



SHRI MATA VAISHNO DEVI SHRINE BOARD, KATRA

TENDER DOCUMENT

FOR

**Supply, installation, Testing and Commissioning
of Professional digital audio conference system
with 98 inch screen with integrated video
conference system and AV switching system for
conference Hall at SMVDSB, Central Office, Katra.**

e-NIT No.: CO/DEV/677/5508

DATED: 08.12.2025

Last Date for submission of e-Tender: 15.12.2025 upto 3:00 PM

Address: Central Office, Shri Mata Vaishno Devi Shrine Board, Katra–
(J&K) – 182301

Ph.: 01991-232189, **Fax:** 01991-201705

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Website: www.maavaishnodevi.org, www.jktenders.gov.in



**Office of the Chief Executive Officer
Shri Mata Vaishno Devi Shrine Board, Katra**

e-NIT No.: CO/Dev/677/5508

Dated: 08.12.2025

E-Tenders on prescribed format are invited on percentage basis on behalf of Shri Mata Vaishno Devi Shrine Board through Chief Executive Officer, SMVDSB, under two bids system from reputed and experienced Firms / Contractors / Agencies registered with Govt. Organizations/ Semi Govt. Organizations and Public Sector Undertakings for the following work:

S. No.	Description of work	Approx. Cost (in Rs.)	E.M.D. (in Rs.)
1.	Supply, Installation, Testing and Commissioning of professional digital audio conference system with 98 inch screen with integrated video conferencing system and AV switching system for conference hall at SMVDSB, Central Office, Katra.	43,25,531/-	86,511/-

The bidding document containing detailed terms and conditions/ BOQ can be seen/ downloaded from <http://jktenders.gov.in> or SMVDSB website www.maavaishnodevi.org.

The Tender Document Fee of Rs. 2,000/- and the Earnest Money Deposit for the above-mentioned amount can be deposited in the official account of Shri Mata Vaishno Devi Shrine Board, Branch - **J&K Bank Katra, Account No. 0235040500001804, IFSC – JAKA0KATTRA** or it can be in the shape of CDR/TDR/FDR but not in the shape of DD (Demand Draft) drawn from any nationalized bank pledged to FA/Chief Accounts Officer, Shri Mata Vaishno Devi Shrine Board, Katra. The bidder shall mention UTR Nos. of both Tender Fee & EMD in the prescribed Technical Bid.

Complete bidding process will be done online on e-Tender portal www.jktenders.gov.in. The tenders should be submitted strictly in accordance with the provisions of the detailed e-NIT. **No Proposal will be accepted through any other mode.**

**Sd/-
(Pawan Kumar Goswami, JKAS)
Dy. Chief Executive Officer**

1. INSTRUCTION TO BIDDERS REGARDING E-TENDERING PROCESS

- i.** The interested bidders can download the e-NIT/ bidding document from the website www.jktenders.gov.in /official website of SMVDSB www.maavaishnodevi.org.
- ii.** To participate in bidding process, bidders have to get (DSC) “Digital Signature Certificate” as per information Technology Act-2000. This certificate will be required for digitally signing the bid.
- iii.** The Bidders, who already possess valid (DSC) Digital Signature Certificate, need not to procure new Digital Signature Certificate.
- iv.** The Technical Bids shall be opened online as per scheduled time mentioned in the e-NIT document.
- v.** Financial Bid of technically qualified bidders shall be opened online, date and time for same shall be communicated separately.
- vi.** The bidders have to submit their bids online in electronic format with Digital Signature. The bids cannot be uploaded without Digital Signature. No Proposal will be accepted in physical form.
- vii.** Before submission of online bids, bidders must ensure that scanned copies of all the necessary documents as mentioned in the e-NIT have been attached with the bid.
- viii.** Bidders are advised to use “My Documents” area in their user on <http://jktenders.gov.in>, e-tendering portal to store important documents like Balance sheet, GST Registration Certificate, Tax Clearance Certificate, IT certificate and other related documents etc., and attach these certificates as Non-Statutory documents while submitting their bids.
- ix.** Bidders are advised not to make any change in BOQ (Bill of Quantities) contents or its name. In no case they should attempt to create similar BOQ manually. The BOQ downloaded should be used for filling the item rate as prescribed and it should be saved with the same contents.
- x.** Bidders are advised to scan their documents at 100 DPI (Dots per Inch) resolutions with Black and White, PDF / Scan properly.
- xi.** The Bidders should carefully study the e-NIT document and prepare their tender with consideration of all provisions of the document. They should fully acquaint themselves of site conditions and all other factors which may influence preparation of his tender.
- xii.** Any queries / information related to the tender document / work can be sought via e-mail at dyceo@maavaishnodevi.net and am.dev@maavaishnodevi.net.

2. TENDER SCHEDULE

- i. The e-NIT Schedule is as under:

Publishing Date	:	08.12.2025 at 02:00 PM
Download Start Date	:	08.12.2025 at 02:30 PM
Bid Submission Start Date	:	08.12.2025 at 03:00 PM
Bid Submission End Date (Online)	:	15.12.2025 at 03:00 PM
Date of Opening of Technical Bid (Online)	:	16.12.2025 at 03:00 PM

- ii. In case of holiday, the bids will be opened on the next working day. Further, the price bids of only those bidders shall be opened who qualify the Technical Eligibility Criteria after scrutiny of the documents in Technical Bid.
- iii. SMVDSB will not be responsible for any delay in online submission of the bid due to any reason (Technical or otherwise).
- iv. Bidders must ensure to upload scanned copies of all necessary documents as mentioned in the e-NIT.
- v. The bidders need to submit hard copies of the uploaded documents at Central Office, SMVDSB, Katra, which shall only be obtained from the bidder who is declared as the lowest after opening of the Financial Bids. **However, the original EMDs shall reach Central Office, SMVDSB, Katra within a week's time from the last date of bids submission.**

3. TECHNICAL ELIGIBILITY CRITERIA

- i. The **Average Annual Financial Turnover** of the Bidder during the last 03 consecutive Financial Years, ending 31st March of the previous financial year should be at least **50% of the value of the Project. (FY 2021-22 2022-23 & 2023-24)**.
- ii) The Bidder must have **experience** of having successfully completed similar nature of works with Govt. or Semi-Govt. Departments / Govt. PSU's / Autonomous Bodies, during last **05 years** ending last day of month previous to the one in which tenders are invited as follows:

03 (Three) similar** completed works costing not less than 40% of the estimated cost.

Or

02 (Two) similar** completed works costing not less than 50% of the estimated cost.

Or

01 (One) similar** completed work costing not less than 80% of the estimated cost.

****Similar nature of work means SITC of Audio Conferencing System/ Video Conferencing System.**

4. SUBMISSION OF BIDS:

- i. Tenders are to be submitted online through the website <https://jktenders.gov.in>. All the documents uploaded by the Tender Inviting Authority form an integral part of the Contract. Bidders are required to upload all the tender documents along with the other documents, as asked for, in the tender, through the above website within the stipulated date and time as given in the Tender Notice. The Bidder shall carefully go through the documents and prepare the required documents and upload the scanned documents in Portable Document Format (PDF) to the portal in the designated locations of Technical Bid.
- ii. Bids shall be submitted online within the stipulated deadline. SMVDSB may at its discretion, extend the deadline of bid submission by issuing an amendment. In that case all rights and obligations of SMVDSB and the bidders previously subject to the original deadline shall, thereafter be subject to the new deadline as extended.
- iii. The bidders are required to submit their tender under 2 bids system with Cover-I (Technical Bid Qualification) and Cover-II (Price Bid).

a. Cover-I (Technical Bid Qualification):

This cover shall contain scanned copies of the following:

- i. Proof of Tender fee and EMD.
- ii. Copies of original documents defining the constitution or legal status, place of registration and principal place of business of the bidder.
- iii. Financial turnover Certificate, year-wise for the last three Financial Years i.e. 2021-22 to 2023-24, duly certified by the Chartered Accountant.
- iv. Work Completion Certificates along with Letter of Awards of having executed and completed successful works of similar nature as defined under **Clause 3(ii)** of the Technical Eligibility Criteria, in any Govt. or Semi-Govt. Departments / Govt. PSU's / Autonomous Bodies during the last five years, duly issued by an officer not below the rank of Executive Engineer or equivalent.
- v. Copy of PAN Card and GST registration certificate.
- vi. Reports on financial standing of the bidder such as profit and loss statement, balance sheet and auditor's report for the last three Financial Years i.e. 2021-22 to 2023-24 and supported with ITRs for the last three Financial Years.
- vii. Bidder shall furnish proof of latest returns in GST-3/GSTR-3B.
- viii. Signed and Stamped copy of Tender document (all pages) in respect of acceptance of all terms and conditions of e-NIT.

Note: Failure to submit any of the above documents will render the bidder liable to be rejected for techno-commercial bid. Original documents if required to be

verified, the same shall have to be facilitated by the bidder. Further, the bidders need not to submit hard copies of the uploaded documents at Central Office, SMVDSB, Katra, which shall only be obtained from the bidder who is declared as the lowest after opening of the Financial Bids.

b. Cover II (Price Bids):

- i. Price bid shall contain price quoted as per BOQ (**Annexure-A**) & is to be submitted online.
- ii. Price Bids shall be opened only of those bidders who have qualified the Technical Eligibility Criteria.
- iii. The price bid should be absolute and unconditional.
- iv. The competent authority of SMVDSB, reserves the right for selection of the firm on the basis of lowest Bid or most advantageous Bid.

5. BILL OF QUANTITIES

- i. The Bill of quantities is enclosed as **Annexure – A** for reference purpose. The online BOQ contains all the annexure i.e. A.
- ii. The quantities given in the Bill of quantities are tentative and provisional, and are given to provide a common basis for bidding. The basis of payment shall be as per the actual quantities of work ordered and executed, as measured and verified by the Engineer In-charge, SMVDSB and valued at the rates in the bill of quantities.
- iii. The advertised quantities (Individual as well as Overall) may increase or decrease up to **25%** for which the bidder shall have to execute the extra quantities over the advertised quantities at the same rates. For the items executed lesser than the advertised quantities, actual payment of work executed shall be made.
- iv. SMVDSB, reserves the right to delete, add/modify any item of work during the operation of the work. The contractor shall have no claim on account of any such act.
- v. The Contractor shall be bound to execute extra items of works as directed by the Engineer In-Charge, SMVDSB.
- vi. The rates and prices in the bill of quantities shall, except as otherwise provided under the Contract, include all required equipments including labour, sundries, T&P, supervision, erection, maintenance during execution, insurance, profit, taxes and duties, packing and forwarding, loading and unloading, head Loads, together with all general risks, liabilities, and obligations set out or implied in the contract including the cost of remedying defects.
- vii. The cost of temporary works, if any like dewatering and drainage arrangements, establishment and maintenance of contractor's office and stores, watch and ward of site including workshop and stores, implementation of all safety procedures. Implementation of Environment related issues etc shall be part of work and shall not be paid extra.

- viii. The method of measurement of completed work for payment shall be accorded with relevant specifications and code practice.
- ix. No escalation shall be paid during the contract period for completion of the work on the quoted rates or even during the extended period

6. SPECIAL CONDITIONS

- i. **VARIATIONS:** The advertised quantities of individual items may increase or decrease up to 25% for which the contractor shall have to execute, if any, the extra quantities over the advertised quantities at the same rates. Similarly, if the items executed are lesser than the advertised quantities, actual payment of work executed shall be made. In case the variation in quantities exceeds 10% of the total cost, the variation and the cost implication shall be got approved from the competent authority by the Engineer-In-Charge.
- ii. **Extra Item:** Items not covered in the advertised rate list but found necessary during execution of work at the site, the same shall be paid on the basis of J&K SOR, 2022 and if not covered in the advertised rate list / J&K SOR, 2022 the same shall be paid on the basis of analysis of rates duly prepared / verified by the concerned Engineering-in-charge on the Lowest Market Rates prevalent in the market. Items not covered in the advertised rate list but found necessary during execution of work at the site, the same shall be paid on the basis of J&K SoR 2022 as per appreciation / depreciation.
- iii. **Tools & Plants (T&P)** required for the work shall be arranged by the Contractor.
- iv. The Shuttering material required for the work shall be in the scope of the contractor.

7. CORRECTION OF ERRORS

- i. If there be a discrepancy between the unit price and the total price that is obtained by multiplying the unit price & quantity, the unit price shall prevail and total price shall be corrected.
- ii. If there be a discrepancy in figure and word the total amount stated in word shall prevail.

8. BID SUBMISSION / WITHDRAWAL

- i. Bids shall be submitted online within the stipulated deadline. SMVDSB, may at its discretion, extend the deadline of bid submission by issuing an amendment. In that case all rights and obligations of SMVDSB, and the bidders previously subject to the original deadline shall thereafter be subject to the new deadline as extended.
- ii. No bid shall be withdrawn by any of the participating tenderers. Withdrawal of bid after its submission shall result into forfeiture of EMD.

9. BIDDER'S SITE VISIT

J&K SOR, 2022 allow carriages, lead & lift for building materials from the source of supply to the site of work but in this contract nothing extra shall be paid on account of lead, Head Load, lift & carriages etc. The contractors/firms are therefore required to visit the site of work and quote their rates accordingly. Such site visit shall be at the bidder's own expense, risk and responsibility. Lack of knowledge of site /site conditions/working conditions shall not be considered as a reason whatsoever it may be. SMVDSB, shall however, facilitate such visits to the extent possible on written requests of prospective bidders.

10. COST OF BIDDING

The bidder shall bear all costs associated with the preparation and submission of his bid and SMVDSB in no case shall be responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.

11. GENERAL CONDITIONS

- i. Tender without copy of requisite tender fee and in deficient of any conditions of e-NIT or submitted incomplete in any respect is liable to be rejected.
- ii. Conditional Tenders shall not be accepted and shall be outrightly rejected.
- iii. The Tender Fee is non-refundable.
- iv. Each Bidder shall have to submit only one Tender; submission of any additional Tender shall invite disqualification.
- v. The Tender offer shall be valid for **90 days** from the last day of receiving of the tender. However, prior to expiry of the original Validity Period, SMVDSB may, on the merit of case, request for extension of validity of the offer for a further period of maximum **30 (thirty) days** without any change in terms & conditions of the offer.
- vi. Even though any Bidder may satisfy the requirements of e-NIT, he/she would be liable for disqualification on grounds of submitting misleading / false information or deliberately suppressing the information in the forms, statement and enclosures in the Eligibility Criteria document and have record of poor performance such as abandoning work, leaving Contract incomplete or financial failures / weaknesses etc.
- vii. If any information furnished by the contractor is found incorrect at any stage, Contract shall be terminated and further penal action shall be initiated e.g. forfeiture of EMD / Performance Security / Security Deposit and debarring for period of three years for participating in SMVDSB tender process.
- viii. The contract as a whole or part thereof is Non-Transferable.
- ix. SMVDSB reserves the right to instruct the bidders to submit hard copy of any relevant document (and to produce the original documents for verification) during scrutiny & evaluation of bids. Bidders' failure to comply to such instruction may lead to rejection of bid.
- x. The Bidder shall comply with all the statutory provisions as laid down under various Laws/Act/Rules like Employees Provident Fund, ESI and other Laws/Acts/Rules in force from time to time.
- xi. The contractor shall be under obligation to comply with all statutory / labour laws / regulations in vogue.
- xii. The contractor shall have to execute the job under strict supervision and to the best satisfaction of Engineer In-charge, SMVDSB.

- xiii. SMVDSB reserves the right to accept or reject the bid, wholly or partly, or to split the work in parts and to add/delete any of the items, without assigning any reason whatsoever.
- xiv. In case of any dispute or clarification in Tender, the decision of the Chief Executive Officer, SMVDSB shall be final & binding upon the Bidder.
- xv. The contractor is bound to adhere to traffic regulations as is applicable from time to time and ensure arrangements of smooth regulation of traffic during execution of work.
- xvi. The contractor shall not assign, sublet, or apportion the whole or any part of the contract, if found so the contract shall be terminated with immediate effect and suitable penalty shall be imposed.
- xvii. The contractor must maintain a valid workers' compensation insurance policy covering all their employees engaged in the project, ensuring adequate financial protection against work-related injuries or accidents, and must provide proof of such coverage to the project owner upon request.

12. EARNEST MONEY DEPOSIT (EMD) / BID SECURITY:

- i. The bidders shall have to deposit the requisite earnest money amounting to **Rs. 86,511/-**, in the official account of Shri Mata Vaishno Devi Shrine Board, Branch - **J&K Bank Katra, Account No. 0235040500001804, IFSC – JAKA0KATTRA** or it can be in the shape of CDR/TDR/FDR drawn from any nationalized/scheduled bank pledged to FA/Chief Accounts Officer, SMVDSB, Katra but not in the shape of Demand Draft (DD).
- ii. Bid securities of the unsuccessful bidders shall be returned/released at the earliest after the expiry of the final bid validity period and latest by the **30th day** after the award of the contract to the successful bidder. Bid security shall be refunded to the successful bidder on receipt of performance security.
- iii. The Earnest Money Deposit (EMD) of the successful bidder shall be released on deposit of performance security.
- iv. A bidder's EMD will be forfeited if the bidder:
 - a. Withdraws or amends his tender;
 - b. Impairs or derogates from the tender in any respect within the period of the validity of the tender;
 - c. If the bidder does not accept the correction of his bid price during evaluation and;
 - d. If the tenderer fails to furnish the required performance security within the specified period.

13. ALLOTMENT OF WORK

- i) **The work shall be allotted to the lowest bidder (L-1) quoting lowest price in the total price bid.**
- ii) After scrutiny and evaluation of Financial Bid, the Contract will be awarded to the Lowest Bidder and the successful bidder shall have to enter into an

Agreement with the Shrine Board within a period of **14 days** from the date of award of the Contract.

14. PERFORMANCE SECURITY

- i. The successful Bidder shall furnish performance security equivalent to **05% (five percent)** of the total value of the Contract, in the form of Bank Guarantee from any Nationalized / Scheduled Bank pledged to the FA/Chief Accounts Officer, SMVDSB, Katra within a period of **07 Days** from the issuance of Letter of Award. Failure to do so within the stipulated period, the contract shall be liable for cancellation together with forfeiture of the Earnest Money Deposit (EMD).
- ii. The performance security shall be released on completion of Defect Liability Period on certification of Engineer In-charge, SMVDSB.

15. SECURITY DEPOSIT

- i. The Security Deposit equivalent to 05% shall be deducted from each running account bill and the same shall be released after completion of Defect Liability Period.
- ii. If the Contract price increases more than 10% of original contract value due to any reason, the contractor shall be under obligation to deposit the proportionate security amount within one weeks' time, failing of which, the same shall be deducted from the bills raised by Contractor and kept as a security.

16. CONSTRUCTION PROGRAMME

The contractor shall submit a detailed construction/execution programme to the Engineer In-charge, SMVDSB within 5 days after the date of issue of LOA. The contractor shall also be required to submit a revised programme whenever the previous programme is inconsistent with actual progress explaining therein the reasons for the occurred delay.

17. MATERIAL

- i. The list of preferred makes of material for the work is enclosed at **Annexure – B**.
- ii. The material not mentioned in the list and to be used for the work shall have to be approved by the Engineer In-charge before using it at the site by the contractor.

18. TIME OF COMPLETION

The time of completion of the work in all respect shall be **01 month** reckoned from **7th day** from the date of issuance of letter of award.

19. EXTENSION OF TIME FOR COMPLETION

The contractor shall be entitled to an extension of time for completion if the work is delayed by any of the following causes:

- i. Additional items beyond the scope of work have been asked for execution.
- ii. A cause of delay attributable to Shrine Board.

If the contractor considers himself to be entitled to an extension of time for completion, the contractor shall within 15 days of the happening of that event, apply for the same to Engineer-In-Charge for determining such extension of time for approval from the competent authority. The request made after this period shall not be entertained for consideration of any such request for time extension. Time lost due to Monsoon rains/ winter rains shall not be considered for granting any time extension.

20. RATE OF PROGRESS

If at any time the progress of work is slow or the progress has fallen behind the timeline fixed, the contractor shall have to adopt measures like increase in labour or contractor's personnel/resources. The contractor shall not be entitled to claim any extra incurred cost on account of acceleration of work due to such measures. If the contractor fails to accelerate the progress, then the Engineer In-charge shall be entitled to increase resources from his end at the risk and cost of the contractor to accelerate the progress of works after serving a notice to the contractor.

21. PROGRESS REPORTS

The Contractor shall submit a weekly progress report to the Engineer In-charge in three copies. The first report shall cover the period up to the end of first calendar month following the commencement date. Reports shall be submitted on weekly basis thereafter, each within 7 days after the last day of the period to which it relates. The progress reports shall be accompanied with colour photographs in both soft and hard copies.

22. SUSPENSION OF WORK

The contractor shall not suspend work on his own unless otherwise directed by the Engineer In-Charge in writing.

23. TERMS OF PAYMENT

With a view to ensure expeditious completion of the work, the contractor shall be released part payment as under.

- i. Payment shall be made on running A/c bills for completed items after joint measurement of the work done (to be carried out by the contractor and the Engineer In-charge).
- ii. Final payment shall be done after successful completion of the work in all respects and to the entire satisfaction of the Engineer In-charge and its due handing over to the SMVDSB.

24. PENALTY FOR DELAYS

- i. If the contractor fails to complete the work within the specified time of completion, the penalty shall be imposed @0.5% (half percent) per week of contract value, subject to the maximum of 10% of the contract value shall be levied from contractor dues.
- ii. In case, the contractor fails to complete the work even after delaying the work beyond 04 weeks from the stipulated date of completion, Shrine Board reserves the right to get the remaining work executed at the risk and cost of the contractor. In addition, penal action in the shape of forfeiting of Performance Security, Security Deposit shall be taken against the contractor.

25. EMPLOYER'S TAKING OVER OF THE WORK

The Engineer In-Charge, SMVDSB shall, within 15 days after receiving the Contractor's application shall issue the taking over certificate to the contractor stating the date on which the works have been completed and defects, if any rectified. In case, the Engineer In-Charge is not satisfied with the completion then he will reject the application giving reasons and specifying the work required to be redone by the contractor to enable the taking over certificate to be issued. The contractor shall then complete this work before issuing a further notice. No part taking over of the works shall be allowed.

26. DEFECT LIABILITY PERIOD

The contractor shall be fully responsible for all the defects in respect of executed work for quality and workmanship including fixtures for a period of 02 years from the date of completion of work. Any defect occurring in the work including electrical during defect liability period shall be rectified / replaced by the contractor at its own cost. In case failure to do so within specified time frame, the SMVDSB, shall be at liberty to take up the rectification work at the risk and cost of the contractor and recover the cost on account of rectification from amount due to the contractor and in the shape of Security Deposit / Performance Security and balance payment due to the contractor.

27. TAXES, DUTIES AND OTHER LEVIES

- i. The contractor shall be solely responsible for the taxes that may be levied on the contractor/contractor's persons or on earnings of any of his office employee. The SMVDSB does not take any responsibility what-so-ever regarding taxes under Income Tax Act, for the contractor or his personnel. However as per the provisions of Income Tax Act, deduction of Income Tax for the executed work, at source shall be made by SMVDSB.
- ii. All other duties / levies payable by the bidder shall be included in the bid price and no claim on this behalf will be entertained by SMVDSB.
- iii. The price quoted in the BOQ shall be inclusive of all taxes and GST.

28. CONTRACTOR'S OPERATION AT SITE

The Contractor shall be responsible for keeping unauthorized persons off site. The contractor shall confine his operations to the site. During the execution of work, the contractor shall keep the site free from all unnecessary obstruction and shall clear away and remove from the site any scrap, wreckage, rubbish and temporary works which are no longer required.

29. REMEDIAL WORK

Notwithstanding any previous test or certification, the Engineer In-charge may instruct the contractor to:

- (a) Remove from site and replace any material which is not found as per specifications.
- (b) Remove and re-execute any work which is found defective and is not in accordance with the contract.
- (c) Execute any work which is urgently required for the safety of the workers, whether because of an accident, unforeseen event or otherwise.

If the contractor fails to comply with the instruction within the reasonable time specified in the instructions, the Engineer In-charge, SMVDSB shall be entitled to employ and pay other persons to carry out the work and recover the cost from the contractor.

30. QUALITY ASSURANCE /TESTING OF MATERIALS AND WORKS

The Contractor shall institute a quality assurance system to demonstrate compliance with the requirements of the contract.

Details of all procedures and compliance documents shall be submitted to the Engineer In-charge before each work commencement stage commences.

This clause shall also apply to all tests required to be done periodically or otherwise on materials and works. The contractor shall provide all assistance viz. Men and Material, consumables etc. to the Engineer In-charge or his representatives to carry out the tests efficiently. **The testing of materials shall be done at contractor's expense.**

31. ELECTRICITY & WATER

Electricity and water for the work shall be in the Scope of Contractor. Further distribution shall be done by contractor at his own expenses and the cost of same shall be deemed to have been included in the rates. Electricity/Water for labour camp shall be arranged by contractor at his own expenses.

32. LABOUR

The contractor shall make his own arrangements for the engagement of all staff and labour, local or other, and make necessary arrangement for housing, feeding and transport at his own.

33. INDEMNITY

The contractor shall keep indemnified Shri Mata Vaishno Devi Shrine Board against all the losses, claims, injuries or damages to any persons or property which may arise out of or in consequences of this contract at its own cost.

34. CLEARANCE OF SITE

The contractor shall clear the site of the contractor's equipment, surplus material, wreckage, rubbish and temporary works from the site except that required to rectify the notified defects, if any. In case the contractor fails to clear the site, the Engineer-In-Charge, SMVDSB shall remove those items from site of work at the risk and cost of the contractor.

35. CANCELLATION / TERMINATION OF THE CONTRACT IN FULL OR IN PART:

a. If the contractor: -

- i.** at any time makes default in proceeding with the works without due diligence and continues to do so even **7 days** after a notice in writing from the Engineer In-Charge, SMVDSB; or
- ii.** commits defaults in complying with any of the terms and conditions of the contract and does not remedy it within **7 days** after a notice in writing is given to him in that behalf by the Engineer In-Charge, SMVDSB; or
- iii.** fails to complete the works or any part of the work on or before the date of completion and does not complete them within the period specified in notice given in writing in that behalf by the Engineer In-Charge, SMVDSB; or
- iv.** has obtained contract with the Shrine Board as a result of ring tendering or other non- bonafide methods of competitive tendering;

the Shrine Board shall outrightly cancel the contract by a written order to the contractor. In the event of cancellation, the contractors EMD / Performance Security / Security Deposit shall be forfeited.

b. The Shrine Board shall on such cancellation have powers to:

- i.** If the work is not completed even after **7 days** after due date of completion, the Contract shall be terminated and work shall be executed as per the discretion of the Board including the option of offering the work to any other firm or inviting fresh tenders at the risk and cost of the Contractor with the penal cost to an extent of 20% cost of the unfinished works. The liquidated damages and penalty imposed shall be adjusted against this amount and balance, if any,

- shall be recovered from other dues (work done or deposit) of the Contractor.
- ii. Take possession of the site and any materials, machinery, implements, stores, etc. thereon, and make out a list of such material in presence of the representative of the contractor who shall have to be present on one day notice and in case of non-compliance of the notice, measurements taken by the Shrine Board representative shall be considered as final and contractor will have no claim of any sort regarding this.
 - iii. Carry out the incomplete work by any means at the risks and cost of the contractor.
 - iv. On cancellation of the contract in full or in part, the Engineer In-Charge, SMVDSB shall determine what amount, if any, is recoverable from the contractor for completion of the works or in case the works or part of the works not to be completed, the loss or damage suffered by Shrine Board. In determining this amount, credit shall be given to the contractor for the value of the work executed by him up to the time of cancellation, the value of the contractor's materials taken over and incorporated in the work, and use of machinery belonging to the contractor.
 - v. Any excess expenditure incurred or to be incurred by the Shrine Board in completing the works or part of the works or the excess loss or damage suffered or may be suffered by the Shrine Board as aforesaid after allowing such credit shall be recovered from any amount due to the contractor on any account including forfeiting of Performance Security / Security Deposit and if such amount is not sufficient, the contractor shall be called upon in writing to pay the same, within 30 days of the notice given to that effect by the 'Engineer In-Charge'.
 - vi. If the contractor fails to pay the required sum within the aforesaid period of 30 days, the Shrine Board shall have the right to sell any or all of the contractor's unused materials, machinery, implements, etc. and use the proceeds of sale thereof towards the satisfaction of any sums due from the contractor under the contract and in accordance with the provisions thereof.
 - vii. Any sums in excess of the amounts due to the Shrine Board and unsold materials constructional plant, etc. shall be returned to the contractor, provided always that if cost or anticipated cost of completion by the Shrine Board, of the works is less than the amount which the contractor would have been paid had he completed the works, such benefit shall not accrue to the contractor.
 - viii. Notwithstanding the above clause, the SMVDSB reserves the right to accept or reject any bid, and to cancel the bidding process and reject all bids, at any time prior to the award of contract, without thereby incurring any liability to the affected bidder or bidders or any obligation to inform the affected bidder or bidders of the grounds for SMVDSB action.

36. FORE CLOSURE OF THE CONTRACT

Foreclosure in full or in part due to abandonment or reduction in scope of work:

- i. If at any time after acceptance of the tender, Shrine Board decides to abandon or reduce the scope of the works for any reason whatsoever and hence not require the whole or any part of the works given to be carried out, the Engineer

In-Charge shall give notice in writing to that effect to the contractor and the contractor shall have no claim to any payment of compensation or otherwise whatsoever, on account of any profit or advantage which he might have derived from the execution of the works in full, but which he did not derive in consequence of the foreclosure of the whole or part of the works.

- ii. The contractor shall be paid at contract rates full amounts for works executed at site duly certified by the Engineer In-Charge.

37. FORCE MAJEURE

If during the currency of contract, there is any outbreak of war, fire, major floods, earthquake, riots (other than among the contractor's employees) and similar other causes which whether financially or otherwise affects the execution of the Contract; the contractor unless contract is terminated under provision of this clause shall make his / her best efforts to complete the contract. However, after the outbreak of such war, Shri Mata Vaishno Devi Shrine Board shall be entitled to terminate the contract at any time by giving notice in writing. Force Majeure is hereby defined as a clause which is beyond the control of SMVDSB / Contractor and which consequently affects the performance of the contract.

38. ARBITRATION

In case of any dispute arising between the parties to this e-tender and all matters connected therewith, both parties shall make every effort to resolve it amicably by direct informal negotiation. If even after thirty days from the commencement of informal negotiation, the parties have not been able to resolve the dispute amicably, then such disputes / differences shall be resolved by Arbitration as per the Arbitration and Conciliation Act, 1996.

1. Either party may request other of its intention that a dispute be submitted to Arbitration and both the parties shall meet with 15 days from the date of receipt of such request to select a sole arbitrator mutually for the resolution of dispute and venue / seat or Arbitration shall be at Jammu / Katra / Reasi.
2. In the event that the parties cannot agree upon the selection of the sole Arbitrator, either party or both the parties may move an application before the Hon'ble High Court at Jammu, under the Arbitration and Conciliation Act, 1996, for the appointment of sole Arbitration with seat / venue at Jammu for the resolution of dispute between the parties.

39. JURISDICTION

The Courts at Katra & Reasi alone shall have the jurisdiction with respect to the subject matter of the Contract.

Sd/-
(Pawan Kumar Goswami, JKAS)
Dy. Chief Executive Officer

No: CO/Dev/677/5508
Dated: 08.12.2025



Office of the Chief Executive Officer
Shri Mata Vaishno Devi Shrine Board, Katra

Bill of Quantities (Electrical Works)
(Annexure-A)

Subject: Supply, Installation, Testing and Commissioning of professional digital audio conference system with 98 inch screen with integrated video conferencing system and AV switching system for conference hall at SMVDSB, Central Office, Katra.

S. No.	Particular Of Item	UOM	Qty.	Rate (Rs)	Amount including GST (Rs.)
1	Supply, Installation, Testing & Commissioning of table top gooseneck chairman microphone unit as per the Annexure B.	Nos	1	64406	64406
2	Supply, Installation, Testing & Commissioning of table top gooseneck delegate microphone unit as per the Annexure B.	Nos	33	63235	2086755
3.	Supply, Installation, Testing & Commissioning of Digital Conference Controller as per the Annexure B.	Nos	1	298612	298612
4	Supply Installation, Testing & Commissioning of 6.5"+1.5" Coaxial Ceiling speaker as per the Annexure B.	Nos	8	21078	168624
5	Supply Installation, Testing & Commissioning of All in one mixer amplifier 480Watt as per the Annexure B.	Nos	1	122958	122958
6	Supply Installation, Testing & Commissioning of Wireless Handheld Microphone as per the Annexure B	Nos	1	60893	60893
7	Supply, Installation, Testing & Commissioning of 98" screen flat panel as per the Annexure C.	Nos	1	590252	590252
8	Supply Installation testing & Commissioning of 4K PTZ camera as per the Annexure D.	Nos	1	274658	274658
9	Supply Installation Testing & Commissioning of 4X4 HDMI Matrix Switcher as per the Annexure E.	Nos	1	114364	114364
10	Supply Installation testing and commissioning of HDMI extender based on cat5/cat6 Rj45 Connectivity as per the Annexure E.	Nos	4	70262	281048
11	Supply Installation testing and commissioning of cable cubby as per the Annexure E.	Nos	3	32789	98367
12	Supply Installation Testing and Commissioning of Premium High Speed HDMI cables as per the Annexure E.	Nos	16	3513	56208
13	Supply Installation Testing and Commissioning of Rack 18U as per the Annexure F.	Nos	1	40986	40986

14	Providing and Laying of cat6 cable as per the Annexure F	Mtr	300	88	26400
15	Providing and Laying of Microphone cable.	Mtr	200	82	16400
16	Providing and Laying of Speaker Cable.	Mtr	200	123	24600
Total Amount					Rs. 4325531/-

Sd/-
(Pawan Kumar Goswami, JKAS)
Dy. Chief Executive Officer

No: CO/Dev/677/5508
Dated: 08.12.2025



Office of the Chief Executive Officer
Shri Mata Vaishno Devi Shrine Board, Katra

(Annexure-B)

Subject: Supply, Installation, Testing and Commissioning of professional digital audio conference system with 98 inch screen with integrated video conferencing system and AV switching system for conference hall at SMVDSB, Central Office, Katra.

S. No.	Description	Compliance Yes / No
1.	Table top gooseneck chairman microphone unit, with priority button, the microphone shall have Cardioids directional condenser pickup, with two-color indicator light, red when speaking, green when requesting to speak, with 2W inbuilt speaker with adjustable volume automatically turned off to prevent the sound from returning, Appropriate connector with 2-meter connecting cable, Power Supply : 24V or Less Power consumption : 3W or less Speaker Power : 2W Microphone Length : 420mm Minimum Crosstalk : >80dB Distortion : <0.1% S/N Ratio : >80dB Max. SPL : 105dB Sensitivity : -22dbv/pa Color : Dark grey / Black Compliance : IEC, CE, ROHS	
2.	Table top gooseneck delegate microphone unit, , the microphone shall have Cardioids directional condenser pickup, with two-color indicator light, red when speaking, green when requesting to speak, with 2W inbuilt speaker with adjustable volume automatically turned off to prevent the sound from returning, Appropriate connector with 2-meter connecting cable, Power Supply : 24V or Less Power consumption : 3W or less Speaker Power : 2W Microphone Length : 420mm Minimum Crosstalk : >80dB	

	<p>Distortion : <0.1%</p> <p>S/N Ratio : >80dB</p> <p>Max. SPL : 105dB</p> <p>Sensitivity : -22dbv/pa</p> <p>Color : Dark grey</p> <p>Compliance: IEC, CE, ROHS.</p>	
3.	<p>Digital Conference Controller Host with software</p> <p>It shall feature a 5-inch TFT touch screen panel that enables full touch control.</p> <p>The number of speaking units shall be adjustable from 1/2/4/6, and the chairman unit shall not be limited.</p> <p>Max Power consumption : 350W or less</p> <p>Audiot Output & Impedance : 100ohm</p> <p>Frequency Response : 30Hz-20KHz</p> <p>S/N Ratio : <98dB</p> <p>Distortion : <0.5%</p> <p>Crosstalk : >50dB</p> <p>Compliance : IEC, ROHS, CE</p>	
4.	<p>Standard Coaxial Ceiling speaker with ABS cover, 40W/20W/10W, 100V, & 20/10/5W at 70V cutout 210mm, ABS baffle & back cover, metal grille. The Speaker shall have following Feature: Max SPL > 105 dB, Sensitivity: 90dB, Frequency Response 90-20kHz. The Speaker shall have Multiple tapping.</p>	
5.	<p>All in one mixer amplifier 480Watt Three microphone inputs. Two auxiliary inputs, and one auxiliary outputs for link., Transformer isolated 100V, 70V and 4-16 Ohms speaker outputs, Muting function, Individual volume control, low and high tone control, Short circuit protection & alarm, Individual distributor for each channel, Inbuilt Bluetooth, USB Port for playing any audio file.</p>	
6.	<p>Wireless Handheld Microphone with duall Handheld type transmitter and one receiver which shall have following minimum specification:</p> <p>RF Frequency : 610MHz-890MHz</p> <p>Receiver Channel : 2</p> <p>Channel Qty : 200 channels</p> <p>Support PLL technology with +/-100Hz RF stability</p>	

	Auto control quiet/Noise LCD which show channel & battery capacity Manual Volume adjustment Work upto 100meter Range RF Power Out : <20mW Min, Mute Sensivity : -65dBm Max. Mute Sensitivity : -95dBm headroom : >15dB S/N Ratio : >95dB T.H.D : 0.1 % or less Audio Output : Line 180mV, XLR 12mV,	
OEM Eligibility Criteria		
7.	Product including Chairman, Delegate Microphone. Speaker, Wireless microphone & amplifier shall be of single Make.	
8.	The OEM of Audio Equipment should have registered office in India	
9.	The bidder should submit Manufacturer Authorization of all product from respective OEM	
10.	The OEM should have at least 16X7 Toll free dedicated number	
11.	The OEM must have service centre in India documentary proof shall be submitted for the same.	
12.	The bidder shall submit min. 2 performance certificate from OEM issued by end user for satisfactory working of similar Equipment (Applicable for Audio products).	

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Office of the Chief Executive Officer
Shri Mata Vaishno Devi Shrine Board, Katra

(Annexure-C)

Subject: Supply, Installation, Testing and Commissioning of professional digital audio conference system with 98 inch screen with integrated video conferencing system and AV switching system for conference hall at SMVDSB, Central Office, Katra.

S. No.	Description	Compliance Yes / No
Display		
Size	98 inch or above	
Resolution	4K Resolution, 3840 x 2160 pixels or above	
Refresh Rate	60 HZ or above	
Connectivity	<ul style="list-style-type: none">➤ 3 HDMI Ports.➤ 2 USB ports.➤ Ethernet.➤ Wifi.➤ Bluetooth 5.0 or above	
Features	Screen Mirroring	
Number of Speakers	2 (20 W or above Speaker Output)	
OEM Eligibility Criteria		
1.	OEM – Certificate of Incorporation in India	
2.	OEM MAF: Bidder has to submit bid specific MAF.	
3.	OEM must have experience of similar assignments in Government organization / Educational Institution.	
4.	At least 16 X 7 Toll free number for service support by OEM – Minimum two language support (a. English b. Hindi): Toll free number to confirm same available on website.	
5.	At least 02 year warranty	

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Office of the Chief Executive Officer
Shri Mata Vaishno Devi Shrine Board, Katra

(Annexure-D)

Subject: Supply, Installation, Testing and Commissioning of professional digital audio conference system with 98 inch screen with integrated video conferencing system and AV switching system for conference hall at SMVDSB, Central Office, Katra.

Description	Specification
VC System with PTZ Camera	<ul style="list-style-type: none">➤ 120 – degree FOV.➤ (4K) capture resolution.➤ 10x zoom or above.➤ 3 camera presets.➤ USB plug-and-play connectivity.➤ Compatible with any video conferencing software (Zoom / Webex / Google Meet / Teams).➤ A minimum of 3 expansion mics to extend audio coverage. Option to add more expansion mics.➤ Voice pickup range of 6 meters or more.➤ 360-degree audio pickup feature, it captures crystal-clear sound from every corner of a 30ft by 20 space, ideal for 15 to 20 seats.

Sd/-

(Pawan Kumar Goswami, JKAS)
Dy. Chief Executive Officer

No: CO/Dev/677/5508

Dated: 08.12.2025



Office of the Chief Executive Officer
Shri Mata Vaishno Devi Shrine Board, Katra

(Annexure-E)

Subject: Supply, Installation, Testing and Commissioning of professional digital audio conference system with 98 inch screen with integrated video conferencing system and AV switching system for conference hall at SMVDSB, Central Office, Katra.

S. No.	Description	Compliance Yes / No
1	Supply Installation Testing & Commissioning of 4X4 HDMI Matrix Switcher with HDCP Complain HDMI 1.4 , with 4 HDMI input and 4 HDMI output with control method via Visual buttons, infrared remote control, RS232 serial port, LAN, WEB, Video format 4K*2K@30Hz. 1XAudio Output, inbuilt 4 Way Audio De-embedding, Resolution max up to-3840*2160@30Hz, Each signal supports HDCP decoding, blu-ray, 3D, Supports EDID rewritable and EDID self-adaptive function, better adapt to the diversified display devices in the -eld and improve compatibility, Supports PCM, Dolby AC3, DTS5.1, DTS7.1 and DSD audio format, 3.4Ghigh-bandwidth original switching chip is used, so that all signals can be switched synchronously.	
	Supply Installation testing and commissioning of HDMI extender based on cat5/cat6 Rj45 Connectivity for video, Data, Audio transmission, Support USB for KVM PC control, you can attach keyboard, mouse, Microphone, Speaker, Use a CAT5e/6 Cable to achieve the transmission distance of 100 meters., Support HDMI 1.4, Video format 24bit/deep30bit/deep36bi, Audio format : DTS/HD/Dolby-true HD/LPCM7.1/DTS/Dolby-AC3/DSD, Video resolution : 1920X1200@60HZ; 2560X1080@60HZ, Power Supply : Input: AC100V-240V□50/60HZ, Output:DC9V/2A	
	Supply Installation testing and commissioning of cable cubby having <ul style="list-style-type: none"> • 2 x HDMI input • 2 x Universal Power Socket • 1x USB Input • 2x RJ45 input • The cable cubby shall be flushed mounted type and shall be available in two different color (Silver/Black) 	
	Supply Installation Testing and Commissioning of Premium High Speed HDMI 2.0b flexy cable, Bandwidth up to	

	18Gbps, Enables transmission of High Dynamic Range (HDR10), Dolby Vision and Hybrid log –gamma (HLG) video, Enables transmission of Consumer Electronics Control (CEC), Audio Return Channel (ARC) and HDMI Ethernet Channel (HEC). Length : 1.5 meter	
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Sd/-
(Pawan Kumar Goswami, JKAS)
Dy. Chief Executive Officer

No: CO/Dev/677/5508
Dated: 08.12.2025



Office of the Chief Executive Officer
Shri Mata Vaishno Devi Shrine Board, Katra

(Annexure-F)

Subject: Supply, Installation, Testing and Commissioning of professional digital audio conference system with 98 inch screen with integrated video conferencing system and AV switching system for conference hall at SMVDSB, Central Office, Katra.

Unshielded Twisted Pair Category 6 Cable	Compliance Yes / No
Make:	
Model Number:	
Specification & Features	
Category 6 Unshielded Twisted Pair 4 pair 100W cable shall be compliant with ANSI/TIA/EIA-568-C.2	
Category 6 UTP cables shall extend between the work area location and its associated telecommunications closet and consist of 4 pair, 23 AWG, UTP.	
The 4 pair Unshielded Twisted Pair cable shall be UL/ETL	
Category 6 should operate on bandwidth up to 250MHz as per standard.	
Construction Characteristics	
4 twisted pairs separated by internal X shaped, 4 channel, full separator. Half shall not be accepted.	
Conductor Should be 23 AWG Solid bare copper	
Conductor Insulation material should be High Density Polyethylene & Sheath: FR PVC, PVC GREY- Single sheath, Insulation Thickness 0.2 mm Nominal	
Pairs two insulated conductors Twisted Together	
Each meter printed with sequential Length Counter	
MECHANICAL PROPERTIES	
Pulling Force: 11.5Kg,	
Temperature Rating -20° to +70°C	
Storage Temperature Rating 0° to +50°C	
Filler Required, RIP cord	
PACKING : Reels of 305m Length with spool.	
Electrical Properties	
Conductor Resistance (DC) 9.38 OHMS/100 MTR	
Rsistance Unbalance 5%MAX	
Mutual Capacitance 5.6 nF/100 mtrs Max.	
Capacitance Unbalance 330PF/100M MAX	
Nominal Velocity of Propagation 69%	
Charcteristics Impedance 100±15%OHMS	
Worst Case cable skew 45ns/100m	
Generally confirming to EIA/TIA 568-C.2 and IEC/ISO 11801	

OEM Should be International certification for the ISO 45001 Health and Safety Management System, ISO 9001 Quality Management System, ISO 14001 Environmental Management System, and ISO 14064-1 Greenhouse Gas Inventory Standards.		
OEM should have Indian based operation at least for a period of 10+ years and should have an Annual Turnover of Rs. 100 Crores and above in any of last three consecutive Audited Financial years.		
Technical Specification of 18 U Rack		
	Features	Compliance Yes / No
	Front Glass Door (tinted, Toughened) with Lock & Key, 2 pairs of Mounting Rails with U-Marking, Welded Side Walls. Cable Manager (1), Hardware Packet (1 Pkt), 6 Socket 5 Amp. Power Distribution Unit (1 No), Roof Mounted Fan Unit / 90 CFM / 230V AC (1 No). Rack should be as per DIN41494 Standards. OEM must be ISO 9001, 14001 certified	
Standard Accessories:	Power Distribution Units. • 1U Horizontal Cable Manager. • Hardware Packet	

Sd/-
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Dy. Chief Executive Officer

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Office of the Chief Executive Officer
Shri Mata Vaishno Devi Shrine Board, Katra

Subject: Supply, Installation, Testing and Commissioning of professional digital audio conference system with 98 inch screen with integrated video conferencing system and AV switching system for conference hall at SMVDSB, Central Office, Katra.

S. No.	Eligibility Criteria
1.	Bidders must have minimum 5 years work experience with similar nature of work.
2.	Bidder have to submit all required certification e.g. Technical Datasheets, Work Orders, Service Centre List etc as per technical specifications requirement.
3.	Bid specific MAF required from the OEM on their Letterhead.
4.	Bidder has to submit product that's cover all technical specification or Higher specifications.
5.	Bidder Must have executed similar works in the last 5 financial years as per Clause 3 (ii) PO copy must be attached along with work completion certificates.
The Compliance sheet i.e Annexure A, B,C, D, E and F should be vetted on the quoted brand OEM letterhead	

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No: CO/Dev/677/5508
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CHECK LIST

(Technical Bid Qualification)

S.No.	DOCUMENTS	SUBMITTED	
		YES	NO
1.	Tender fee and EMD		
2.	Copies of original documents defining the constitution or legal status, place of registration and principal place of business of the bidder.		
3.	Financial turnover Certificate of the bidder, year-wise for the last three Financial Years i.e. 2021-22 to 2023-24 , duly certified by the Chartered Accountant.		
4.	Work Completion Certificates / Letter of Awards of having executed and completed successfully works of similar nature as defined under Clause 3 of the Technical Eligibility Criteria, in any Govt. or Semi-Govt. Departments / Govt. PSU's / Autonomous Bodies during the last five years, duly issued by an officer not below the rank of Executive Engineer or equivalent.		
5.	Copy of PAN Card and GST registration certificate of the bidder.		
6.	Reports on financial standing of the bidder such as profit and loss statement, balance sheet and auditor's report for the last three Financial Years i.e. 2021-22 to 2023-24 and supported with ITRs for the last three Financial Years.		
7.	Proof of latest returns in GST-3/GSTR-3B filed by the bidder.		
8.	Signed and Stamped copy of Tender document (all pages) in respect of acceptance of all terms and conditions of e-NIT.		
9.	OEM or their Authorized Distributor /		

	Dealers / System Integrators / Firms Full Fill Eligibility Criteria / Firms Full Fill Eligibility Criteria.		
10.	Tender specific MAF from the OEM.		
11.	Bidder has to submit the Signed and Stamped Compliance of technical specification for major components of (Audio System Conference) Interactive Panel and Video Conferencing Unit is mandatory from OEM letterhead.		
12.	The Conference Controller, Chairman / Delegate Microphone, speakers & amplifier must be of same manufacturer as far as possible.		
13.	Bidder / OEM must have dedicated toll free number for 16x7 support, document regarding the same must be submitted along with Bid.		
14.	Bidder / OEM must have registered office in India before 7 years from the date of tender related documents must be submitted along with Bid.		
15.	The OEM must have service center in India, documentary proof must be submitted along with Bid		

Authorised Signatory of the firm