



Office of the Chief Executive Officer,
Shri Mata Vaishno Devi Shrine Board, Katra

No.CO/Sys/2023/299
Dated:31.10.2023

REQUEST FOR INVITING QUOTATION

M/s. _____

Dear Sir,

Sealed Quotations are invited from the Reputed/ Authorized Service Providers dealing in WhatsApp Messaging services with WhatsApp Business API for integration as per enclosed "Annexure".

The Sealed Quotations addressed to the Asstt. Chief Executive Officer (VB), Shri Mata Vaishno Devi Shrine Board shall be submitted in person in the Receipt and Dispatch Section of SMVDSB at Central Office, Katra or by email at aceovb@maavaishnodevi.net by or before 07.11.2023 upto 03:00 PM positively.

The Quotations will be opened on the same day or any other day convenient to the authority. The representatives of bidders can attend the same, if desirous so.

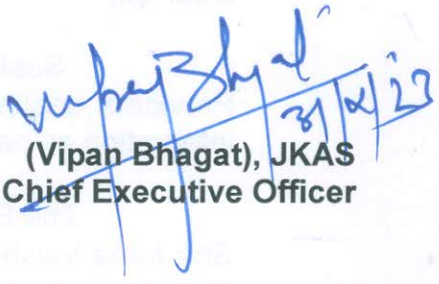
Terms & Conditions:

1. This is only an enquiry and not a purchase order.
2. The rates quoted by the Service Provider should be net inclusive of all taxes and full & final and shall not be revised during the Contract Period. No claim, whatsoever of any reason shall be entertained during the period of contract.
3. The validity period of Whatsapp Messaging services with WhatsApp Business API shall be for Two Years.
4. The contract can be further extended upto One Year, subject to satisfactory services/ performance.
5. Conditional, illegible, ambiguous quotations and quotations received after the stipulated date and time shall be out rightly rejected. Quoting unrealistic rates will be treated as disqualification.
6. The SMVDSB is at liberty to cancel the Order/Contract at any stage during the Contract Period in case of unsatisfactory performance by the Service Provider.
7. The Shrine Board reserves the right to cancel the RFIQ without any prior notice.
8. The Shrine Board reserves the right to reject, accept or prefer any Offer in part or full without assigning any reason whatsoever in this regard. The Shrine Board also reserves the right to re-invite the Quotations solely at its own discretion.

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9. The Competent Authority of SMVDSB Reserves the right to terminate the Contract during the period of its validity without assigning any reason thereof.
10. Any of the parties may apply to the Chief Executive Officer of Shri Mata Vaishno Devi Shrine Board for the appointment of the Arbitrator in the event of any dispute / difference. On receipt of such request, it shall be lawful for the Chief Executive Officer to appoint an Arbitrator to adjudicate upon the dispute / differences. The Arbitrator so appointed shall enter upon reference and decide the dipute in accordance with the Arbitration and Conciliation Act, 1996. Place of arbitration shall be Jammu.
11. All the disputes are subject to Jurisdiction in the Court of Law at Katra.

This issues with the approval of Addl. Chief Executive Officer, SMVDSB

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(Vipin Bhagat), JKAS
Asstt. Chief Executive Officer
31/12/23

Annexure to this office RFIQ issued vide No:Co/Sys/2023/299 Dated:31.10.2023

S. No.	Description	Rates Offered
1.	Business Initiated Messages. (Rate per message)	
2.	User Initiated Messages. (Rate per message)	
3.	Monthly Charges	
4.	API Integration charges (if any)	


(Vipin Bhagat), JKAS
Asstt. Chief Executive Officer