB, e-Tender affixed with e-Stamp under Two Bids System are invited from the manufacturers / authorized dealers for the Supply, Installation, Testing and Commissioning of Medical Equipments (OT / ICU / Emergency / Wards) and (for selected equipments) post-warranty Comprehensive Annual Maintenance Contract for a period of 05 years. The detailed Tender Document with full description and Terms and Conditions is available at www.jktenders.gov.in&www.maavaishnodevi.org

2. **TENDER SCHEDULE:**

Publishing Date	03.07.2025 at 4:30 PM
Download Start Date	03.07.2025 at4:45 PM
Pre-Bid Conference	09.07.2025 at 3:00 PM
Bid Submission Start Date	13.07.2025 at 12:00 Noon
Bid submission End Date (Online)	23.07.2025 at 02:00 PM
Submission of Hard Copy (end) date	23.07.2025 upto 04:00 PM
and time	
Date of Opening of Technical Bid	25.07.2025 at 04:00 PM or afterwards
(Online)	

3. **ELIGIBILITY CRITERIA:**

- a) The bidder must have an experience of minimum 03 years for the supply of medical machines / equipments to Government Medical Colleges, Hospitals, Universities/ Institutes of National Importance as on 31 March, 2025 (Necessary documents in support must accompany the bid).
- b) Average Annual turnover of the bidder should be more than Rs. 1.00 Cr for the last three financial years as per the annual audited balance sheet and profit & loss account of the relevant period. The turnover of the sister concern firms / subsidiaries shall not be considered by Shrine Board (Documentary proof needed).
- c) The bidder must attach a CA certified proof about his Net Worth being positive in the last three financial years.
- d) The bidder must be the manufacturer / authorized distributer / dealer of the medical machines / equipments (necessary authorization document of OEM required, in case of distributors / dealers).
- e) The bidder must attach catalogue of each offered product alongwith bid document.
- f) The Authorized signatory of bidder must attach / upload a self-undertaking to the effect that:
 - i. The documents catalogue etc. enclosed with the e-tender are genuine and have not been tampered or fabricated.
 - ii. The firm has not been blacklisted in the past by any Govt/ Private institution of the country.

- iii. If anything found wrong at any stage, I will be personally responsible for the same.
- g) The bidder must attach / upload the copies of following with bid document:
 - i) Pan card
 - ii) GST registration certificate.
 - iii) Income Tax Return / Profit & Loss Account for the last three years and positive net worth certificate.
 - iv) **Declaration Certificate:** Declaration Certificate that no case is pending with the police / court against the bidder / firm / company /Agency and not been suspended / blacklisted by any PSU / Government Department / Financial Institution / Court etc (as per annexure C).
 - v) No Deviation Certificate: No Deviation Certificate (as per Annexure D).
 - vi) Undertaking (as per Annexure-E).

4. PROCEDURE FOR SUBMISSION OF TENDER:

Bidders are invited to submit their Bids in two parts viz. Technical Bid (Annexure-'A') and Financial Bid (refers to BoQ Online only) as per enclosed proforma along with supporting documents, application fee, EMD etc. The Tenderers are required to submit their tenders under 2 bids system with Cover-I (Technical Bid) and Cover-II (Price Bid).

A. Cover-I (Technical Bid)

(This cover shall contain): -

- (i) Annexure-'A' form duly filled in along with relevant documentary proofs.
- (ii) Scanned copies of EMD in the shape of CDR / FDR / TDR pledged to Accounts Officer, SMVDCS. However, EMD in original shall be submitted along-with the technical bid document.
- (iii) Tender Fee of Rs. 1,000/- either in the form of DD pledged to the Accounts Officer, SMVDCS, Katra or to be deposited in the official account of Shri Mata Vaishno Devi Charitable Society, Branch HDFC Bank Katra, Account No. 50100417566279, IFSC HDFC0002344(in IFSC Code "0" stands for Zero). The bidder shall mention UTR No. in the prescribed Technical Bid Form at Annexure- 'A'
- (iv) Tender Document containing Instructions, <u>Terms and Conditions duly signed</u> on each leaf by the Tenderer, along with documentary proof wherever required.

B. Cover II (Price Bids):

- i. The bidder shall quote price separately for the Supply, Installation, Testing and Commissioning of machinery / equipments (SITC) and Comprehensive Annual Maintenance for a period of 05 years after the expiry of Warranty / DLP period. The prices have to be submitted online in the form of BOQ only.
- ii. The bidding firm shall have to quote all-inclusive rates F.O.R. site (including taxes, freight, transportation, loading / unloading, etc. i.e. without any exclusions) while separate rates (i.e. for SITC & CAMC) may be required to be quoted, A single cumulative price (including SITC & CAMC for 5 years) shall serve as the competition platform for the technically qualified bidders. In case of items where CAMC is not needed (detailed in the BoQ), the competition shall be on the basis of offered SITC rates.
- iii. The price bid should be absolute and unconditional.
- iv. Conditional bids shall be rejected.
- v. The price bid shall be opened in favour of bidders who qualify in the technical bid. Rates are required to be quoted strictly as per prescribed BOQ/item of works.
- vi. Price bids not conforming to above standards or suffering from any flaw shall be rejected.

5. **SELECTION CRITERIA:**

i. In the first stage of evaluation, offers shall be rejected if found deficient as per the requirements of Tender / Bid Processing Fee and other eligibility criteria. Only bids confirming the e-NIT conditions shall be further taken up for evaluation. Evaluation of the technical Bid will start first. The bidder qualifying the technical bid shall only be admitted in process of financial bid evaluation. Before declaring a bidder qualified in the technical stage, the Technical Evaluation Committee may insist for the "demonstration" of the product offered and may reject the product on the basis

of its non-compliance to prescribed specifications.

- ii. Financial bids of the technically qualified bidders shall be opened and the bidder offering lowest rates for the cost of SITC of machinery / equipments shall emerged as L-1 bidder and can be considered for the allotment of the contract. In-case of a tie in rates, revised sealed bid can be obtained on the spot and the bidder offering lowest rates shall be considered for the allotment of the contract. In-case of tie in the second instance as well, it shall be decided by the process of "draw of lots".
- iii. The Shrine Board reserve the right to negotiate the quoted rates, terms & conditions with the lowest tenderer or any of the other tenderers on quality basis to ascertain the suitability of the acceptance offer.

6. **PRE-BID CONFERENCE:**

A pre-bid conference will be held on op.07.2025 at 03:00 PM at Conference Hall, C.O., Katra. The prospective bidders are requested to preferably send their queries at-least 02 days in advance before scheduled pre-bid meeting on e-mail ID nes_purchase@maavaishnodevi.net. Further, in case, any of the prospective bidder(s) intends to join the pre-bid conference through online mode, they shall forward their request on the official e-mail ID nes_purchase@maavaishnodevi.net by or before 07.07.2025. Shrine Board reserves the right to modify the terms & conditions of e-NIT after the pre-bid conference in view of any practical modalities which may emerge during the pre-bid meeting.

7. **GENERAL TERMS & CONDITIONS:**

- i. The list of medical machines / equipments alongwith detailed specifications are annexed as **Annexure-B**.
- ii. The quantity of the material is indicative in nature and can be increased or decreased during the period of issuance of purchase order.
- iii. The Technical Bid should be accompanied by a copy of e-NIT with each page duly signed by the authorized signatory of the bidder(s), who has signed the tender document, as a token of acceptance of the terms and conditions of the e-NIT otherwise, bid(s) shall not be considered.
- iv. The validity of the bid shall remain valid for 90 days from the last date of submission of bid document.
- v. Even for the imported equipments, prices shall be required to be quoted as 'all inclusive', F.O.R. site and in INR.
- vi. The documents, asked in original should be page marked and bearing signature with seal on each and every page.
- vii. Tender where prices are quoted in any other way shall be treated as non- responsive and rejected. It will be mandatory on part of the tenderer to ensure that the rates quoted are not higher than as quoted in other Govt. Institutes of J&K State at least during the current financial year. If at any stage it is found that the supplier has executed the supplies or has quoted the rates lower than the approved ones, the differential amount shall be recouped from the supplier and further orders shall be placed on lower rates only.
- viii. The rates quoted should be F.O.R. Kakryal and inclusive of all taxes, duties, other charges like packing, transportation etc. Including entry tax, if any. No separate Tax/Levies shall be allowed. The rates should be quoted in accordance with the BoQ through online mode only.
- ix. No conditional tender shall be accepted. The authority reserves right to accept or reject any tender/ quotation without assigning any reasons thereof.
- x. The approved firm shall be bound to deliver ordered Machinery and Equipment within 4 weeks or a period mutually agreed up by the authorities.
- xi. The successful tenderer shall be responsible for execution of SITC obligations strictly in accordance with the contract in full and shall not in any case assign or sublet any part thereof. Deviation, if any can lead to forfeiture of Earnest money with holding of other deposits in Accounts Section as a whole or even black listing of the suppliers/ firms/ dealers/original manufacture.
- xii. If in case the tenderer fails to supply the material within the delivery period, the order will be liable to be treated cancelled and earnest money shall be forfeited.
- xiii. Rates should be quoted for the superior quality material only with Nomenclature/catalogue duly marked with seal & signature of the firms.
- xiv. In case any Tenderer charges rates for any item(s) more than the MRP, the action like forfeitures of earnest money/security money/ performance bank guarantee and removal of name from the list of the supplier shall be taken against the firm.
- xv. If at any stage during the tenure of the tender the successful tenderer reduces the

- sales price lower than the quoted rates under agreement will forthwith notify such reductions of the sale price to the competent authority immediately.
- xvi. The competent authority shall also have right to alter/ modify the specifications of any item(s) for purchasing in the best interest of the SMVDSB during the process of finalization of a contract viz. Placement of supply order.
- xvii. All the items supplied shall be of the best quality, specification, trade mark and in accordance with the approved standard, catalogue, samples if provided. In case of any articles supplied not being approved, shall be liable to be rejected or replaced and any expenses as a result of rejection or replacement of supplies, shall be entirely at the cost of tenderer.
- xviii. The supplies shall be accepted only in proper packing where-ever required.
- xix. **Down Time:** The engineer for servicing of the equipment shall be deputed within 48 hours of report from the concerned authorities and for any spare part required, same shall be arranged by the successful bidder at its own cost.
- xx. The equipment to be supplied shall have to be guaranteed for **95% uptime** by the tenderer during the warranty period. The period during which the equipment remains non-functional or unserviceable for want of engineer or non-availability of spare parts shall not be counted towards the guarantee period and has to be extended accordingly by that period. (1 day down = 1day extended) besides the competent authority shall be at liberty to impose suitable penalty upto Rs.4,000/- per day of down-time.
- xxi. Any other condition that is not indicated here can be incorporated in the purchase order if need arises.
- xxii. Any changes/corrigendum/extension of closing / opening dates in respect of this e-NIT shall be issued through SMVDSB's website, or e-publishing portal only and no press notification will be issued in this regard. The bidder(s) are therefore requested to regularly visit SMVDSB's website and e-publishing portal for updates.
- xxiii. In case of rejection of the bid(s) due to incomplete information or not meeting the terms & conditions mentioned in e-NIT, the competent authority's decision will be final and the bidder shall not be entitled to any compensation for non-issue of work.
- xxiv. In case of any document attached found forged/tampered, the bidder (s) is likely to face legal action against them under rules including forfeiture of their earnest money and debarred to participate in the tendering process of SMVDSB for the period of 03 years.
- xxv. After the successful culmination of tender, if the successful bidder(s) refuses to comply the supply orders on account of any reason, the same bidder(s) shall be debarred from further dealing with the Board for a period of 03 years and forfeiture of EMD.
- xxvi. The bidder may take note that SMVDSB is procuring the equipments on behalf of SMVD Institute of Medical Excellence, Kakryal (a part of SMVD Charitable Society).
- xxvii. SMVDSB reserves the right to seek clarifications or additional information/ documents from any bidder regarding its technical bid. Such clarification(s) or additional information/document(s) shall be provided within the time specified for the purpose. Any request / response thereafter shall not be considered and the proposal shall be liable to be rejected.
- xxviii. SMVDSB reserves the right to negotiate the rates offered, terms and conditions with the lowest bidder or any of the bidder on quality basis to ascertain the suitability of the acceptable offer.
 - xxix. It is clearly understood by the parties that no financial liability of any type is created by issuance of the letter of Award.
 - xxx. The successful bidder shall indemnify the Shrine Board / SMVD Institute of Medical Excellence against any 3rd Party losses / damages resulting as a consequence of use of his 'Medical Equipments', during entire period of validity of the Contract.
- xxxi. SMVDSB reserves the right to modify/change/delete/add any further terms and conditions prior to the issue of work order.
- xxxii. The period of CAMC shall begin after the expiry of warranty period.

8. **WARRANTY:**

Each machine / equipment quoted shall be under compulsory warranty as per OEM's policy but not less than three years from the date of successful commissioning at required site.

- 9. **SECURITY DEPOSIT:** The successful bidder shall have to deposit "Security Deposit (SD)" in the form of performance Bank Guarantee equal to 5% of the Contract value within 10 days of issuance of Letter of Award / Purchase Order. On receipt of Security Deposit, the EMD amount of Rs. 2.60 Lakh shall be released. In case, the amount of Security Deposit turns out to be less than the amount of the EMD, the firm shall have the option of requesting to treat his EMD as the Security Deposit. The Security Deposit shall be released against certificate of successful commissioning.
- 10. PENALTY: In case of delay in executing the SITC orders issued against the e-NIT, a Penalty @1% of order amount per week of delay shall be imposed, subject to a maximum penalty amount of 5% of the ordered value, beyond which the order shall be cancelled and the EMD forfeited. Notwithstanding such cancellation of order, the Competent Authority reserves the right to accept material afterwards by extending the timeline with or without appropriate penalty, if the authority is convinced about the reason for delay.

11. **BILLING AND PAYMENTS:**

- (i) No advance payments shall be made.
- (ii) The payment to the successful bidder(s) shall be made in the following manner:
 - a) 80% payment (excluding cost of Comprehensive Annual Maintenance Contract) shall be made against full supply of ordered material against certificate of Executive Director, Medical College, Kakryal.
 - b) 14% payment shall be made after successful installation, testing, commissioning and handover of equipment(s) to the end users against certificate to be issued by Executive Director, Medical College, Kakryal.
 - c) 2% payment shall be released after each year of Warranty / Defect Liability Period subject to satisfactory discharge of all DLP obligations. This amount can also be released early if the vendor provides a standard PBG (Performance Bank Guarantee) of equal amount valid till the end of DLP period.
 - d) The Comprehensive Annual Maintenance Charges shall be paid in 05 Annual equal instalments at the end of each year of CAMC coverage.
- (iii) The supplier shall have to mention the GST No. 01ABIAS9784P1ZK of Shri Mata Vaishno Devi Charitable Society, Katra while raising their bill of supplies. While filing GSTR-I, the supplier shall classify the supply / Service made to Shrine Board under Business (B to B) Sales. The supplier shall also mention six digit HSN code of the material to be supplied. In case the vendor doesn't upload / mention the bill under B to B, the GST amount levied in the Bill shall not be paid.
- (iv) The supplier shall file GSTR 1 and 3B within the due dates prescribed under the CGST / SGST Act 2017 so as to enable SMVDSB to claim timely input credit. In case of default, interest @2% per-month of tax amount shall be charged and recovered from the defaulting supplier.
- (v) In case of quarterly based GST filling firms, the supplier shall have to transfer their bills (B to B) on monthly bases under Invoice Furnishing Facility (IFF).

12. <u>INSPECTION / LIFTING BACK OF REJECTED SUPPLIES:</u>

- i. The supplied machines / equipments shall be checked / inspected by the team nominated by the authorities and if found defective or not as ordered, the same shall be rejected at the sole risk of vendor.
- ii. The rejected material shall have to be lifted by the supplier at his own risk and cost within a week's time failing which storage charges per day as may be deemed fit by the authority shall be levied. Beyond one month the material shall be auctioned and storage charges shall be recovered from the supplier @2% per day.

13. **TERMINATION OF CONTRACT:**

If the successful bidder fails to execute the SITC orders within the stipulated time or violates the terms and conditions of the e-NIT, the SITC order shall be liable to be cancelled by the competent authority. In such an eventuality, no compensation / damages, whatsoever shall be payable to the successful bidder.

14. **ARBITRATION:**

In case of any dispute arising between the parties to this e-tender and all matters connected therewith, both parties shall make every effort to resolve it amicably by direct informal negotiation. If, even after thirty days from the commencement of informal negotiation, the parties have not been able to resolve the dispute amicably, then such

disputes / differences shall be resolved by Arbitration as per the Arbitration and Conciliation Act, 1996.

- a) Either party may request other of its intention that a dispute be submitted to Arbitration and both the parties shall meet within 15 days from the date of receipt of such request, to select a sole arbitrator mutually for the resolution of dispute and venue / seat of Arbitration shall be at Jammu /Katra / Reasi.
- b) In the event that the parties cannot agree upon the selection of the sole Arbitrator, either party or both of the parties may move an application before the Hon'ble High Court at Jammu, under the Arbitration and Conciliation Act, 1996, for the appointment of sole Arbitration with seat / venue at Jammu for the resolution of disputes between the parties.

However, on failure of resolution of disputes through procedure elaborated above, the Courts at Katra / Reasi alone, shall have the Jurisdiction with respect to subject matter of this e-NIT.

16. **FORCE MAJEURE:**

Any failure or omission to carry out the provisions of the order shall not give rise to any claim by one party against the other, if such failure or omission arises from an "Act of God" which shall include all acts of Natural Calamities such as fire, flood, earthquakes, hurricanes or any pestilences or from civil strikes, compliances with any statute or regulations of the Government lock outs and strikes, riots, embargoes or from any other reasons beyond the control of the parties including the war (Whether declared or not) Civil War or State of Insurrection.

Queries may be addressed to:

1. Executive Director, SMVDIME, Kakryal.

E-Mail: edir.smvdime@maavaishnodevi.net

Contact No. 9906035050

2. Asstt. Chief Executive Officer (G), SMVDSB

E-Mail: aceog@maavaishnodevi.net

Contact No. 9906019466

No.: CO/Pur/NE/635-I/1058 (Dr. Gopal K Sharma)
Dated: 03.07.2025 Asstt. Chief Executive Officer

(Technical Bid)

(To be submitted on the letterhead of the Agency) FOR SUPPLY OF MEDICAL EQUIPMENTS TO SHRI MATA VAISHNO DEVI INSTITUTE OF MEDICAL EXCELLENCE, KAKRYAL

Na	ame of the Tenderer:	
De	etail of Tender Fee:	
	UTR No date Amount	
<u>De</u>	etail of EMD:	
	EMD in the form of CDR/FDR/TDR No, Amount: Date:, Bank, Branch	
	Date, Datik, Diaticii	
To),	
	The Chief Executive Officer, Shri Mata Vaishno Devi Shrine Board, Katra.	
Si	r,	
NI	I hereby submit my tender / bid for supplying medical machines / ata Vaishno Devi Institute of Medical Excellence as mentioned in the Clau T. The detail of the particulars submitted through online mode and in a hoduced below:	use No. 03 of the e- ardcopy format is as
3.	Particulars	Attached/Not
o.		Attached
1.	Name of the Supplier / Manufacturer with Address (telephone number/Mobile No.) along with brief description of background.	
2.	Manufacturer / Authorized dealer / Distributor of medical machines / equipments certificate.	
3.	Experience of supply of medical machines / equipments to Government Medical Colleges, Hospitals, Universities/ Institutes of National Importance for not less than 03 years as on 31 March, 2025 (Attach relevant copies of work order).	
4.	Self-undertaking certificate	
5.	Average Annual turnover for the last three years (2021-22, 2022-23 & 2023-24). (Proof to be enclosed)	
6.	The tenderer must have sound financial background and a positive net worth for the last three years (2021-22, 2022-23 & 2023-24). (Proof to be enclosed)	
3.	 a) PAN (proof to be enclosed) b) ITR statement/ Income Tax Assessment Order (for the last three years to be enclosed) i.e. 2021-22, 2022-23 & 2023-24. c) GST No. (proof to be enclosed) 	
9.	Catalogues of offered product	
0.	Declaration Certificate (Annexure-C)	
1.	No Deviation Certificate (Annexure-D)	
2.	Undertaking (Annexure-E)	
	ppies of documentary proof may be furnished where-ever required. Addi	tional pages may be
us	ed, if needed. Signature:	
	Name:	

Designation:

Contact No.:

R/o: _

Specifications of Medical Machines / Equipments:

S. No.	Name of Equipment	Technical Specifications
1.	Cautery Machine	 Advanced electrosurgical generator designed for open and laparoscopic procedures, supporting monopolar and bipolar energy. Suitable for general surgery, gynecology, urology, oncology, ENT, plastic surgery, and other specialties.
		 2. Output Modes and Features Monopolar Modes: Pure Cut Blend Cut (minimum 2 blend levels) Coagulation: Spray Coag, Fulguration, and Desiccation Bipolar Modes: Bipolar Coagulation Precise/Soft Bipolar Coagulation Bipolar Cut (optional but desirable) Advanced Features: Tissue Sensing/Feedback Mechanism to regulate power output based on tissue impedance. Automatic Return Electrode Monitoring (REM) or equivalent patient safety system.
		 Surgeon Profile Presets: At least 5 programmable presets. 3. Power Output Requirements Monopolar Cut: Up to 300–400 W Monopolar Coag: Up to 120–150 W Bipolar Coag: Minimum 70–100 W Output adjustable in 5–10 W increments 4. Control & Display
		 Large color touchscreen or high-resolution digital display. User interface must display: Mode in use Output settings Safety alerts Pad connectivity status Controls via: Front panel Footswitch (monopolar and bipolar)
		 Safety Features Return Electrode Monitoring (REM): Continuous monitoring of patient contact quality with visual and audible alerts. Isolated Output Circuits for patient protection. Automatic shutdown and alarm in case of fault or power overload. Compliant with IEC 60601-1 & IEC 60601-2-2 safety standards.
		 6. Connectivity & Data USB Port for system updates and event logging. Optional: RS-232 / Ethernet port for OR integration.
		7. Accessories (Included)

		Monopolar Electrosurgical Pencil (2 Nos)
		 Bipolar Forceps with Cable (1 Set) Reusable or disposable electrodes: blade, needle, ball (5– 10 units mixed)
		units mixed) Return Electrode Pads (10 units)
		Footswitch (Dual Pedal: 1 for monopolar, 1 for bipolar)Power cable (Indian standard)
		Universal accessory adapter (if needed)User and Service Manuals
		8. Construction • Compact tabletop model with ventilation system
		Casing made of medical-grade, corrosion-resistant ABS or equivalent
		 Power Input: 100–240V AC, 50/60 Hz Operating Temp.: 10°C – 40°C
		Humidity: 30–75% non-condensing
		9. Certifications • CE Marked (as per EU MDR)
		US FDA 510(k) Approved (if imported)
		ISO 13485 Certified ManufacturerBIS Registration (for Indian-made devices)
		Conformance to IEC 60601-1 and IEC 60601-2-2
		10. Warranty & ServiceMinimum 2 years onsite comprehensive warranty
		 Optional AMC/CMC for 5 years post-warranty Onsite support availability within 48 hours
2.	Central Monitoring	1. System Overview
	System (CMS)	Purpose: To enable centralized monitoring of multiple patients from a single weakstation.
		from a single workstation. • Compatibility: The system must integrate with bedside
		monitors from various manufacturers that support standard communication protocols such as HL7, IEEE11073, or
		equivalent.Applications: ICU, CCU, OR, ER, HDU, NICU, and general
		wards.
		Hardware Specifications Central Server
		 Medical-grade server with redundant power supply.
		Capable of recording and storing at least 30 days of patient monitoring data (alarms, waveforms, trends, events).
		 Configurable RAID support for data redundancy. 2.2 Workstation
		 Processor: Intel Core i5 or higher (or equivalent). RAM: Minimum 8 GB (16 GB recommended).
		 Storage: 512 GB / 1 TB. Display: 21" to 24" Full HD LED monitor(s), medical-grade,
		supporting multi-patient view (up to 16 waveforms per screen). • Networking:
		 Protocol: TCP/IP Dual LAN for failover and redundancy
		 Gigabit Ethernet supported
		Power Backup Medical-grade UPS (minimum 30 minutes backup for full)
		system including server and monitor).
		3. Software Specifications 3.1 Operating System
	•	L 5. LVOERAUDO SVSIERU

 Windows 10/11 (64-bit) or Windows Server (64-bit), compatible with hospital IT policies.

3.2 Monitoring Features

- Real-time waveform and parameter display including but not limited to:
 - ECG, SpO₂, NIBP, IBP, Temperature, EtCO₂,
 Respiration Rate, Cardiac Output, EEG (if available from bedside monitor).
- Customizable alarm limits with visual and audible priority- based alerts.
- Trend analysis:
 - o Graphical and tabular trends: minimum of 72–120 hours
 - o Full disclosure waveform storage: minimum 96 hours
- Event review with time stamping.
- Secure login and multi-level user access control.

3.3 Data Handling

- · Export formats: PDF, CSV, XML
- Optional HL7/DICOM compatibility for integration with EMR/HIS/RIS
- Software must support:
 - Automatic data archiving
 - Audit trails
 - o Report generation

4. Monitoring Capacity

- Must support simultaneous monitoring of a minimum of 12 beds, scalable up to 64 beds or more.
- Each bed display should allow:
 - Up to 16 waveforms per patient
 - o Parameter and trend summary
 - Alarm event review

5. Connectivity & Integration

- Interfaces:
 - HL7 (EMR/EHR)
 - DICOM (optional)
 - USB 3.0 (for backup/export)
- Gateway Support:
 - Integration with third-party bedside monitors using standard protocols
- Remote Access (Optional):
 - Secure VPN/web-based access for authorized users
 - Must comply with HIPAA/GDPR or equivalent data privacy standards

6. Environmental Specifications

- Operating Temperature: 10°C 40°C
- **Humidity:** 30% 75%, non-condensing
- System Weight: Workstation setup typically 20–25 kg (varies by configuration)

7. Certifications

- Manufacturer must be ISO 13485 certified.
- Product must have valid:
 - o CE marking under EU MDR or
 - o US FDA 510(k) clearance
 - o BIS (for India), if applicable
- Must conform to:
 - o IEC 60601-1 (Medical Electrical Equipment Safety)
 - o IEC 62304 (Software Lifecycle Processes)

8. Scope of Supply

		Central Monitoring Software License
		Workstation with required hardware
		Display monitors
		Medical-grade UPS
		Data interface units/adapters
		Network accessories (switches, connectors, cables)
		User manual, service manual
		Installation, testing, commissioning
		Minimum 2-year comprehensive onsite warranty
		9. Optional Items (To be Quoted Separately)
		Multi-function network printer for patient reports
		 Network-attached storage (NAS) or external backup
		solution
		 Wireless access points for Wi-Fi integration (if needed)
		Additional remote viewing stations
		10. Training & Support
		 Onsite training for clinical staff and biomedical engineers
		 Technical documentation and video-based training support
		Remote troubleshooting capability preferred
		Availability of Annual Maintenance Contract (AMC) and
		Comprehensive Maintenance Contract (CMC)
3.	Infusion Pump	1. General Description
		Type: Single Channel.
		 Application: For accurate delivery of IV fluids, medications and
		nutrients.
		Operation: Microprocessor-controlled infusion with user- friendly
		interface.
		 Display: 3.5" high-resolution capacitive touchscreen color display.
		2. Infusion Modes
		Modes Supported:
		Rate Mode
		Time Mode
		Dose Mode
		 Dose-Time Mode
		 Sequential Mode
		o Ramp Mode
		 Micro-infusion Mode
		 Auto & Manual Bolus Mode
		3. Flow Rate Range
		Adjustable flow rate: 0.1 ml/hr to 2000 ml/hr
		Flow accuracy: ±5% or better
		KVO (Keep Vein Open) Rate: Configurable, typically 0.1–5 ml/hr
		4. Drug Library & Safety Features Programmable drug library with capacity of up to 5000 drugs
		Programmable drug library with capacity of up to 5000 drugs Only and drug identification assets described by the second of
		Color-coded drug identification supported
		Dose error reduction system (DERS) And below and air in line detection.
		Anti-bolus and air-in-line detection Occlusion procesure manifering (upon colorable lovels)
		Occlusion pressure monitoring (user-selectable levels) Automatic purgo and bolus function
		 Automatic purge and bolus function Lockable keypad or screen for safety
		,,
		5. Compatibility
		Universal compatibility with standard IV administration sets
		6. Connectivity
		Wi-Fi module built-in for central monitoring/networking
		Optional: HL7 compatibility for HIS integration
		USB port for data export and drug library updates
	•	

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		 7. Power & Battery Power Supply: 100–240V AC, 50/60 Hz Battery Backup: Minimum 6 hours operation at 25 ml/hr/channel
		8. Construction & Accessories Lightweight, compact design with pole-mount clamp included Channel lock feature for individual pump head Optional docking station for multi-pump configuration
		 9. Certifications & Compliance Should comply with: IEC 60601-1, IEC 60601-1-2 Quality Standards: ISO 13485, CE marked, preferably US FDA 510(k) cleared Warranty: Minimum 2 years
4.	Tourniquet System	1. System Configuration: Type: Electronic, Dual-channel pneumatic tourniquet system Channels: 2 independent channels for bilateral limb use Display: High-resolution LCD or LED display showing pressure, time, and alarms Controls: Touchscreen or membrane keypad controls Modes: Pressure and timer control for both channels independently Battery Backup: Minimum 2-hour battery backup for emergency use 2. Tourniquet Pump: Pressure Range: 0–500 mmHg (adjustable in 1 mmHg increments) Accuracy: ±5 mmHg Timer: Adjustable from 0 to 240 minutes Alarm System: Overpressure Pressure drop Timer expiration Battery low Cuff disconnection 3. Cuffs (Reusable, color-coded): Material: Latex-free, durable, and easy-to-clean fabric Sizes Included: B' x 2.5" – Qty: 1 The color of the
		 Rolling Stand: Stainless steel or powder-coated mobile stand with locking wheels Tubing: Color-coded, kink-resistant Wall Mount Bracket: Optional for fixed installations
		5. Safety & Compliance:Standards: IEC 60601-1, IEC 60601-1-2

		 Certifications: US FDA / CE (issued by Notified Body with 4- digit number)
		Electrical Supply: 220–240V, 50HzWarranty: Minimum 1 year
		C. Additional Bouvinements.
		6. Additional Requirements:
		Easy disinfection and infection control design
		Vendor must provide user training and installation
5.	Transport	1. Scope of Supply
	Ventilator	The transport ventilator system should be capable of supporting Adult,
		Pediatric, and Neonatal patients. The system must include single limb and
		double limb circuit compatibility, advanced ventilation modes, and be
		suitable for ICU transport and intra- hospital movement.
		O. Tankaisal Cusaifications
		 2. Technical Specifications Main Unit – Single Limb Transport Ventilator (Adult + Pediatric) Model: TV50 or equivalent
		Ventilation Modes:
		 P-A/C, V-A/C, P-SIMV, V-SIMV, PRVC, DuoLevel, CPPV VSV, APRV, AMV, PSV (Spontaneous and Triggered) Key Parameters:
		RSBI, P0.1 monitoring
		Oxygen Sensor: Non-consuming type
		 Power Supply: 220–240V AC with Indian standard plug Battery Backup: Minimum 4 hours
		Bluetooth Feature: Integrated for data transfer/remote
		monitoring
		Alarms: Visual and audible alarms for high/low pressure,
		apnea, disconnection, power failure, etc.Display: Color TFT/LCD with touchscreen functionality
		Accessories:
		AC Adapter (without power cord)
		Indian power cordNIST-2 O2 inlet connector
		Disposable Adult Circuit with flow sensor and filter
		Disposable NIV Mask (Medium Size)
		Demo Lung (Adult)
		O2 Hose (3-meter with NIST-2 Connector)
		Main Unit – Double Limb Transport Ventilator (Adult + Pediatric) Model: TV80 or equivalent
		All features same as above, but compatible with double- limb
		circuit
		Includes: Dual Limb Ventilation Circuit
		 Dual Limb Ventilation Circuit Same set of modes, oxygen sensor, alarms, display, and
		accessories as Single Limb unit
		Optional - Neonatal Ventilation Module
		Compatibility: Should integrate with TV80 unit Minimum Tidal Values as 0 and
		 Minimum Tidal Volume: 2 ml Modes: P-A/C, V-A/C, PSV, CPAP, PRVC, SIMV suitable for
		neonates
		Flow Trigger Sensitivity: Adjustable down to 0.2 L/min
		 PEEP Range: 0 – 20 cmH₂O
		I:E Ratio: Configurable 1:10 to 4:1 Alarm Limits: Customizable for populate care.
		Alarm Limits: Customizable for neonatal care
		2. General Requirements
		User Interface: Intuitive GUI; English language

Deith Description of a sitable for two and the beautiful to
 Build: Rugged and suitable for transport; lightweight
Certifications:
 CE Marked (Issued by Notified Body)
 USFDA (if applicable)
 ISO 13485 Certified manufacturer
o IEC 60601-1 and IEC 80601-2-12 compliance
Warranty: Minimum 2 years
 Demonstration: Mandatory before final approval
 Training: On-site training for users and biomedical staff

(ON THE LETTER HEAD OF THE FIRM)

DECLARATION

I / We hereby declare that no case is pending with the police / court against the bidder / firm / company (Agency). Also, I / We have not been suspended / blacklisted by any PSU / Government Department / Financial Institution / Court etc.

Spal	and	Signa	fura a	f tha	bidder
Seai	and	Siuna	ture o	rtne	biaaer

Place: Date:

(ON THE LETTER HEAD OF THE FIRM)

NO DEVIATION CERTIFICATE

Notwithstanding anything mentioned in our bid, we hereby accept all the terms and conditions mentioned in the e-NIT. I/We hereby undertake and confirm that we have understood the specifications properly and shall supply the medical machines / equipments to SMVDIME.

Place: Date:

Seal	and	Signat	ure o	f the	bidder

(ON THE LETTER HEAD OF THE FIRM)

UNDERTAKING

To The _	
Sub:	e-NIT for Supply, Installation, Testing and Commissioning of Medical Equipments (OT / ICU / Emergency / Wards) and (for selected equipments) post-warranty Comprehensive Annual Maintenance Contract for a period of 05 years. The Medical Equipments in reference are required at Shri Mata Vaishno Devi Institute of Medical Excellence, Kakryal (Katra).
Sir,	(rana).
	I/We hereby agree to abide by all terms and conditions laid down in tender document. We will be responsible for warranty of all Machinery and Equipment for three years from the date of successful installation.
3.	This is to certify that/We before signing this bid have read and fully understood all the terms and conditions and instructions contained therein and undertake myself/ ourselves abide by the said terms and conditions.
4.	I/we agree to abide by the tendered terms & conditions.
5.	I / we declare that our financial position is sound and we are competent to execute the supplies as & when allotted.
6.	We will execute the supplies strictly in accordance with the approved specifications, is approved in our favour.
	(Signature of the Bidder)
	Name and address of the Bidder

FINANCIAL BID

(to be submitted online only)

FOR THE SUPPLY OF MACHINES / EQUIPMENTS TO SHRI MATA VAISHNO DEVI INSTITUTE OF MEDICAL EXCELLENCE, KAKRYAL

S. No.	Name of Equipment	Indicative Qty	All- inclusive rate per Unit for SITC (in Rs.)	CAMC charges for 5 years (in Rs.)	Total Amount (in Rs.)
1.	Cautery Machine	8			
2.	Central Monitoring System (CMS)	4		Not Required	
3.	Tourniquet System	2		Not Required	
4.	Transport Ventilator	2		Not Required	
5.	Infusion Pump	10		Not Required	