



## **SHRI MATA VAISHNO DEVI SHRINE BOARD, KATRA**

**e-NIT**

**FOR**

**Operation and Maintenance of Bi-cable Jig Back Double Reversible fixed grip Passenger Ropeway at SMVDSB (between Bhawan and Bhairon Ji Temple)**

**e-NIT No.: CO/Adm/85-II/3568 DATED: 01.12.2025**

**Last Date for submission of e-Tender: 23.12.2025 upto 3:00 PM**

**Address:** Central Office, Shri Mata Vaishno Devi Shrine Board, Katra (J&K) – 182301

**Ph.:** 01991-232075, 234570, **Fax:** 01991-232120, 232089

**E-mail:** [jtceos@maavaishnodevi.net](mailto:jtceos@maavaishnodevi.net), [am\\_adms@maavaishnodevi.net](mailto:am_adms@maavaishnodevi.net)

**Website:** [www.maavaishnodevi.org](http://www.maavaishnodevi.org), [www.jktenders.gov.in](http://www.jktenders.gov.in)



# Office of the Chief Executive Officer Shri Mata Vaishno Devi Shrine Board, Katra

e-NIT No.: CO/Adm/85-II/3568

Dated: 01.12.2025

e-Tenders on prescribed format are invited on behalf of Shri Mata Vaishno Devi Shrine Board through Chief Executive Officer, SMVDSB, under Two Stage Bidding System, from reputed and experienced Firms / Companies / Manufacturers registered with Govt. Organizations/ Semi Govt. Organizations and Public Sector Undertakings for “**Operation and Maintenance of Bi-cable Jig Back Double Reversible fixed grip Passenger Ropeway at SMVDSB (between Bhawan and Bhairon Ji Temple)**”, initially for a period of three years, extendable for two more years subject to satisfactory performance.

The e-NIT consisting of detailed Terms & Conditions, Eligibility Criteria and other details can be seen / downloaded from <http://jktenders.gov.in> and/or SMVDSB website [www.maavaishnodevi.org](http://www.maavaishnodevi.org)

The Tender Document Fee of **Rs. 2000/-** and the Earnest Money Deposit of **Rs.4,12,000/- (scanned copies)** to be uploaded along with the technical bid in the shape of CDR/TDR/FDR drawn from any nationalized/scheduled bank pledged to FA/Chief Accounts Officer, Shri Mata Vaishno Devi Shrine Board, Katra. The bidder shall mention EMD details and UTR No. in the prescribed Technical Bid.

The complete bidding process will be done online on the e-Tender portal [www.jktenders.gov.in](http://www.jktenders.gov.in). The tenders must be submitted strictly in accordance with the provisions of the detailed e-NIT. **No proposal will be accepted through any other mode.**

No: CO/Adm/85-II/3568  
Dated: 01.12.2025

Sd/-  
(Satish Kumar Sharma), JKAS  
Jt. Chief Executive Officer

## **Background**

Shri Mata Vaishno Devi Shrine Board (**herein after “SMVDSB”**) is an autonomous body constituted in terms of the Jammu & Kashmir Shri Mata Vaishno Devi Shrine Act, 1988 (Act No.XVI of 1988, 31st August, 1988). It was created for better management, administration and governance of Shri Mata Vaishno Devi Ji Shrine. The Holy Shrine, is one of the most visited pilgrimage destinations in the country, nestled in the Trikuta Hills of the Jammu & Kashmir.

SMVDSB requires the services from established, experienced Firms / Companies / Manufacturers for **“Operation and Maintenance of Bi-cable Jig Back Double Reversible fixed grip Passenger Ropeway at SMVDSB (between Bhawan and Bhairon Ji Temple),** initially for a period of three years, extendable for two more years subject to satisfactory performance.

## **Description of system & salient features**

### **a. Description of system**

The Passenger Ropeway project was commissioned on 24.12.2018. The Passenger Ropeway System comprises two terminal stations — the Lower Terminal Point (LTP) located at Bhawan and the Upper Terminal Point (UTP) situated at the hilltop near Bhairon Ji Temple. It is a bi-cable jig-back system designed to transport passengers/devotees in cabins, each having a capacity of 45 passengers plus one (01) attendant, over a distance of 440 meters with a level difference of 236.68 meters. The system operates with two cabins.

The Passenger Ropeway operates at a speed of 6.0 meters per second, in both automatic and manual modes, with regular operations carried out in auto mode. Passenger boarding and de-boarding facilities are available at both terminals (UTP and LTP).

Most of the equipment of the Passenger Ropeway System including the main drive motor, electrical control panels, gear box, drive sheave, trestles, etc. are original, from the time of commissioning. However, line sheaves are replaced periodically on a condition basis as part of maintenance activities.



### **b. Salient Features**

The Technical Data of the Passenger Ropeway System is enclosed with the e-NIT.

## 1. **INSTRUCTION TO BIDDERS REGARDING E-TENDERING PROCESS**

- i. The interested bidder can download the e-NIT / bidding document from the website [www.iktenders.gov.in](http://www.iktenders.gov.in) & [www.maavaishnodevi.org](http://www.maavaishnodevi.org).
- ii. To participate in bidding process, bidders have to get (DSC) “Digital Signature Certificate” as per information Technology Act-2000 and subsequent amendments made till date, to participate in online bidding. This certificate will be required for digitally signing the bid. Bidders can get above mentioned digital certificate from any approved vendors.
- iii. The Bidders, who already possess valid (DSC) Digital Signature Certificates, need not to procure new Digital Signature Certificate.
- iv. The bidders have to submit their bids online in electronic format with Digital Signature. The bids cannot be uploaded without Digital Signature. No Proposal will be accepted in physical form.
- v. Bids will be opened online as per time schedule mentioned in the e-NIT.
- vi. Before submission of online bids, bidders must ensure that scanned copies of all the necessary documents have been attached with bid.
- vii. The SMDSB will not be responsible for delay in online submission of bids under any circumstances.
- viii. All the required information for bid must be filled and submitted online.
- ix. Bidders should keep with him the scanned copies of all documents & EMD as specified in the tender documents.
- x. **The scanned copies of cost of tender document, EMD specified in the tender documents be submitted online otherwise bid will not be accepted.**
- xi. Bidders are advised to use “My Documents” area in their user on <http://iktenders.gov.in>, e-tendering portal to store important documents like Balance sheet, GST Registration Certificate, ITR certificate, Manufacturers authorization and other related documents etc., and attach these certificates as Non-Statutory documents while submitting their bids.
- xii. Bidders are advised to scan their documents at 100 DPI (Dots per Inch) resolutions with Black and White, PDF \Scan properly.
- xiii. The bidder should carefully study the document and prepare his/her tender with consideration of all provisions of the document. He should fully acquaint himself/herself with site conditions and all other factors which may influence preparation of his tender.

## 2. TENDER SCHEDULE:

i. The e-NIT Schedule is as under:

Publishing Date	:	02.12.2025 at 05:00 PM
Download Start Date	:	02.12.2025 at 05:30 PM
Pre-bid meeting	:	06.12.2025 at 01:00 PM
Bid Submission Start Date	:	10.12.2025 at 03:00 PM
Bid Submission End Date (online)	:	23.12.2025 at 03:00 PM
Date of Opening of Technical Bid (online)	:	24.12.2025 at 03:00 PM
Date of presentation	:	Shall be intimated separately

- i. In case of holiday, the bids will be opened on the next working day.
- ii. SMVDSB, will not be responsible for any delay in online submission of the bid due to any reason (Technical or otherwise).
- iii. Bidders must ensure to upload scanned copies of all necessary documents as mentioned in the e-NIT.
- iv. (a)-The original EMD shall have to be submitted by the L-1 bidder within three days of opening of financial bid.  
  
(b)- Performance security @5% of the contract amount shall be submitted in the form of BG / CDR TDR / FDR pledged to FA / CAO, SMVDSB by bidder at the time of allotment.

### 3. Scope of Work (“Services”)

- i. Coordination for Technical support and supply of spares with M/s Garaventa AG, Switzerland / M/s Doppelmayr, India and SMVDSB during technical inspection of Passenger Ropeway.
- ii. Comprehensive O&M of Passenger Ropeway including providing of consumables but excluding capital spares, which shall be provided by SMVDSB (**Annexure-C**).
- iii. Providing of Technical manpower and full-time site in-charge for the O&M of Passenger Ropeway.
- iv. The daily, monthly, half yearly and annual maintenance shall be conducted by O&M contractor as per the approved O&M Manual provided by M/s Garaventa AG / M/s Doppelmayr and as per applicable codes and guidelines issued by GOI and Govt. of J&K from time to time. O&M contractor shall intimate in advance the necessary shutdown required for the maintenance for the consideration and approval of the competent authority of SMVDSB.
- v. Comprehensive maintenance by OEM regarding 500/15/10 KVA DG Sets / Changeover

and 400/10 KVA Servo Voltage Stabilizers installed at Passenger Ropeway LTP / UTP Stations shall be under the scope of O&M contractor.

- vi.** The periodic maintenance of 3 phase incoming main supply panel (Electric Field) installed in machine room shall be looked after by O&M contractor through the OEM. The payments on account of repair / AMC shall be reimbursed, subject to the certification by the designated Engineer Incharge / Technical Committee of SMVDSB.
- vii.** Regular checks & tests, periodic visual inspection in respect of any discontinuities, welding defects, corrosion, misalignment, damages, cracks etc. and any wear/tear and rectification thereof in any component of the structure/system.
- viii.** Technical support to be provided by O&M contractor such as Engineer / Expert to visit on quarterly basis or on any emergent situation.
- ix.** Safety / internal technical audits on half yearly basis, coordination for spares arrangements with OEM & Custom clearance, nomination of a full time Senior Executive to look after the O&M related issues. The annual safety / technical audit shall be conducted in association with M/s Garaventa AG / M/s Doppelmayer during the annual inspection of Passenger Ropeway.
- x.** Conduct of the periodic mock drills of rescue operations and to ensure all the safety checks of Passenger Ropeway and other safety aspect of the Passengers. All the contingency measures as per the GOI and Govt. of J&K guidelines shall have to be adhered.
- xi.** The operations of Passenger Ropeway shall be 12 hours as per the design capacity. The operations can be increased on any given day, subject to the clear visibility and weather conditions during Operations, the maintenance shall have to be carried out by O&M contractor without hampering the normal operation hours. The Operation hours of Passenger Ropeway will be decided by SMVDSB by issuing orders to this effect time to time.
- xii.** The insurance of the Passengers and Passenger Ropeway shall be provided by the SMVDSB, whereas, the insurance of the staff of O&M contractor and the visiting experts shall be sole responsibility of the O&M contractor.
- xiii.** The necessary annual testing of Hydraulic & Gear Oil conditions of “on-board hydraulic break cabins/break units” and main gear box, haulage rope & track rope testing of the Passenger Ropeway shall be conducted by O&M contractor through recognized Government institutes in India, as per the Passenger Ropeway guidelines. The payments shall be reimbursed against the tax invoice, as per actual. Any other test required shall be reimbursed on the similar pattern.
- xiv.** The accommodation facilities for the O&M contractor staff shall be provided by SMVDSB @ Rs.12,000/- per month and same shall be reflected as “Deduction” in the monthly bill of O&M by contractor. The Boarding, Lodging and Transportation to the visiting technical experts of O&M contractor shall be provided by the SMVDSB free of cost, at Jammu, Katra & Bhawan / Bhairon Ji in SMVDSB establishments.
- xv.** Availability of tools & tackles including grip hoist, dynamometer, rope clamps etc.

required for day to day maintenance / annual maintenance shall have to be ensure by O&M contractor.

- xvi.** The O&M contractor shall share the daily, monthly, half yearly and annual maintenance report to the Designated Engineer Incharge at Passenger Ropeway station.
- xvii.** The prevention of any damages to the cable or any other components from any bugs or rodents shall be the sole responsibility of O&M contractor, however, the pest control services will be provided by SMVDSB on recognition by O&M contractor.
- xviii.** The safety / technical audit shall be conducted as per the prescribed standards of Passenger Ropeway and guidelines of GOI and Govt. of J&K on annual / half yearly basis, as prescribed. The reports shall be shared with designated Engineer Incharge of SMVDSB for reference and records. All deficiencies in the safety / technical audits shall have to be addressed by O&M contractor. The SMVDSB shall provide the required spare parts or any items beyond the scope of the O&M Contract.
- xix.** Record of all prescribed inspections, tests performed during the contract including safety / technical audit shall have to be maintained meticulously and handed over a set of the same to SMVDSB after completion of the contract. However, a copy of the test, inspection, safety / technical audit report must be immediately handed over to the designated Engineer Incharge of SMVDSB along with the status report of the system.
- xx.** Any software / CD being kept as standby shall also be handed over to SMVDSB after completion of the contract for records.
- xxi.** Any other activities required related to the Passenger Ropeway for the smooth O&M of the Passenger Ropeway, not mentioned above, shall deemed to be in the scope of O&M contractor.
- xxii.** O&M contractor shall follow all the instructions prescribed in the O&M manual and the Guidelines of the GOI and Govt. of J&K including any future communications.
- xxiii.** The technical specification(s) of all the spares shall be as per the O&M manual of M/s Garaventa AG / M/s Doppelmayr under intimation to the SMVDSB Engineer Incharge.
- xxiv.** O&M contractor shall be responsible for the issuance of necessary safety & fitness certificate duly endorsed by M/s Garaventa AG / M/s Doppelmayr & M/s RITES immediately after annual inspection. Further, O&M contractor shall issue the above said certificates as & when required by the SMVDSB during the period of operation.

#### **4. Technical Eligibility Criteria / Evaluation Process**

- i.** SMVDSB shall constitute a Bid Evaluation Committee (BEC) to evaluate the Technical Bids.
- ii.** The BEC constituted by SMVDSB shall evaluate the responses to the e-NIT and all supporting documents submitted by the bidders.

- iii. The BEC may seek clarifications from the bidders and may visit the bidder's site / project site(s) to validate the credentials / citations by such bidder. Inability to submit the documents / clarifications may lead to rejection.
- iv. The BEC shall evaluate the bids on the basis of applicant's experience and its understanding of the ropeway system. Only those bidders whose Technical Proposals get a score of **70** marks or more out of 100 shall qualify for further consideration, as per following scoring criteria:

<b>SNo.</b>	<b>Parameter</b>	<b>Marks</b>	<b>Max. Marks</b>
<b>1.</b>	The bidder should have sufficient experience in the field of <b>operation &amp; maintenance of Passenger Ropeway Projects on CEN Standard (Min. 500 PPH)</b> and shall be given the weightage as under: 10 years and above – (25 marks) 05 upto 10 years – (20 marks) Less than 05 years – (15 marks)	-----	<b>25</b>
<b>2</b>	The bidder should have executed Passenger Ropeway of minimum capacity of <b>Min. 500 PPH</b> :  > 03 projects – (25 marks) = 03 projects – (20 marks) Less than <b>03 projects</b> – (15 marks)	-----	<b>25</b>
<b>3.</b>	The bidder must have Average Annual Turnover minimum Rs. 5.00 Crores during the last three (3) financial years preceding the bid submission end date <b>in the field of operation &amp; maintenance of Passenger Ropeways.</b> > Rs 10 crore – (20 marks) > Rs 08-10 crore – (15 marks) Rs 5-8 crores - (10 marks)	-----	<b>20</b>
<b>4</b>	<b>Presentation</b>	-----	<b>30</b>
	<b>Total</b>		<b>100</b>

- v. Based on the technical eligibility and presentation, SMVDSB shall publish the list of technically qualified bidders. Shrine Board shall be at liberty to disqualify the bidder, if not found suitable at any stage of the bidding process.
- vi. Subsequently after evaluation of Technical Bids, the financial bids of the technically qualified bidders shall be opened.
- vii. **The contract shall be allotted to the bidder quoting the lowest rate (L1) for the work.**

## **5. SUBMISSION OF TENDERS:**

The tenderers are required to submit their tender under **Two Stage Bidding System** with Stage-I (Technical Bid Qualification) and Stage-II (Price Bid).

### **a. Stage-1 (Technical Bid Qualification):**

**This cover shall contain scanned copies of the following**

**(Check List at Annexure A):**

- i. Proof of Tender document fee and EMD deposited with the SMVDSB.
- ii. Copies of original documents defining the constitution or legal status, place of registration and principal place of business.
- iii. Financial turnover Certificate, year-wise, for the last three Financial Years **i.e. 2021-22, 2022-23 and 2023-24, duly certified by the Chartered Accountant.**
- iv. Work Completion Certificates along with Work Orders in support of **Clause 4 (iv)** of the Technical Eligibility Criteria / Evaluation Process, duly issued by an officer, not below the rank of Executive Engineer or equivalent.
- v. Copy of PAN Card and GST registration certificate.
- vi. Reports on the financial standing of the bidder such as profit and loss statement, balance sheet for the last three Financial Years **i.e. 2021-22 to 2023-24**, duly certified by Chartered Accountant and supported with ITRs of the last three Financial Years.
- vii. Bidder shall furnish proof of the latest returns in GST-3/GSTR-3B.
- viii. Signed and Stamped copy of Tender document (all pages) in respect of acceptance of all terms and conditions of e-NIT.

**Note: Original documents if required to be verified, the same shall have to be facilitated by the bidder. Further, the documents certified by the Chartered Accountant must contain Unique Documentation Identification Number (UDIN).**

### **b. Stage - 2 (Price Bids):**

In the second stage of bidding process, the financial bids of all the technically qualified bidders shall be opened on dates specified. **(Annexure "B")**.

## **6. BID SUBMISSION / WITHDRAWAL**

- i. Bids shall be submitted online within the stipulated deadline. SMVDSB, may at its discretion, extend the deadline of bid submission by issuing an amendment. In that case all rights and obligations of SMVDSB, and the bidders previously subject to the original deadline shall thereafter be subject to the new deadline as extended.
- ii. No bid shall be withdrawn by any of the participating tenderers after the closing date of submission.

## **7. BIDDER'S SITE VISIT**

The bidder shall be at liberty to visit and examine the site(s) and its surroundings and obtain all information that may be necessary for preparing the bid. Such site visit shall be at the bidder's own expense, risk and responsibility. Lack of knowledge of site /site conditions/working conditions shall not be considered as a reason whatsoever it may be. SMVDSB, shall however, facilitate such visits to the extent possible on written requests of prospective bidders.

## **8. GENERAL CONDITIONS**

- i. Tender without copy of requisite tender fee and in deficient of any conditions of e-NIT or submitted incomplete in any respect is liable to be rejected.
- ii. Conditional Tenders shall not be accepted and shall be out rightly rejected.
- iii. The Tender document Fee is non-refundable.
- iv. Each Bidder shall have to submit only one Tender, submission of any additional Tender shall invite disqualification.
- v. The Tender offer shall be valid for **120 days** from the last day of receiving of the tender. However, prior to expiry of the original Validity Period, SMVDSB may, on the merit of case, request for extension of validity of the offer for a further period of maximum **30 (thirty) days** without any change in terms & conditions of the offer.
- vi. Even though any Bidder may satisfy the requirements of e-NIT, he/she would be liable for disqualification on grounds of submitting misleading / false information or deliberately suppressing the information in the forms, statement and enclosures in the Eligibility Criteria document and have record of poor performance such as abandoning work, leaving Contract incomplete or financial failures / weaknesses etc.
- vii. If any information furnished by the contractor is found incorrect at any stage, Contract shall be terminated and further penal action shall be initiated, e.g. forfeiture of EMD / Performance Security / Security Deposit and debarring for period of three years for participating in SMVDSB tender process. JV in any form shall not be allowed bidding.
- viii. The contract as a whole or part thereof is Non-Transferable.
- ix. SMVDSB reserves the right to instruct the bidders to submit hard copy of any relevant document (and to produce the original documents for verification) during scrutiny & evaluation of bids. Bidders' failure to comply with such instruction may lead to rejection of bid.
- x. The Bidder shall comply with all the statutory provisions as laid down under various Laws/Act/Rules like Employees Provident Fund, ESI and other Laws/Acts/Rules in force from time to time.

- xi.** The contractor/bidder shall be under obligation to comply with all statutory / labour laws / regulations in vogue.
- xii.** The contractor/bidder shall have to execute the job under strict supervision and to the best satisfaction of Engineer In-charge, SMVDSB.
- xiii.** SMVDSB reserves the right to accept or reject the bid, wholly or partly, or to split the work in parts and to add/delete any of the items, without assigning any reason whatsoever.
- xiv.** SMVDSB may terminate the tendering process at any time and without assigning any reason. SMVDSB reserves the right to amend/ edit/ add/ delete any clause of this e-NIT Document. Any such amendment/ editing/ addition/ deletion shall be notified at the e-tendering portal: [www.jktenders.gov.in](http://www.jktenders.gov.in).
- xv.** In case of any dispute or clarification in Tender, the decision of the Chief Executive Officer, SMVDSB shall be final & binding upon the Bidder.

## **9. EARNEST MONEY DEPOSIT (EMD) / BID SECURITY**

- i.** The bidders shall have to deposit the requisite earnest money amounting to **Rs. 4,12,000/- (scanned copies)** to be uploaded along with technical bid in the shape of CDR/TDR/FDR drawn from any nationalized/scheduled bank pledged to FA/Chief Accounts Officer, SMVDSB, Katra.
- ii.** Bid securities of the unsuccessful bidders shall be returned/released at the earliest after the expiry of the final bid validity period and latest by the **30<sup>th</sup> day** after the award of the contract to the successful bidder. Bid security shall be refunded to the successful bidder on receipt of performance security.
- iii.** The Earnest Money Deposit (EMD) of the successful bidder shall be released on deposit of performance security.
- iv.** A bidder's EMD will be forfeited if the bidder:
  - a.** Withdraws or amends his tender after the closing date/last date of final bid submission date;
  - b.** Impairs or derogates from the tender in any respect within the period of the validity of the tender;
  - c.** If the tenderer fails to furnish the required performance security within the specified period.

## **10. ALLOTMENT OF WORK**

After scrutiny and evaluation of Financial Bids, the Contract will be awarded to the Lowest Bidder and the successful bidder shall have to enter into an Agreement with the Shrine Board within a period of **21 days** from the date of award of the Contract.

## **11. NEGOTIATIONS**

In case the bid price quoted by the bidder(s) is abnormally higher, SMVDSB reserves the right to invite the L1 bidder for negotiations. Moreover, the L2 bidder shall be kept in

reserve and may be invited in its discretion for negotiations in case the L1 bidder fails to negotiate.

## **12. PERFORMANCE SECURITY**

- i. The successful Bidder shall furnish performance security equivalent to **05% (five percent)** of the total value of the Contract, in the form of Bank Guarantee/ CDR / TDR / FDR from any Nationalized / Scheduled Bank pledged to the FA/Chief Accounts Officer, SMVDSB, Katra within a period of **07 Days** from the issuance of Letter of Award. Failure to do so within the stipulated period, the contract shall be liable for cancellation together with forfeiture of the Earnest Money Deposit (EMD).
- ii. The performance security shall be released on completion of the Contract on certification of Engineer In-charge, SMVDSB.
- iii. In case the O&M Contractor decides to stop the work during the subsistence of the Contract or withdraws the Services. The contract shall be terminated by SMVDSB on account of deficiency in service, the Performance Guarantee shall be forfeited and the contractor shall be penalized/debarred from participating tender for next **05** years in Shrine Board.

## **13. SECURITY DEPOSIT**

The Security Deposit equivalent to 05% shall be deducted from each running account bill and the same shall be released on completion / expiry of the contract, subject to the satisfaction of SMVDSB.

## **14. TERMS OF PAYMENT**

- i. The O&M payment shall be released against the GST compliance invoices, raised by the Contractor on monthly basis, subject to the certification by the Designated Engineer Incharge, SMVDSB. To enable the Shrine Board to claim Input Tax Credit (ITC) in timely manner, Quarterly basis return filing parties shall be required to submit the Invoice Furnishing Facility (IFF) return on a monthly basis. Failure to file the GST return & IFF within the stipulated time will attract an interest charge of 2% per month on the outstanding amount.
- ii. For delay in providing Services, SMVDSB reserves the right to impose liquidated damages as stipulated in the tender.
- iii. Income Tax as per statutory provision shall be borne by the successful bidder. SMVDSB shall deduct as per the statutory norms viz. Tax deduction at source etc. from payments being made to the successful bidder.
- iv. SMVDSB reserves the right to carry out inspection, as and when required without intimating the allottee/contractor, of the various locations where the work is in progress. Any shortcomings found during inspection will be intimated to the successful bidder/ its staffs orally or in written which shall have to be attended immediately by the successful bidder or its staffs. The penalties imposed on the

successful bidder from time to time, shall be recovered from the Monthly Bill or from the Performance Security / Security Deposit. SMVDSB reserves the right to treat continuous shortcomings as “**Deficiency of Service**” and terminate the Contract.

- v. The successful bidder shall ensure timely payments to its workforce and meet all the contractual commitments in terms of payments, insurance, safety of its workers. All statutory payments to the workers shall be done immediately upon becoming due. The successful bidder undertakes to keep SMVDSB indemnified in this regard.

**15. PENALTY FOR DELAYS**

- i. The technical snags in the Passenger Ropeway owing to the reasons solely attributable to the contractor shall have to be rectified within the shortest possible time. In case of his failure to do so within a period of 48 hours, the SMVDSB, shall be at liberty to take up the rectification work at the risk and cost of the **contractor** and recover the cost on account of rectification from amount due to the contractor and in the shape of Performance Security / Security Deposit and payment due to the contractor / bidder.
- ii. Additionally, the Shrine Board shall be at liberty to impose upto maximum leviable penalty as detailed below on the successful bidder for delay and recover from amount due to the contractor.

<b>SNo</b>	<b>Time frame</b>	<b>Amount (Rs.)</b>
<b>1</b>	Upto 2 days after lapse of timeframe of 48 hours	1% of Contract amount
<b>2</b>	2-10 days	3% of Contract amount
<b>3</b>	11-20 days	7% of Contract amount
<b>4</b>	21-30 days	10% of Contract amount. Beyond 30 days, the contract shall be cancelled and the firm shall be barred from participating in SMVDSB tenders for a period of 3 years consecutively.

**16. SPARES**

The list of consumables in the scope of contractor is enclosed as **Annexure-“C”**. However, the management of Inventory of Spare parts to its optimum level, considering the lead time of delivery, shall be the sole responsibility of the contractor. The contractor shall keep all critical spare parts at site to ensure replacement of defective / faulty parts immediately for ensuring the smooth operation of Passenger Ropeway System. The contractor shall be responsible for timely intimation of the requirement of Spare Parts for Inventory Management including replacement of any critical / capital spares as per the guidelines of Passenger Ropeway, under the scope of SMVDSB.

**17. MANPOWER**

The Manpower deployed for O&M of Passenger Ropeway must possess the requisite qualification and expertise in the field. The contractor shall impart the required training to its staff on regular intervals. The contractor shall not shift or transfer any employee without the prior approval of the competent authority of SMVDSB. In case of deployment of any new recruit, the contractor shall share his credentials to SMVDSB for consideration and approval. Further, the SMVDSB reserves the right to remove any of the employee of the contractor without assigning any reason. The total manpower list with designation to be submitted by the contractor to SMVDSB.

**18. UNAUTHORIZED PERSONS**

No unauthorized person is allowed at the site. The Contractor shall instruct all such persons to keep out and shall take steps to prevent trespass.

**19. SAFETY OF MANPOWER & INSURANCE**

The Contractor shall arrange, secure and maintain insurance as may be necessary and for all such amounts to protect his risks as detailed herein. The Contractor shall insure all his staff and workers / labour working at site against injury, loss of life etc. and no claims of compensation whatsoever shall be entertained by the SMVDSB in this regard. The Contractor shall indemnify the SMVDSB against all such claims. The workers employed on electrical installations to be provided with insulating mats, protective apparels (such as Gloves, Sleeves, Boots etc.) by the Contractor, as may be necessary.

**20. SAFETIES (Electrical & Lighting Protection, Earthing etc.)**

All required protections including Electrical Protection, Lighting Protection, Earthing, etc. shall be provided by the contractor for the safeguard of all equipment's and the necessary tests be carried out in regular intervals in accordance with the prescribed standards. All Safety Precautions should be displayed at the appropriate conspicuous places enroute track to ensure smooth & safe yatra.

**21. COMPLIANCE WITH STATUTES, REGULATIONS ETC. WITH RESPECT TO THE DEPLOYMENT OF MANPOWER AND O&M OF PASSENGER ROPEWAY**

The Contractor shall conform to, in all respects, with the provisions of any such statute, ordinance or law as aforesaid and the regulation or Bye-Laws of any local or other duly constituted authority prevailing, which may be applicable to the manpower and maintenance for O&M and with such rules and regulations of public bodies and companies as aforesaid and shall keep the SMVDSB indemnified against all penalties and liability of every kind for breach of any such statute, ordinance or law, regulation or bye-law.

**22.** The water & power supply, Diesel fuel for the DG Sets, Painting of LTP / UTP structures, Sanitation, Housekeeping will be provided by the SMVDSB.

**23.** The rates shall remain firm during the entire period of Contract and no escalation in rates under any circumstances on account of any eventuality foreseen or unforeseen shall be paid.

## **24. CONFIDENTIALITY**

The Contractor shall not disclose any information if such disclosure is likely to:

- a. impede enforcement of any law;
- b. affect the security or strategic interests of SMVDSB;
- c. affect the intellectual property rights or legitimate commercial interests of contractor;
- d. affect the legitimate public interests.

## **25. FORECLOSURE OF THE CONTRACT**

Foreclosure in full or in part due to abandonment or reduction in scope of work:

- i. If at any time after acceptance of the tender, Shrine Board decides to abandon or reduce the scope of the works for any reason whatsoever and hence not require the whole or any part of the works given to be carried out, the Engineer In-Charge shall give notice in writing to that effect to the contractor /bidder and the contractor/bidder shall have no claim to any payment of compensation or otherwise whatsoever, on account of any profit or advantage which he might have derived from the execution of the works in full, but which he did not derive in consequence of the foreclosure of the whole or part of the works.
- ii. SMVDSB reserves the right to terminate the Contract at any time by giving 01 month prior notice in writing to the Contractor. In the event of termination / revocation of the Contract, SMVDSB shall be under no obligation to give any reason for its decision to put to an end the Contract. In the event of termination / revocation of the Contract, the Contractor agrees that it shall have no claim of any nature / kind against SMVDSB.

## **26. FORCE MAJEURE**

If during the currency of contract, there is any outbreak of war, fire, major floods, earthquake, riots (other than among the contractor's employees) and similar other causes which whether financially or otherwise affects the execution of the Contract; the contractor / bidder unless contract is terminated under provision of this clause shall make his / her best efforts to complete the contract. However, after the outbreak of such war, Shri Mata Vaishno Devi Shrine Board shall be entitled to terminate the contract at any time by giving notice in writing. Force Majeure is hereby defined as a clause which is beyond the control of SMVDSB / contractor / bidder and which consequently affects the performance of the contract.

## **27. INDEMNITY**

The contractor / bidder shall keep indemnified Shri Mata Vaishno Devi Shrine Board against all the losses, claims, injuries, compensation or damages to any persons or property which may arise out of or in consequences of this contract at its own cost.

## **28. ARBITRATION**

In case of any dispute arising between the parties to the O&M contract and all matters connected therewith, both parties shall make every effort to resolve it amicably by direct informal negotiation. If, even after thirty days from the commencement of informal negotiation, the parties have not been able to resolve the dispute amicably, then such disputes / differences shall be resolved by Arbitration as per the Arbitration and Conciliation Act, 1996.

- a) Either party may request other of its intention that a dispute be submitted to Arbitration and both the parties shall meet within 15 days from the date of receipt of such request, to select a sole arbitrator mutually for the resolution of dispute and venue / seat of Arbitration shall be at Jammu.
- b) In the event that the parties cannot agree upon the selection of the sole Arbitrator, either party or both of the parties may move an application before the Hon'ble High Court at Jammu, under the Arbitration and Conciliation Act, 1996, for the appointment of sole Arbitration with seat /venue at Jammu for the resolution of disputes between the parties.

However, on failure of resolution of disputes through procedure elaborated above, the Courts at Jammu / Katra / Reasi alone, shall have the jurisdiction with respect to subject matter of the contract.

## **29. JURISDICTION**

The Courts at Jammu, Katra, Reasi alone shall have the jurisdiction with respect to the subject matter of the Contract.

**No: CO/Adm/85-II/3568**  
**Dated: 01.12.2025**

**Sd/-**  
**(Satish Kumar Sharma), JKAS**  
**Jt. Chief Executive Officer**



**Office of the Chief Executive Officer  
Shri Mata Vaishno Devi Shrine Board, Katra**

---

**CHECK LIST  
(Technical Bid Qualification)**

S.No.	DOCUMENTS	SUBMITTED	
		YES	NO
1.	Tender Document fee and EMD		
2.	Copies of original documents defining the constitution or legal status, place of registration and principal place of business.		
3.	Financial turnover Certificate, year-wise, for the last three Financial Years <b>i.e. 2021-22 to 2023-24</b> , duly certified by the Chartered Accountant		
4.	Work Completion Certificates along with Work Orders in support of <b>Clause 4 (iv)</b> of the Technical Eligibility Criteria / Evaluation Process, duly issued by an officer, not below the rank of Executive Engineer or equivalent.		
5.	Copy of PAN Card and GST registration certificate.		
6.	Reports on financial standing of the bidder such as profit and loss statement, balance sheet for the last three Financial Years <b>i.e. 2021-22 to 2023-24</b> , duly certified by Chartered Accountant and supported with ITRs of the last three Financial Years		
7.	Proof of latest returns in GST-3/GSTR-3B.		
8.	Signed and Stamped copy of Tender document (all pages) in respect of acceptance of all terms and conditions of e-NIT.		

**Authorized Signatory of the firm**

**ANNEXURE – “B”**

<b>SNo.</b>	<b>Operation and Maintenance of Passenger Ropeway (Bhawan to Bhairo Ji Temple)</b>	<b>Amount in figures (exc. GST)</b>	<b>Amount in words (exc. GST)</b>
<b>1.</b>	<b>1<sup>st</sup> Year</b>	<b>*****</b>	<b>*****</b>
<b>2.</b>	<b>2<sup>nd</sup> Year</b>	<b>*****</b>	<b>*****</b>
<b>3.</b>	<b>3<sup>rd</sup> Year</b>	<b>*****</b>	<b>*****</b>
<b>4.</b>	<b>4<sup>th</sup> Year</b>	<b>*****</b>	<b>*****</b>
<b>5.</b>	<b>5<sup>th</sup> Year</b>	<b>*****</b>	<b>*****</b>
	<b>TOTAL</b>	<b>*****</b>	<b>*****</b>

**Authorized Signatory of the firm**

**ANNEXURE-“C”****List of Electrical/Mechanical Items for maintenance of Passenger Ropeway by O&M Contractor.**

<b>S. No.</b>	<b>Items Name</b>	<b>Capacity/Application</b>
1	Glass Fuse	1 AMP
2	Glass Fuse	2 AMP
3	Glass Fuse	3 AMP
4	Fuse	20 AMP
5	Fuse	400 AMP
6	Fuse	800 AMP
7	Fuse	1100 AMP
8	Battery	65 Ah,12 V
9	Battery	18 Ah,12 V
10	Battery	150 Ah,12 V
11	Battery	130 Ah,12 V
12	10 Kva DG	Oil and filter servicing
13	15 Kva DG	Oil and filter servicing
14	500 Kva DG	Oil and filter servicing
15	Emergency Engine	Oil and filter servicing
16	Elaskon 30	Track rope/Chain Saddle
17	Kluber Microlube GBU-131	For rockers and hangers
18	Mobil – Grease XHP 222	For Bull wheels and clamp Socket
19	BP Energrease LZ	For haul rope sheaves
20	Kluber Isoflex NBU 15	For Carriage Roller
21	Kluber Staburags NBU 12	For Rope saddle and Roller chain
22	Kluber GrafloskonAG 1 Ultra	For gear type coupling and Tensioning weight guide
23	Silitech Bluesil Paste4	For maintenance of insulation and rubber parts
24	MOBIL Mobilith SHC 100	For Drive Motor
25	Castro Alpha Sp 320	For Main gear box
26	Motorex Alpine Corex Polar S 370	For brakes main drive and emergency drive
27	Motorex Alpine Corex Polar S 320	For on board brake hydraulic
28	DOLPHS Synthite ER-41	Insulating Varnish for bull wheels