



**OFFICE OF THE CHIEF EXECUTIVE OFFICER,  
SHRI MATA VAISHNO DEVI SHRINE BOARD,**

Central Office, Jammu Road, Katra (J&K) – 182301  
E-mail: [aceov@maavaishnodevi.net](mailto:aceov@maavaishnodevi.net), [purchase\\_sec@maavaishnodevi.net](mailto:purchase_sec@maavaishnodevi.net)

**Notice Inviting e-Tender**

**e-NIT No. CO/Pur/ 639/ 1376**

**Dated: 02.09.2025**

For  
and on behalf of the Chairman, Shri Mata Vaishno Devi Shrine Board, e.bids are invited through Chief Executive Officer, Shri Mata Vaishno Devi Shrine Board, Katra (herein after referred as SMVDSB, Katra) from the OEMs of OTIS/ Kone/ Mitsubishi/ Johnson/ T K Elevators and other registered firms as authorized by Chief Lift Inspector, Mechanical Engineering Department, Jammu and their authorized distributors / dealers for the **Supply, Installation, Testing and Commissioning (SITC) including post warranty 05 years Annual Maintenance Contract of following passenger Elevators:-**

Location	Qty	Capacity	Tender fee (Non-refundable)	Earnest Money Deposit	Approx. Project Cost	Time for completion
Vaishnavi Dham, Jammu	2 No.	8 Passengers (each)	Rs. 1,500/-	Rs. 1,03,000/-	Rs. 51.71 lakh	<b>06 months</b>
Saraswati Dham, Jammu	1 No.	6 Passengers				

The e-NIT consisting of Qualifying Information, Eligibility Criteria, Specifications, Bill of Quantities, (B.O.Q), set of Terms & Conditions of e-NIT and other details can be seen / downloaded from the website:- <http://jktenders.gov.in> & on SMVDSB website [www.maavaishnodevi.org](http://www.maavaishnodevi.org) as per following schedule:

Date of Publishing of e-NIT	02.09 .2025 at 04:00 PM
Download Start Date	02.09 .2025 from 04:30PM onwards
Pre-Bid Meeting	09.09.2025 at 12:00 noon onwards
Bid Submission Start Date	10.09.2025 from 05:00 PM onwards
Bid Submission End Date (Online)	24.09.2025 at 03:00PM
Date of Opening of Technical Bid (Online)	25.09.2025 at 03:00 PM or any convenient date and time of the committee.
Date of Opening of Financial Bid (Online)	Shall be intimated to the technically qualified bidders.

The Bids shall be submitted in Electronic Format on the e-tender portal i.e. [www.jktenders.gov.in](http://www.jktenders.gov.in) and should be submitted strictly in accordance with the provisions of the detailed e-NIT. Complete bidding process will be done online on e-tender portal [www.jktenders.gov.in](http://www.jktenders.gov.in) only. However, the Bid document is also available on the official website of SMVDSB i.e. [www.maavaishnodevi.org](http://www.maavaishnodevi.org) for reference purpose only.

Non Refundable Tender Fee of Rs. 1,500/- (Rupees One Thousand Five hundred Only) shall be deposited in the official account of Shri Mata Vaishno Devi Shrine Board Branch J&K Bank Katra, Account No. 0235040500001804, IFSC – JAKA0KATTRA ("0" Zero) and the tenderer shall also upload the scanned copy of the same along with other prescribed documents without which the tender/offer shall be rejected outrightly.

The Earnest Money Deposit in the form of CDR/FDR amounting to Rs. 1,03,000/- (Rupees One Lakh Three Thousand only) drawn from any Nationalized / Scheduled Bank duly pledged to the FA / Chief Accounts Officer, Shri Mata Vaishno Devi Shrine Board, Katra must accompany the e-tender document **or** the amount of EMD can be deposited in the official account of Shri Mata Vaishno Devi Shrine Board Branch J&K Bank Katra.

have to upload the scanned copy of the same along with other prescribed documents without which the tender/offer shall be rejected out rightly.

No Proposal shall be submitted to SMVDSB in physical form unless and until the same is uploaded on the e-tendering website. The Hardcopies of the Bid documents (**except the Financial Bid**) shall be deposited via Registered Post **or** Speed Post **or** Courier **or** By Hand in the office of Chief Executive Officer, Shri Mata Devi Shrine Board, Central Office, Katra – 182301 before the opening of the technical bid without which the offer submitted by the firm shall not be considered. SMVDSB is not responsible for any postal delay whatsoever.

**Sd/-**  
**(Vipan Bhagat, JKAS)**  
Asstt. Chief Executive Officer  
S. M. V. D. Shrine Board, Katra

**No: CO/Pur/639/ 1376**  
**Dated: 02.09.2025**

**Instruction to bidders regarding e-tendering process:-**

1. The interested bidder can download the NIT/bidding document from the website **[www.jktenders.gov.in](http://www.jktenders.gov.in)** and **[www.maavaishnodevi.org](http://www.maavaishnodevi.org)**.
2. Before starting the bidding process, bidders are advised to carefully read the Instructions, Terms and Conditions mentioned in the bid Document online on e-tendering portal i.e. **[www.jktenders.gov.in](http://www.jktenders.gov.in)**.
3. The bidders, in their own interest, are requested not to wait till the last moment for submission of bid to avoid last minute rush and local problems related to internet connectivity, law and order, strike, closure of establishments etc. The SMVDSB shall not be responsible, if bids could not be uploaded due to such problems at the bidders' end.
4. The bidders must possess valid Digital Signature Certificate (DSC) issued from any agency authorized by Controller of Certifying Authority (CCA), Govt. of India and which can be traced up to the chain of trust to the Root Certificate of CCA. Bidders can get above mentioned digital certificate from any approved vendors.
5. The Bidders, who already possess valid (DSC) Digital Signature Certificates, need not to procure new Digital Signature Certificate.
6. The offer should be submitted (uploaded) strictly as per the terms and conditions and procedures laid down in the website failing which the offer is liable for rejection. Bidders should download the complete e-NIT including the Annexure and read carefully before filling the details and uploading the documents.
7. The offers with any deviations to the e-NIT's Terms and conditions shall be liable for rejection.
8. The Technical Bids shall be opened online.
9. Only Financial Bids of technically qualified bidders shall be opened online.
10. The bidders have to submit their bids online in electronic format with Digital Signature. The bids cannot be uploaded without Digital Signature. No Proposal will be accepted in physical form.
11. Bids will be opened online as per time schedule mentioned in the e-NIT.
12. Before submission of online bids, bidders must ensure that scanned copies of all the necessary documents have been attached with bid.
13. SMVDSB will not be responsible for delay in online submission of bids whatsoever reasons may be.
14. All the required information for bid must be filled and submitted online.
15. The details of cost of documents, EMD specified in the tender documents should be the same, as submitted online (scanned copies) otherwise bid will not be accepted.
16. Bidders are advised to use "My Documents" area in their user on **<http://jktenders.gov.in>**, e-tendering portal to store important documents like Balance sheet, GST Registration Certificate, Tax Clearance Certificate, IT certificate, Manufactures authorization and other related documents etc., and attach these certificates as Non-Statutory documents while submitting their bids.
17. Bidders are advised not to make any change in BOQ (Bill of Quantities) contents or its name. In no case they should attempt to create similar BOQ manually. The BOQ downloaded should be used for filling the item rate as prescribed and it should be saved with the same as it contains.
18. Bidders are advised to scan their documents at 100 DPI (Dots per Inch) resolutions with Black and White, PDF \ Scan properly.
19. The guidelines for submission of bid online can be downloaded from the website **<http://www.jktenders.gov.in>** and **[www.maavaishnodevi.org](http://www.maavaishnodevi.org)**.
20. SMVDSB shall not be held responsible for selection criteria/policy matter being adopted by the Directorate of Information regarding publishing the e-NIT, in any of the newspaper under circulation.
21. The tenderer should carefully study the document and prepare his tender with consideration of all provisions of the document. He should fully acquaint himself with site conditions and all other factors which may influence preparation of his tender.

**Sd/-**  
**(Vipan Bhagat, JKAS)**  
**Asstt. Chief Executive Officer**  
**S. M. V. D. Shrine Board, Katra**



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**Notice Inviting e-Tender**

**e-NIT No. CO/Pur/639/1376      Dated: 02.09.2025**

**Subject:** e.Bids are invited from OEMs and their authorized distributors/ dealers for **Supply, Installation, Testing and Commissioning of 8 Passengers Capacity Elevators (02 Nos) at Vaishnavi Dham & 6 Passenger capacity Elevator (01No.) at Saraswati Dham, Jammu, J&K including post warranty 05 years Annual Maintenance Contract** as per the requirement of SMVDSB.

**1. Requirement:**

e.Bids are invited from OEMs OTIS/ Kone/ Mitsubishi/ Johnson/ T K Elevators & other registered firms as authorized by Chief Lift Inspector, Mechanical Engineering Department, Jammu and their authorized distributors / dealers for **Supply, Installation, Testing and Commissioning of Passenger Elevators including post warranty 05 years Annual Maintenance Contract at Vaishnavi Dham & Saraswati Dham, Jammu, J&K** as per the requirement of SMVDSB, mentioned in e-NIT.

**2. Tender Schedule:**

Date of Publishing of e-NIT	02.09.2025 at 04:00 PM
Download Start Date	02.09.2025 from 04:30PM onwards
Pre-Bid Meeting	09.09.2025 at 12:00 noon onwards
Bid Submission Start Date	10.09.2025 from 05:00 PM onwards
Bid Submission End Date (Online)	24.09.2025 at 03:00PM
Date of Opening of Technical Bid (Online)	25.09.2025 at 03:00 PM or any convenient date and time of the committee.
Date of Opening of Financial Bid (Online)	Shall be intimated to the technically qualified bidders.

- In case of holiday the bids will be opened on the next working day. Further the price bids of only those tenderers shall be opened who qualify for the same after scrutiny of the documents in technical stage which shall be notified separately.
- The e-NIT is also available on SMVDSB website **[www.maavaishnodevi.net](http://www.maavaishnodevi.net)** for reference only.
- SMVDSB will not be responsible for any delay in online submission of the bid due to any reason (Technical or otherwise).
- Bidders must ensure to upload scanned copies of all necessary documents i.e., PAN, GSTIN, Tender Fee, EMD (CDR/FDR), Registration, Authorized Distributor / Dealer Certificate, Income Tax Returns, BIS / IS Certificate and other relevant document mentioned in the e.NIT.

**3. Background/ Present condition of the site(s):**

- a) Vaishnavi Dham, Jammu:** 02 Elevators (G+4) with machine room of OTIS make having capacity of 08 passengers each have been installed at Vaishnavi Dham in the year 1996 and are in working condition & covered under Annual Maintenance

- b) **Saraswati Dham, Jammu:** 01 Elevator (G+4) with machine room of OTIS make having capacity of 06 passengers have been installed at Saraswati Dham in the year 2003 and are in working condition & covered under Annual Maintenance with the OEM.

**4. Dimensions of existing shafts/ ducts:**

- a) **Vaishnavi Dham:** As per available site dimensions
- b) **Saraswati Dham:** As per available site dimensions

**5. Site Visit / Site Investigation:**

- Before Tendering, the Tenderers in their own interest are advised to visit site to acquaint about the condition of site, its surroundings, terrain, climate, availability of labour, power, water, communication facilities etc. Shri Mata Vaishno Devi Shrine Board shall bear no responsibility for lack of knowledge on their part about the site and other conditions or any information relating thereto. The consequences of the lack of knowledge, as aforesaid, on the part of the Tenderers shall be at the risk and cost of concerned Tenderer. The costs of any such visits shall be entirely at the Bidder's own expense. The Bidder shall take into consideration all the factors while quoting in the Financial Bid. No compensation will be given on account of ignorance of any of the factors during execution of the works.
- The Shrine Board shall not be responsible and shall not pay for any expenses, which may incurred to the Bidder to person or property in connection with visits and examination of the site and in the preparation of his Bid Document for submission.

**6. Pre-Bid Meeting:**

A pre-bid meeting will be held on **09.09.2025 at 12:00 Noon** at Conference Hall, Spiritual Growth Centre, SMVDSB, Katra. In case, any of the prospective bidder(s) intends to join the pre-bid meeting through online mode, they shall forward their request on the official e-mail ID [purchase\\_sec@maavaishnodevi.net](mailto:purchase_sec@maavaishnodevi.net) **by or before 08.09.2025 upto 03:00PM**. Shrine Board reserves the right to modify the terms & conditions of e-NIT after the pre-bid meeting in view of any practical modalities which may emerge during the pre-bid meeting.

**7. Procedure for Submission of Tender:**

Bidders are required to submit Bids in two parts viz. Technical Bid (**Annexure-‘A’**) and Financial Bid (**refers to BoQ Online only**) as per enclosed proforma (**Annexure-B**) along with supporting documents, application fee, EMD etc. The Tenderers are required to submit their tenders under 2 bid system with Cover-I (Technical Bid) and Cover-II (Price Bid).

**A. Cover-I (Technical Bid)**

**(This cover shall contain): -**

- (i) **Annexure-‘A’** form duly filled along with relevant documentary proofs.
- (ii) Scanned copies of EMD in shape of CDR / FDR pledged to FA/ Chief Accounts Officer, SMVDSB. Besides, the EMD in original shall be submitted along-with the hardcopy of technical bid document.
- (iii) Tender Fee to be transferred in the official account of Shri Mata Vaishno Devi Shrine Board, Branch J&K Bank Katra in Account No. 0235040500001804, IFSC – JAKA0KATTRA (“0” Zero). The bidder shall mention UTR No. in the prescribed Technical Bid Form at **Annexure- ‘A’**
- (iv) Tender Document containing **Instructions and Terms & Conditions, duly signed** on each leaf by the Tenderer, along with documentary proof wherever required.

**B. Cover II (Price Bid):**

- (i) The bidder shall have to quote rates separately for SITC of elevators including post warranty 05 years annual maintenance contract at Vaishnavi Dham & Saraswati Dham Jammu and buy-back offer **as per BOQ & has to submit online in the form of BOQ only as per Annexure-B.**
- (ii) The rates quoted shall be complete in all respect and include all taxes, excise duty, levies, service tax, transit insurance, freight, entry tax at Lakhanpur etc. Nothing extra on any account shall be payable by the SMVD Shrine Board.
- (iii) The price bid should be absolute and unconditional.
- (iv) Conditional bids shall be rejected.
- (v) The price bids of only such bidders shall be opened, who qualify in the technical stage.
- (vi) The bidder shall mandatorily quote rates for buyback offer of existing elevators installed in the said locations, in the BoQ without which their bid shall not be entertained even qualified in the Technical Stage.
- (vii) Price bids not conforming to above standards or suffering from any flaw shall be rejected.

**8. Eligibility Criteria:**

- i) The bidder shall be an approved OEM/supplier of Elevators duly registered under the Companies Act, 1956.
- ii) Manufacturing license from Regulating Industrial Safety and Machinery Manufacturing.
- iii) BIS Certification from Bureau of Indian Standards for manufacturing of elevators.
- iv) Lift installation shall be governed by the following Acts / Bye-laws / Codes as amended up-to-date in addition to the codes specified in the tender.
  - a) National Building Codes of India- latest revision
  - b) Indian Electricity Act - 2003
  - c) J&K Electricity Act - 2010
  - d) J&K Lift Rules – 1999
  - e) Fire Safety Rules
  - f) J&K Lift and Escalators Act.
- v) Bidder must comply the latest revision of all IS (Indian Standard) Codes, like as IS 14665 (now largely replaced by IS 17900)
- vi) The bidder must have in possession of following ISO certifications:
  - a) ISO 9001: Quality Management
  - b) ISO 45001: Occupational Health and Safety
  - c) ISO 27001: Cyber security
  - d) ISO 8100, ISO 22559-1: Safety standards
- vii) The bidder must have at least five years experience in the field of Manufacturing/SITC of Elevators.
- viii) The bidder must have successfully executed/completed similar works over the last three financial years (2022-23, 2023-24 & 2024-25) at Central/State Government /PSUs/ Nationalized Banks/Reputed Organizations:
  - a) Three similar completed works each costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
  - b) Two similar completed works each costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
  - c) One similar completed work costing not less than the amount equal to 80% (eighty percent) of the estimated cost.
- ix) Bidder must be income tax payee and shall submit attested copies of the Income Tax Returns / Income Tax Assessment Order for the last three financial years (2022-23, 2023-24 & 2024-25).
- x) Bidder must have Average Annual financial turnover of at least Rs. 41.00 lakh during the last three financial years (2022-23, 2023-24 & 2024-25).

- xi) The bidder must have sound financial background and a positive net-worth for the last three financial years (2022-23, 2023-24 & 2024-25).
- xii) The bidder must attach / upload an affidavit on stamp paper duly attested by 1<sup>st</sup> Class Magistrate to the effect that:
  - a. The documents catalogue etc. enclosed with the e-tender are genuine and have not been tampered or fabricated.
  - b. The firm has not been blacklisted in the past by any Govt/ Private institution of the country.
  - c. If anything is found incorrect at any stage, the bidder shall be personally responsible for the same.
- xiii) The bidder must attach / upload the copies of following with bid document:
  - a. All documents related to meeting the minimum eligibility criteria.
  - b. Pan card
  - c. GST Certificate.
  - d. Income Tax Return, Balance Sheet, Profit & Loss Account for the last three financial years.
  - e. Declaration Certificate: Declaration Certificate that no case is pending with the police / court against the bidder / firm / company /Agency and not been suspended / blacklisted by any PSU / Government Department / Financial Institution / Court etc (as per **Annexure C**).
  - f. No Deviation Certificate: - No Deviation Certificate as per format enclosed at **Annexure – D**.
  - g. Bidders details as per **Annexure-E**

**Note: Scanned Copies of all the Technical Bid documents have to be uploaded online without which the offer submitted by the firm shall not be considered.**

#### **9. Scope of Work:**

- a) Dismantling of existing Elevators and their final disposal on buy back basis.
- b) Successful Supply, Installation, Testing and commissioning of Elevators at the sites mentioned in the e-NIT.
- c) The general scope of the work shall be as illustrated and defined in the specifications and other contract documents.
- d) The successful firm shall submit all drawings to the concerned Engineer-in-charge / Executive Engineer, SMVDSB before commencement of works.
- e) The successful firm shall carry out and complete the Work under the Contract in every respect, and his work shall include the supply of all labour, equipment, materials, plant and machinery, tools, transportation, scaffolding and everything else necessary for the proper execution and completion of the Work in accordance with the Contract Documents and to the directions and satisfaction of the concerned Executive Engineer, SMVDSB/ Unit Head.
- f) The Successful firm shall be fully responsible and liable for everything and all matters in connection with or arising out of or being a result or consequence of his carrying out or omitting to carry out any part of the Work.
- g) The successful firm shall adhere to standards set by the Bureau of Indian Standards (BIS) connected with Elevators Installation.
- h) The successful firm shall be responsible for inspection / certification of elevators from the Office of the Chief Lift Inspector, Mechanical Engineering Deptt., Jammu
- i) Elevator Specification/ site Requirement/Technical Data Sheet is attached as **Annexure- F**
- j) The bidder shall display the instructions in the Elevator Car(s) in English & Hindi which is to be provided to the successful bidder subsequently.
- k) Any alteration / modification required in the existing shaft / hoistway and machine room, if needed, shall be in the scope of bidder.
- l) 05 years post warranty Annual Maintenance of Elevators.

## 10. Rates:-

- i. The rates quoted shall be complete in all respect and include all taxes, excise duty, levies, service tax, transit insurance, freight, entry tax at Lakhanpur etc. Nothing extra on any account shall be payable by the SMVD Shrine Board.
- ii. The rates quoted must be F.O.R. respective sites of installation as mentioned in the e-NIT.
- iii. The Rates should be quoted at the prevailing GST Rate without which the bid shall be rejected.
- iv. The successful bidder shall have to mention the GST No. 01AAETS9822J1ZC of Shri Mata Vaishno Devi Shrine Board Katra while raising their bill of supplies. While filing GSTR-I, the successful bidder shall classify the supply / Service made to Shrine Board under Business (B to B) Sales. The successful bidder shall also mention six digit HSN code of the material to be supplied. In case the successful bidder doesn't upload / mention the bill under B to B, the GST amount levied in the Bill shall not be paid.
- v. The successful bidder shall file GSTR 1 and 3B within the due dates prescribed under the CGST / SGST Act 2017 so as to enable SMVDSB to claim timely input credit. In case of default, interest @2% per-month of tax amount shall be charged and recovered from the defaulting supplier.
- vi. "In case the successful bidder is filling GST returns on quarterly basis he must file the Invoice Furnishing Facility (IFF) on monthly basis for Bills to Shrine Board".
- vii. No escalation in the basic rate of item shall be allowed by SMVDSB during currency of Contract. If the rate of GST is increased/ decreased or a new tax is introduced or an existing tax is abolished or any change in interpretation or application of any tax occurs in the course of performance/evaluation of contract, which was or will be assessed on the bidder in connection with the performance of the contract, an equitable adjustment of the contract price shall be made to fully take into account any such change by addition to the contract price or deduction there from as the case may be.
- viii. If at any time it is established that successful tenderer has sold the items to any other Government /Semi-Government/ Private Hospitals/department/ Institutions at a lesser price, he shall be liable for reimbursement of the excess rates charged besides imposition of penalty.

## 11. Selection criteria:

- i. In the first stage of evaluation, offer shall be rejected if found deficient as per the requirements of Tender / Bid Processing Fee and other eligibility criteria. Only bids confirming to the e-NIT conditions shall be further taken up for evaluation. Evaluation of the technical Bid will start first. The bidder qualifying the technical stage shall only be admitted in process of financial bid evaluation.
- ii. Financial bids of technically qualified bidders shall be opened and the L-1 firm for the respective site(s) shall be reckoned on the following formula:

$$\text{“ Lowest bidder (L-1) = Rates quoted for SITC of new elevator(s) including post warranty 05 years Annual Maintenance Contract - (Minus) Rates quoted for buyback of existing elevators”}$$

- iii. The firm who emerged as L-1 shall be considered for the allotment of the contract. In-case of a tie in rates, revised sealed bid can be obtained and the bidder offering lowest rates shall be considered for the allotment of the contract. In-case of tie in second instance, it shall be decided by the process of “draw of lots”.



- iv. The Shrine Board reserve the right to negotiate the quoted rates offered with the L-1 bidder or any of the other bidders on quality basis to ascertain the suitability of the offer for acceptance.
- v. SMVSDS reserve the right to give counter offer of the offered rates to the bidders other than the L-1 bidder to bring them at the same rates as offered by the L-1 bidder.

## 12. General Terms & Conditions:

- i) All the pages of the Tender Document and other supported documents which are to be submitted in physical form should be numbered (Technical bid) and signed by the tenderer / authorized signatory of the company / firm conforming the acceptance of the Terms and Conditions as laid down in the e-NIT document.
- ii) The tenderer shall make provision of imparting training to our staff on operation and use of equipments, its accessories and software for the intended applications and troubleshooting repair and maintenance. Cost, if any, of such training and the details of the required course and its duration should be specified, if otherwise not included in the cost offer itself.
- iii) **Contract Agreement:** The successful bidder shall be bound to execute an agreement on non-judicial stamp paper of Rs. 500/- (Five hundred only). The SMVDSB reserves the right to amend the terms & conditions of contract by mutual discussions and shall be in writing. The amended terms and condition will form part of the agreement.
- iv) **All the terms** and conditions of e-NIT and subsequent modifications if any shall also form an integral part of the contract agreement to be executed with the successful bidder.
- v) **Sub-Contracting:** The successful bidder shall not assign, sub-contract or sublet the whole or any part of the contract in any manner.
- vi) The tenderer shall not be entitled to revoke or withdraw their tenders or vary or modify after its submission.
- vii) The tenderers furnishing the EMD for an amount less than the stipulated amount mentioned in the e-NIT or quoting the exemption as Small Scale Industries or any other reason shall not be entertained and the bid submitted shall be outrightly rejected.
- viii) Conditional, illegible, ambiguous tender(s) received after the stipulated date and time shall be outrightly rejected.
- ix) The EMD of the successful tenderer(s) shall be retained as a Security Deposit and the same shall be released after the successful completion of DLP.
- x) The EMD in respect of un-successful tenderer(s) shall be released after the allotment of the contract to the successful bidder.

## 13. Disqualification basis other than qualifying criteria:- Even though the Bidders meet the qualifying criteria, they are liable to be disqualified if they have:

- a) Furnished misleading or false information or deliberately suppressed the information in the forms, statement and enclosures required in the Bid Document and have record of poor performance such as abandoning work, leaving Contract incomplete or financial failures / weaknesses, inordinate delays in completion, litigation history, etc.
- b) Made misleading or false representation in the forms, statements and attachments submitted in proof of the qualification requirements.
- c) Banned by any Central/State Govt. Department/Public Sector Undertakings or Enterprises of Central/State Govt.
- d) Not attached all the supporting documents or not furnished the relevant details as per the prescribed format in the e-NIT.
- e) Submitted any information, which found incorrect at the later stage, the Bidder/Bidding Firm shall be liable to be debarred from further bidding in SMVDSB, and the Contract shall be cancelled by the competent authority of SMVDSB along with forfeiture of security amount.

**14. Technology Certificate:**

The supplier shall issue a certificate stating that: -

- 1) The machine is of the latest technology. (Proof to be attached);
- 2) The machine may be upgraded as and when required by the Shrine Board upto 15 years; and
- 3) The machine shall be promptly and properly serviced by them whenever desired and such service will remain available to Shrine Board at least for 15 years from the date of its installation.

**15. Warranty / Defect Liability Period:**

- a) The bidders shall be fully responsible for the manufacturer's warranty on complete elevators in respect of proper design, quality and workmanship of all the material covered by this offer for a period of 24 months from the date of commissioning of each elevator. The successful bidder shall have to provide free replacement of defecting parts during the period of warranty/DLP of 24 months.
- b) **Down Time:** The engineer for servicing of the elevator shall be deputed within 24 hours of report from the concerned authorities and for any spare part required, same shall be arranged by the successful bidder at its own cost.
- c) The elevator to be supplied/ installed shall have to be guaranteed for 95% uptime by the tenderer during the Defect Liability period. The period during which the elevator remains non-functional or unserviceable for want of engineer or non-availability of spare parts shall not be counted towards the defect liability period and has to be extended accordingly by that period. (1 day down = 1day extended) besides the competent authority shall be at liberty to impose suitable penalty upto Rs.4,000/- per day after down-time.
- d) After the expiry of the warranty/ defect liability period, the Board may enter into an extended warranty/DLP on the mutually agreed terms and conditions.

**16. Annual Maintenance Contract:**

**The successful bidder(s) shall also be fully responsible for Annual Maintenance of Elevators for a period of 05 years, after the expiry of warranty / defect liability period of 24 months.**

**17. Third party Inspection:**

Third party inspection by reputed third party government agencies is to be required at two stages; 1<sup>st</sup> – prior to the installation of the materials, 2<sup>nd</sup> – during installation of the lift and 3<sup>rd</sup> after installation. The cost to be incurred on account of inspection shall be borne by the bidder. For third party inspection, agency shall be nominated by the SMVDSB.

**18. Indemnity:**

The successful tenderer shall at all times indemnify the SMVDSB, consequent on this works contract. The successful tenderer shall be liable, in accordance with the applicable Law and Regulations for any accident occurring due to any cause and the SMVDSB shall not be responsible for any accident or damage incurred or claims arising there from during the period of erection, construction and putting into operation the equipments and ancillary equipment under the supervision of the successful tenderer in so far as the latter is responsible. The successful tenderer shall also provide all insurance including third party insurance as may be necessary to cover the risk. No extra payment would be made to the successful tenderer due to the above.

**19. Terms of Payment:**

- i) 60% of the contract value excluding cost of AMC shall be paid after delivery of complete material at site(s), subject to satisfactory report of inspection committee.
- ii) 30% of Contract value excluding cost of AMC shall be paid upon successful installation, Testing, Commissioning and handing over of the Elevators to the concerned Executive Engineer, SMVDSB.
- iii) 10% of Contract value excluding cost of AMC shall be paid against submission of Bank Guarantee of same amount having validity till completion of Defect Liability period.
- iv) Payment for Annual Maintenance Contract (AMC) shall be made in two equal installments, with each installment due at the end of every six month period (Bi-annually) during AMC Period.

**20. Penalty for Delays:**

If the successful bidder fails to execute the supply and installation of the Elevator within the stipulated period, the penalty @ 0.5% of the contract value excluding cost of AMC shall be imposed per week, subject to maximum of 10% of the Contract value. Beyond which, the remaining works shall be executed at the risk & cost of the successful bidder. Beside, the firm shall be debarred for participation in the future tendering of SMVDSB for a period of 03 years including forfeiture of EMD/BG/Security deposit.

**21. The Shrine Board reserves the right to:**

- i. Reject, accept or prefer any tender in part or full at any stage if not in conformity to the specifications, terms & conditions mentioned in the e-NIT.
- ii. Re-invite the tender at its sole discretion.
- iii. Cancel / terminate the e-NIT / Letter of Award (LOA) during the period of its validity without assigning any reason thereof.
- iv. Forfeit the EMD / BG of defaulter firm.
- v. Debarring any defaulter firm from any further dealing with Shrine Board for the period of 03 years.
- vi. Grant of extension with or without imposing penalty, as deemed fit.
- vii. Modify the Terms and Conditions of the e-NIT at any time.

**22. Arbitration:** In case of any dispute arising between the parties to this e-tender and all matters connected therewith, both parties shall make every effort to resolve it amicably by direct informal negotiation. If, even after thirty days from the commencement of informal negotiation, the parties have not been able to resolve the dispute amicably, then such disputes / differences shall be resolved by Arbitration as per the Arbitration and Conciliation Act, 1996.

- a) Either party may request other of its intention that a dispute be submitted to Arbitration and both the parties shall meet within 15 days from the date of receipt of such request, to select a sole arbitrator mutually for the resolution of dispute and venue / seat of Arbitration shall be at Jammu /Katra / Reasi.
- b) In the event that the parties cannot agree upon the selection of the sole Arbitrator, either party or both of the parties may move an application before the Hon'ble High Court at Jammu, under the Arbitration and Conciliation Act, 1996, for the appointment of sole Arbitration with seat / venue at Jammu for the resolution of disputes between the parties. However, on failure of resolution of disputes through procedure elaborated above, the Courts at Katra / Reasi alone, shall have the Jurisdiction with respect to subject matter of this e-NIT.

**23. Re-Allotment of the Work / Contract, in case Termination of Contract/ Work Order situation arises:**

The Earnest Money Deposit/ Security Deposit shall be forfeited and the firm shall be *debarred from further dealing with the Board for a continuous period of 03 years*, if the successful Bidder fails:

- i) To accept Letter of Award
- ii) To take-up the work or execute the agreement with SMVDSB in the stipulated time on account of any reason whatsoever.

In any of the above situations, the SMVDSB may allot the work to L-2 bidder if agreed on the same rates quoted by the L-1 bidder. In case, L-2 bidder do not agreed on the rates quoted by L-1 bidder then L-3 bidder and so on shall be called for negotiations. However, the final decision shall be taken by the Chief Executive Officer, SMVDSB.

**24. Force Majeure:** Any failure or omission to carry out the provisions of the order shall not give rise to any claim by one party against the other, if such failure or omission arises from an "Act of God" which shall include all acts of Natural Calamities such as fire, flood, earthquakes, hurricanes or any pestilences or from civil strikes, compliances with any statute or regulations of the Government lock outs and strikes, riots, embargoes or from any other reasons beyond the control of the parties including the war (Whether declared or not) Civil War or State of Insurrection.

**25. Jurisdiction:**

All the disputes are subject to Jurisdiction in the Court of Law at Reasi / Katra / Jammu.

**Sd/-**  
**(Vipan Bhagat, JKAS)**  
**Asstt. Chief Executive Officer,**



OFFICE OF THE CHIEF EXECUTIVE OFFICER,

**SHRI MATA VAISHNO DEVI SHRINE BOARD,**

Central Office, Jammu Road, Katra (J&K) – 182301

E-mail: [aceovb@maavaishnodevi.net](mailto:aceovb@maavaishnodevi.net), [purchase\\_sec@maavaishnodevi.net](mailto:purchase_sec@maavaishnodevi.net)

**Annexure – A**

**Technical Bid**

**Pre- Qualification Application Format for Supply, Installation, Testing and Commissioning of Elevators at Vaishnavi & Saraswati Dham, Jammu including post warranty 05 years Annual Maintenance Contract**

S. No	Particulars	Attached / Uploaded
1	Name of the Company / Bidder with complete postal address and contact number , e-mail etc..	
2	Copy of Registration	
3	Copy of Manufacturing license from Regulating Industrial Safety and Machinery Manufacturing.	
4	Copy of BIS Certification from Bureau of Indian Standards for manufacturing of elevators	
5	Copies of following ISO certifications:  a) ISO 9001: Quality Management b) ISO 45001: Occupational Health and Safety c) ISO 27001: Cyber security d) ISO 8100, ISO 22559-1: Safety standards	
6	Five years experience in the field of Manufacturing/SITC of Elevators. <b>(supporting documents to be attached/uploaded)</b>	
7	List of Successfully executed/completed similar works over the last three financial years (2022-23, 2023-24 & 2024-25) at Central/State Government /PSUs/ Nationalized Banks/Reputed Organizations:  a) Three similar completed works each costing not less than the amount equal to 40% (forty percent) of the estimated cost; or b) Two similar completed works each costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or c) One similar completed work costing not less than the amount equal to 80% (eighty percent) of the estimated cost. <b>(supporting documents to be attached/uploaded)</b>	
8	Copies of PAN & GST	
9	Annual turnover of the bidder during last three financial years: a. 2022-23 b. 2023-24 c. 2024-25	

10	Affidavit on stamp paper duly attested by 1st Class Magistrate to the effect that: <ul style="list-style-type: none"> <li>a. The documents catalogue etc. enclosed with the e-tender are genuine and have not been tampered or fabricated.</li> <li>b. The firm has not been blacklisted in the past by any Govt/ Private institution of the country.</li> <li>c. If anything is found incorrect at any stage, the bidder shall be personally responsible for the same.</li> </ul>	
11	Copies of Income Tax Return, Balance Sheet, Profit & Loss Account for the last three financial years. <ul style="list-style-type: none"> <li>a. 2022-23</li> <li>b. 2023-24</li> <li>c. 2024-25</li> </ul>	
12	Declaration Certificate that no case is pending with the police / court against the bidder / firm / company /Agency and not been suspended / blacklisted by any PSU / Government Department / Financial Institution / Court etc (as per <b>Annexure C</b> ).	
13	No Deviation Certificate as per format enclosed at <b>Annexure – D</b> .	
14	Detailed Technical Specifications of the elevators to be offered must be attached/ uploaded.	
15	Name of Authorized contact person with Address and Phone number, e-mail etc.	

**\*The bidder may attach/ upload additional documents, if any, relevant to the e-NIT**

Signature\_\_\_\_\_

Name of Tenderer\_\_\_\_\_

Contact No. \_\_\_\_\_



**OFFICE OF THE CHIEF EXECUTIVE OFFICER,  
SHRI MATA VAISHNO DEVI SHRINE BOARD,**

Central Office, Jammu Road, Katra (J&K) – 182301  
E-mail: [aceovb@maavaishnodevi.net](mailto:aceovb@maavaishnodevi.net), [purchase\\_sec@maavaishnodevi.net](mailto:purchase_sec@maavaishnodevi.net)

**Annexure – B**

**UN-PRICE BID**

To,  
The Chief Executive Officer,  
Shri Mata Vaishno Devi Shrine Board,  
Central Office, Katra.

Subject: e-NIT for SITC of Passenger Elevators including post warranty 05 years Annual Maintenance Contract.

Ref. No: **e-NIT No: CO/Pur/639/ 1376 Dated: 02.09.2025.**

Tender Fee detail: \_\_\_\_\_, EMD detail : \_\_\_\_\_

Dear Sir,

I, \_\_\_\_\_ representative / proprietor of M/s \_\_\_\_\_ hereby submit the offer for SITC including post warranty 05 years Annual Maintenance Contract of following passenger Elevators as per requisite specifications / requirement of Shrine Board. The offered rates are NET inclusive of GST / other taxes and F.O.R SITC at Site(s) including post warranty 05 years Annual Maintenance Contract are as under:

S. No.	Description of material	Qty.	Rate per Elevator (inclusive of GST)	Total amount
1	SITC of 8 Passenger Capacity Elevators at Vaishnavi Dham, Jammu, as per specification at <b>Annexure – F</b>	02 No		
2	Post Warranty 05 Years AMC Of Elevators for Vaishnavi Dham, Jammu	1 <sup>st</sup> year		
		2 <sup>nd</sup> year		
		3 <sup>rd</sup> year		
		4 <sup>th</sup> year		
		5 <sup>th</sup> year		
3	Buy-Back rate per elevator installed at Vaishnavi Dham, Jammu	02 No		
4	SITC of 6 Passenger Capacity Elevator at Saraswati Dham, Jammu, as per specification at <b>Annexure – F</b>	01 No		
5	Post Warranty 05 Years AMC Of Elevators for Saraswati Dham, Jammu	1 <sup>st</sup> year		
		2 <sup>nd</sup> year		
		3 <sup>rd</sup> year		
		4 <sup>th</sup> year		
		5 <sup>th</sup> year		
6	Buy-Back rate per elevator installed at Saraswati Dham, Jammu	01 No		

**\*L-1 firm for the respective site(s) shall be reckoned on the following formula:**

" Lowest bidder (L-1) = Rates quoted for SITC of new elevator(s) including post warranty 05 years Annual Maintenance Contract - (Minus) Rates quoted for buyback of existing elevators"

I further affirm that I have read and fully understood the tender notice and agree to abide by all terms and conditions laid in the e.NIT, which are being signed in token of my acceptance. In case, I fail to abide-by the conditions or to carry on the contract to the entire satisfaction of the Shrine Board. I will be liable to the penalties under rules mentioned in the terms and conditions.

Signature \_\_\_\_\_  
Name of Tenderer \_\_\_\_\_



**OFFICE OF THE CHIEF EXECUTIVE OFFICER,  
SHRI MATA VAISHNO DEVI SHRINE BOARD,**

Central Office, Jammu Road, Katra (J&K) – 182301  
E-mail: aceovb@maavaishnodevi.net, purchase\_sec@maavaishnodevi.net

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**Annexure - C**

**(ON THE LETTER HEAD OF THE FIRM)**

**DECLARATION**

I / We hereby declare that no case is pending with the police / court against the bidder / firm / company (Agency). Also, I / We have not been suspended / blacklisted by any PSU / Government Department / Financial Institution / Court etc.

**Seal and Signature of the bidder**

Place:

Date:





**OFFICE OF THE CHIEF EXECUTIVE OFFICER,  
SHRI MATA VAISHNO DEVI SHRINE BOARD,**

Central Office, Jammu Road, Katra (J&K) – 182301  
E-mail: aceovb@maavaishnodevi.net, purchase\_sec@maavaishnodevi.net

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**Annexure – D**

**(ON THE LETTER HEAD OF THE FIRM)**

**Ref. No: CO/Pur/639/ 1376**

**Dated: 02.09.2025**

**NO DEVIATION CERTIFICATE**

Notwithstanding anything mentioned in our bid, we hereby accept all the terms and conditions mentioned in the e.NIT. We hereby undertake and confirm that we have understood the specifications properly for **Supply, Installation, Testing and Commissioning of Passenger Elevators of \_\_\_\_\_ (Brand / Make) to SMVDSB including post warranty 05 years Annual Maintenance.**

**Seal and Signature of the bidder**

Place:

Date:



**OFFICE OF THE CHIEF EXECUTIVE OFFICER,  
SHRI MATA VAISHNO DEVI SHRINE BOARD,**

Central Office, Jammu Road, Katra (J&K) – 182301  
E-mail: [aceovb@maavaishnodevi.net](mailto:aceovb@maavaishnodevi.net), [purchase\\_sec@maavaishnodevi.net](mailto:purchase_sec@maavaishnodevi.net)

**Annexure-E**

**(ON THE LETTER HEAD OF THE FIRM)**

**BIDDER'S DETAIL**

Name of the Supplier / Party / Firm		
Name of the Authorized Representative		
Mailing Address:		
Phone/Landline No		
Mobile No.		
Fax No.		
E-mail Address		
Website Address (if any)		
Bank details for payment through NEFT / RTGS	Name of the Bank:	
	Branch	
	Account No	
	IFSC Code	
	MICR No	

**Note:** Submit a cancelled cheque for verification of above bank details.

**Seal and Signature of the bidder**

Place:

Date:



**OFFICE OF THE CHIEF EXECUTIVE OFFICER,  
SHRI MATA VAISHNO DEVI SHRINE BOARD,**

Central Office, Jammu Road, Katra (J&K) – 182301  
E-mail: aceovb@maavaishnodevi.net, purchase\_sec@maavaishnodevi.net

**Annexure-F**

**Elevator Specification/ Site Requirement/Technical Data Sheet**

**1) Vaishnavi Dham, Jammu:**

Description	Specifications
Designation of Elevator	Passenger
Capacity	544 kg, 8 persons
Speed (mps)	1
Rise (m)	15 m
Stops	5 stops with all openings on the same side
Controller type	LVA/ACD
Drive	VF Regenerative (Closed Loop)
Power Supply	400/415 Volts (3 Phase AC)
Operation	Full collective operation
Car Group	One car (Simplex)
Machine	PM Gearless
Traction Media	Flat Coated Steel Belt / rope
Car Finish	<ul style="list-style-type: none"><li>• Rear Mid panel = Stainless Steel #4 (Hairline)</li><li>• Rear Corner Panels = Stainless Steel #4 (Hairline)</li><li>• Side Mid Panels = Stainless Steel #4 (Hairline)</li><li>• Side Corner Panels = Stainless Steel #4 (Hairline)</li><li>• Front Panels = Stainless Steel #4 (Hairline)</li></ul>
False Ceiling Type	CD-41
False Ceiling Finish	Stainless Steel #4 (Hairline)
Ventilation	Cross flow fan
Hand Rails	Stainless Steel Mirror Finish handrails on rear car panels
Flooring	Vinyl Tiles
Car Door Finish	Stainless Steel #4 (Hairline)
Landing Doors Finish	Stainless Steel #4 (Hairline)
Fire rated Doors	Fire rating - 120 mins
Pit Depth	1600 mm
Overhead	1500 mm
Hoistway Dimensions (W x D – mm)	1950 mm W x 1950 mm D
Car Dimensions (W x D x H – mm)	1300 mm W x 1100 mm D x 2200 mm D
Car & Hoistway Door Type	Central Opening (CO) Doors
Door Opening (W x H – mm)	800 mm W x 2000 mm H
Door Operator	DC Door Operator
COP	Plat 17 COP in Stainless Steel # 4 (Hairline)
Car Position Indicator	Monochrome LCD- Blue background & White Font
Hall Fixture	O2000
Hall Fixture face Plate	Stainless Steel # 4 (Hairline)
Hall Button Arrangement	Monochrome LCD- Blue background & White Font

Standard Features	Anti-nuisance Car Call Protection Independent Service (for Duplex only) Overload Device Nudging Emergency Firemen's Service Emergency Car Light Unit Infrared Curtain Door Protection Door Time Protection Emergency Alarm Button Extra Door Time of Lobby & Parking Door Open/Close Button Manual Rescue Operation Belt Inspection Drive Auto Fan Cut Off Automatic Rescue Operation
Options included	Voice Synthesizer, Intercom

## 2) **Saraswati Dham, Jammu:**

<b>Description</b>	<b><u>Specifications</u></b>
Designation of Elevator	Passenger
Capacity	408 Kg 6 persons
Speed (mps)	1
Rise (m)	15 m
Stops	5 stops with all openings on the same side
Controller type	LVA/ACD
Drive	VF Regenerative (Closed Loop)
Power Supply	400/415 Volts (3 Phase AC)
Operation	Full collective operation
Car Group	One car (Simplex)
Machine	PM Gearless
Traction Media	Flat Coated Steel Belt / rope
Car Finish	<ul style="list-style-type: none"> <li>• Rear Mid panel = Powder Coated Paint</li> <li>• Rear Corner Panels = Powder Coated Paint</li> <li>• Side Mid Panels = Powder Coated Paint</li> <li>• Side Corner Panels = Powder Coated Paint</li> <li>• Front Panels = Powder Coated Paint</li> </ul>
False Ceiling Type	CD-41
False Ceiling Finish	Cream
Ventilation	Cross flow fan
Hand Rails	Stainless Steel Mirror Finish handrails on rear car panels
Flooring	Vinyl Tiles
Car Door Finish	Powder Coated Paint
Landing Doors Finish	Powder Coated Paint
Fire rated Doors	Fire rating - 120 mins
Pit Depth	1350
Overhead	5000
Hoistway Dimensions (W x D – mm)	1780 mm W x 1450 mm D
Car Dimensions (W x D x H – mm)	1000 mm W x 1050 mm D x 2200 mm D
Car & Hoistway Door Type	Central Opening (CO) Doors

Door Opening (W x H – mm)	700 mm W x 2000 mm H
Door Operator	DC Door Operator
COP	COP for stops <= 12( 950 mm) in Stainless Steel # 4 (Hairline)
Car Position Indicator	Monochrome LCD- Blue background & White Font
Hall Fixture	O2000
Hall Fixture face Plate	Stainless Steel # 4 (Hairline)
Hall Button Arrangement	Hall Button with HPI
Standard Features	Anti-nuisance Car Call Protection Independent Service (for Duplex only) Overload Device Nudging Emergency Firemen's Service Emergency Car Light Unit Infrared Curtain Door Protection Door Time Protection Emergency Alarm Button Extra Door Time of Lobby & Parking Door Open/Close Button Manual Rescue Operation Belt Inspection Drive Auto Fan Cut Off
Options included	Car Chime, Intercom Automatic Rescue Operation